

## Summit on Quality

August 8, 2024

# Wichita State University Rhatigan Student Center

### **Audience**

Clinicians, Nurse Leaders, Hospital and Clinic Leaders, Infection Preventionists, Pharmacists and Quality Leaders

### Register Here

Registration Cost \$150: Includes lunch and CNE\*

The Summit on Quality is an educational event drawing health care leaders from across Kansas. Now in its 15th year, Summit programming is designed to engage and connect a wide range of health care professionals—including physicians (particularly residents), nurses, clinic managers, hospital CEOs and other senior management, quality improvement professionals, risk managers, infection preventionists, long-term care providers and other interested health care professionals—practicing in both urban and rural settings throughout our state.



### **Agenda**

8:30 to 9:00 a.m. Registration

9:00 to 10:45 a.m. Morning Keynote Address, RaDonda Vaught

"When Seconds Change Lives: Patient Safety and System

Breakdowns "

10:45 to 12:00 p.m. Morning Plenary Session, Kathryn Wire, JD

"Building a Culture of Safety"

12:00 to 1:30 p.m. Virtual Storyboard Showcase and Leadership in Quality Awards

Luncheon, Malea Hartvickson

1:30 to 2:45 p.m. Afternoon Plenary Session, Susan Scott

"Restorative Culture and Peer Support Programs"

2:45 to 3:45 p.m. Afternoon Keynote Address, Alex Weber

"Be the Unstoppable You"

3:45 p.m. Adjourn

### **Continuing Education\***

The Kansas Hospital Association is an approved provider of continuing nursing education by the Kansas Board of Nursing. This course offering is approved for 6.0 contact hours for RN and LPN relicensure. Kansas Board of Nursing Approved Provider Number: LT 0031-0116.

If you will be seeking continuing education credits, be sure to sign-in for the event with your name exactly as it appears on your nursing license.

### Special Services

If you need any of the aides or services identified in the Americans with Disabilities Act, contact Treva Borcher at the Kansas Healthcare Collaborative <a href="mailto:tborcher@khconline.org">tborcher@khconline.org</a> or call (785) 235-0763.

#### Meals

Meals and refreshments will be provided throughout the day and are included in the price of the ticket. Vegetarian options will be provided.



### **Session Objectives**

### Morning Keynote Address, RaDonda Vaught — "When Seconds Change Lives: Patient Safety and System Breakdowns"

#### Objectives:

- 1. Describe the impact of human factors & system factors combined on error potential.
- 2. Discuss the range of feelings providers or nurses can have in the aftermath of a medical error.
- 3. Assess the course of events following a medication error.

### Morning Plenary Session, Kathryn Wire, JD — "Building a Culture of Safety" Objectives:

- 1. Describe how an organization's culture is critical to a strong patient safety program.
- 2. Interpret safety culture in the context of both Safety I (minimizing adverse outcomes) and Safety II (resilience)
- 3. Identify and evaluate key components of their own safety program that affect its success

### Virtual Storyboard Showcase and Leadership in Quality Awards Luncheon, Malea Hartvickson Objectives:

- 1. Identify best practices in quality, patient safety, outcomes and/or equity in health care through virtual storyboard presentations.
- 2. Exemplify Kansas organizations who demonstrate creative approaches to solving issues that impact patient quality, safety, outcomes and/or equity in health care.

### Afternoon Plenary Session, Susan Scott — "Restorative Culture and Peer Support Programs" Objectives:

- 1. Describe the second victim phenomenon and organizational strategies to support various stages of second victim healing.
- 2. Explain key aspects of an organizational strategy to provide a supportive work environment for a care team member suffering as a second victim.
- 3. Critique organizational assets that support an expedited referral process for individuals requiring mental health expertise.

### Afternoon Keynote Address, Alex Weber—"Be the Unstoppable You" Objectives:

- 1. Create opportunity to be your best in the most high-stakes situations of stress, pressure, and uncertainty.
- 2. Apply challenges as a tool to help you become unstoppable, increasing self belief, confidence, excitement and purpose.
- 3. Discuss tools to manage emotions and increase mental well-being.



### 2024 Summit on Quality Speakers

#### **RaDonda Vaught**

RaDonda Vaught was the subject of one of the highest profile health care criminal cases in recent years. While working as a BSN prepared registered nurse, RaDonda committed a medication error that ended the life of a patient in 2017. RaDonda is uniquely qualified to speak first hand on the impact this sentinel event has had on her life and her profession, her patient's life, along with the implications of the legal actions that followed. A passionate advocate for safety and improvement, her story will be one that is not easily forgotten.

#### **Alex Weber**

Alex Weber is a top international speaker, American Ninja Warrior, award winning performer for NBC and more. Alex has positively impacted over 3.5 million people worldwide to achieve breakthrough success. Alex believes success is about more than knowing what to do. It's knowing how to do it. With his contagious energy and passion, Alex gives you his unconventional and proven way to take meaningful action, gain competitive ground and achieve record breaking success.

