

Multi-Disciplinary Rounds

Background

Hospitals across the nation are facing many challenges, including increasing Emergency Department visits and admissions. The lengths of stay for acute visits is also higher due to issues patient placement and other transitional care issues. The increased LOS then contributes to longer ED holds for patients needing placement. Increases in ED holds leads to the potential for decreased patient safety and patient experience.

Changes Tested

Salina Regional Health Center implemented Multi-Disciplinary Rounds (MDR's) to streamline the discharge process for all inpatient and observation status patients for all acute patients.

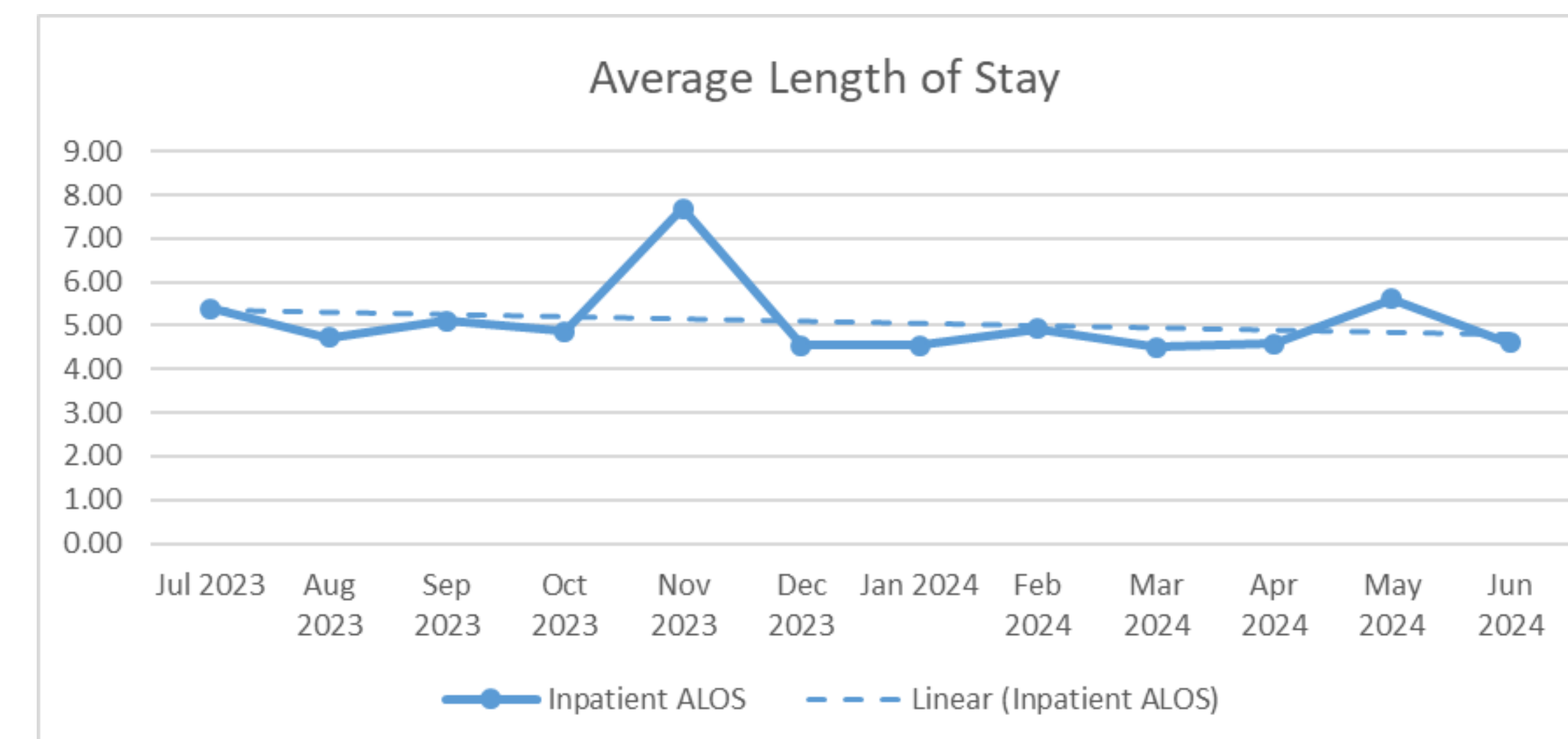
Representatives from the following departments meet at a specific time and place each weekday to identify patient needs for discharge so that they may be facilitated earlier in the admission. This has improved communication across all participating departments.