### **Kathryn Wire**

Kathryn Wire has been the Executive Director of the Center for Patient Safety for five years, and before that worked as a consultant and legal advisor for the center since 2009. She began her career as a defense lawyer and moved into health system risk management and safety to solve problems proactively. She is an attorney, a Certified Professional in Patient Safety, and a Fellow of the American Society of Healthcare Risk Management and has worked with providers throughout the healthcare field, helping them address risk and safety concerns.

#### **Susan Scott**

Susan Scott, PhD has practiced the art and science of nursing in various clinical settings, including Neonatal ICU, Neonatal/Pediatric critical care transport, ambulatory pediatrics, risk management, and patient safety. Dr. Scott currently works as a Nurse Scientist at the University of Missouri Health Care. Dr. Scott has globally transformed the understanding of the second victim phenomenon, offering knowledge to drive effective strategies for individuals and institutions.









### 2024 Summit on Quality Speakers Continued

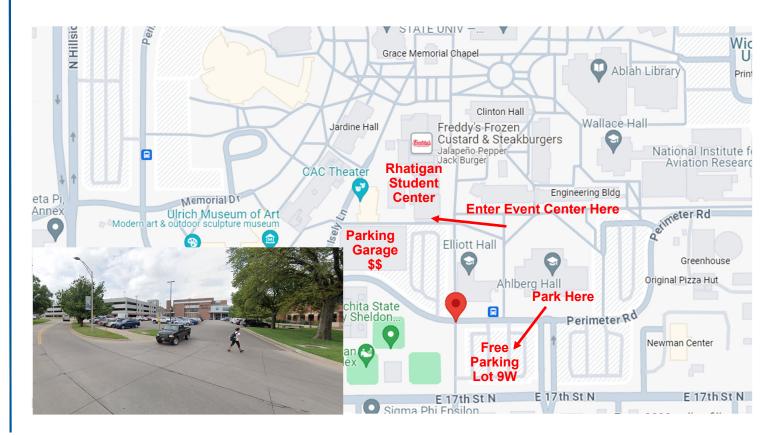


#### Malea Hartvickson

Malea became KHC's Executive Director in late 2021. She is passionate about helping organizations to provide safe, quality and equitable care to Kansans through the technical assistance KHC provides to clinics, hospitals and communities in Kansas. Previously she was a Program Director leading one of KHC's largest quality and safety initiatives. Prior, Malea was a Quality Improvement Advisor for KHC's Practice Transformation Network, working with medical practices to provide technical assistance in improving health care quality and patient safety.

## Conference Venue Location Information 3550 Wushock Dr., Wichita, KS 67260

Parking is complimentary on the day of the event in the Parking Lot 9W (<u>Click Link</u> <u>for Map</u>) across the street from the Rhatigan Student Center. Parking is also available in the parking garage adjacent to the Rhatigan Student Center. Attendees that choose to park in the Rhatigan Student Center Parking Garage will do so at their own expense.



### **Summit on Quality 2024 Hotel Information** McMaster Gilderport Tolerville EAST 37TH ST N Colone Airport MAINSGATE & The Hawthorne Lakeside Acres Minneha EAST 16TH ST N Bradford Place © Mapbox © OpenStreetMap

- Wichita State University
  1845 Fairmount St
  Wichita, KS 67260
- Hampton Inn & Suites Wichita-Northeast Lodging 2433 North Greenwich Road Wichita, Kansas 67226
- 6 Holiday Inn Express & Suites Wichita Northeast Lodging 2340 North Greenwich Road Wichita, Kansas 67226
- 9 La Quinta Inn & Suites by Wyndham Wichita Northeast
  Lodging
  2660 North Greenwich Road
  Wichita, Kansas 67226

- Hyatt Place at WSU Lodging 4703 E. 19th St. N Wichita, KS 67208
- Tru by Hilton Wichita Northeast
  Lodging
  1236 N. Greenwich Rd
  Wichita, KS 67206
- Residence Inn East Lodging 1212 N Greenwich rd. Wichita, KS 67206
- Home2 Suites by Hilton Wichita
  Northeast
  Lodging
  2102 Crossmark Pl
  Wichita, KS 67206

- Hilton Garden Inn Bradley Fair Lodging 2041 North Bradley Fair Parkway Wichita, Kansas 67206
- 5 Staybridge Suites Wichita Lodging 2250 North Greenwich Road Wichita, Kansas 67226
- 8 SpringHill Suites by Marriott Wichita East at Plazzio Lodging 1220 North Greenwich Road Wichita, Kansas 67206
- Aloft Wichita Northeast
  Lodging
  3642 North Oliver Street
  Wichita, Kansas 67220

Step inside these locations in 360° at https://share.threshold360.com/map/nrs6gv