- Nursing
- Care Management/Social Work
- Pharmacy
- Respiratory Therapy
- PT, OT, ST
- Clinical Documentation
- Dietary
- Chaplaincy

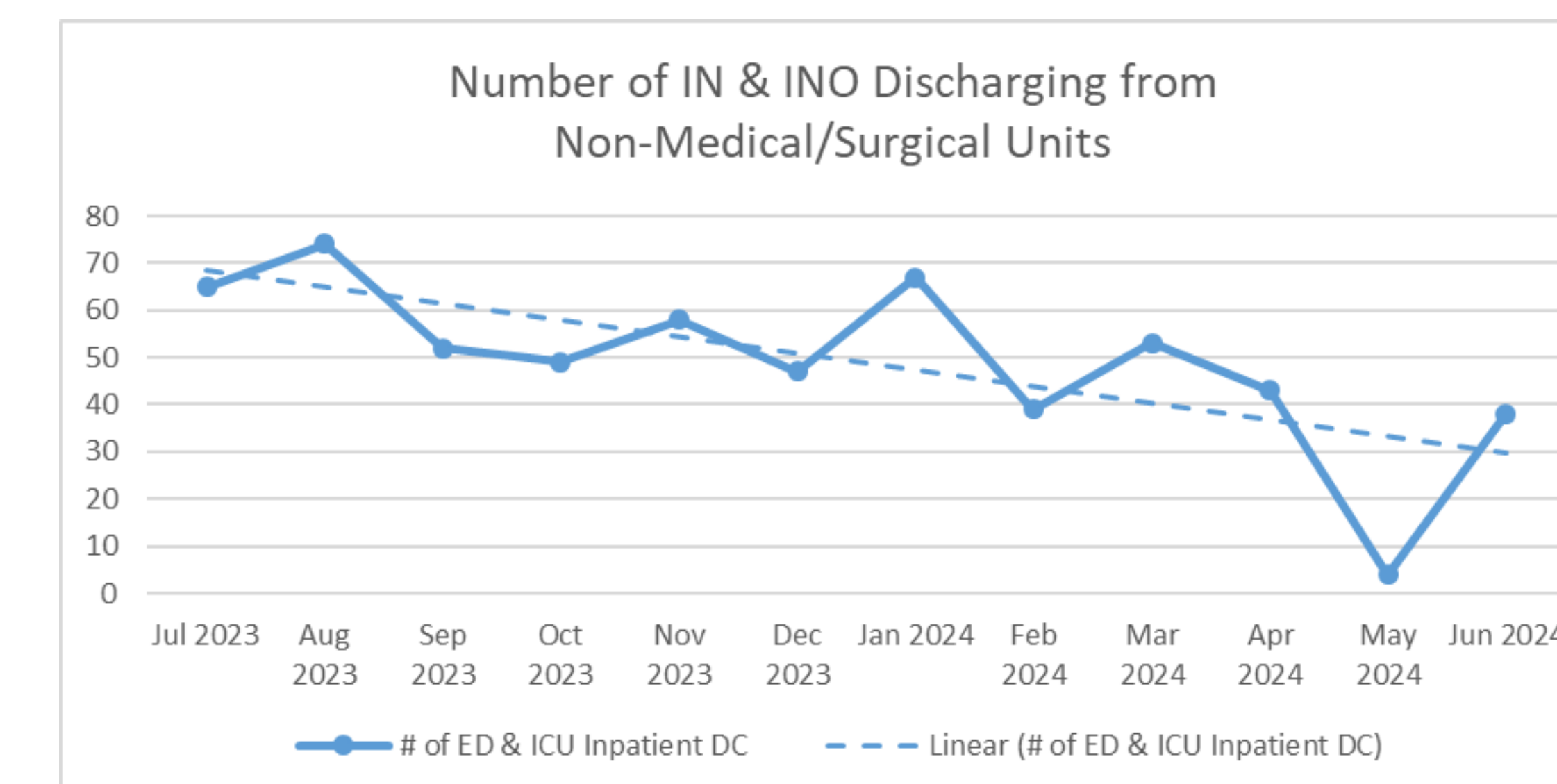


Results

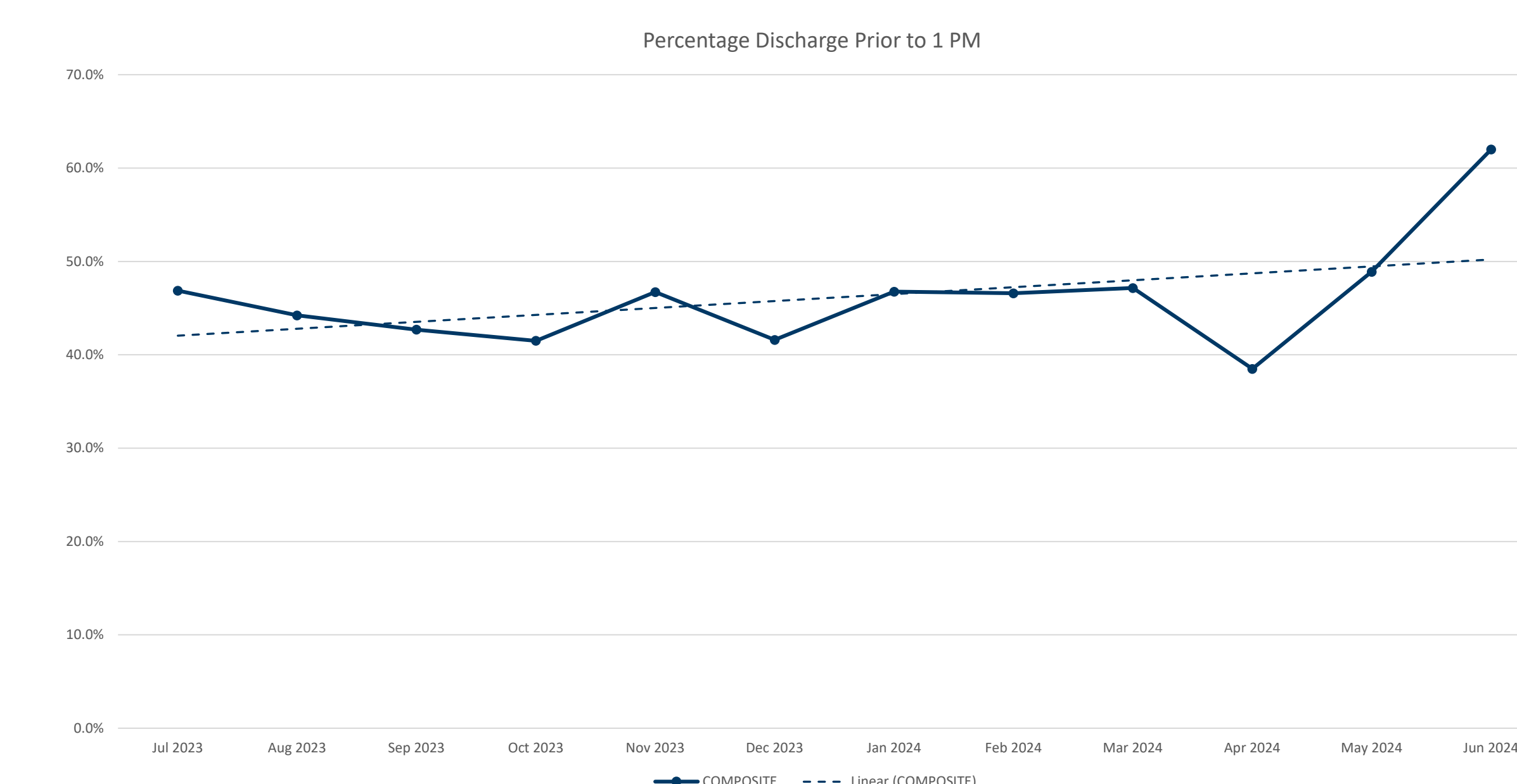
The LOS on each of the participating units has decreased and the ALOS is trending downward as a whole.



There has been a significant reduction in the number of Inpatients (IN) and Observation (INO) patients discharging from a non-medical/surgical unit due to increased bed availability.



The data for this project is broken out by unit to show the percentage of patients that are discharged prior to 1 pm.



Lessons Learned

The implementation of MDR's was very successful in all areas.

- SRHC continues to see improvement in care coordination and communication between disciplines.
- The support of Administration was crucial to the success of the MDR's.
- Monitoring this process has proven to aid in the success of the MDR's.

Next Steps

- Encourage physician participation in MDR's
- Continue periodic monitoring the MDR's to ensure all aspects are addressed for each patient
- Address patient discharge issues (ride from family, nursing facility, etc.)
- Renewed focus on addressing discharge needs early in the patient visit and proactively addressing them.

Team Members

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