

Tenth Annual **Summit on Quality**

May 4, 2018

Hyatt Regency Wichita
400 W. Waterman St.
Wichita, KS

Presented by



In partnership with



Agenda

8:00 a.m. Registration, Continental Breakfast, Poster Presentations and Exhibitors

9:00 a.m. Opening Comments

9:15 a.m. Quality Healthcare: Initiatives and Resources

Patti Meier, MD, chief medical officer, Region VII, Centers for Medicare & Medicaid Services

Although we may differ in the ways we deliver care or in how we measure quality, we are unified by a common goal of helping patients. Patti Meier, MD, will discuss the strategic goals of the Quality Payment Program and its emphasis on patient-centered care. The Quality Payment Program aims to support care improvement by focusing on better outcomes for patients, decreased provider burden, and the preservation of independent clinical practice. To operationalize patient-centered care, it is critical we acknowledge our shared mission and use our talents and resources to create synergy.

Learning objectives: Participants will be able to identify the strategic goals of the quality payment program and the resources available to help clinicians succeed in health care transformation.

9:35 a.m.



Toward a More “Human” Stewardship: The Sociology of Antimicrobial Prescribing

Julia Szymczak, PhD, assistant professor, Department of Biostatistics, Epidemiology and Informatics, Division of Infectious Diseases, Perelman School of Medicine, University of Pennsylvania

Antimicrobial stewardship is focused on changing the behaviors of prescribers, a notoriously difficult task. Current approaches to stewardship are limited because they do not take into account the social, emotional and cultural factors that influence how prescribing decisions are made. In this session, Julia Szymczak, a medical sociologist, will highlight how these social factors shape prescribing habits. Szymczak will share practical strategies for designing and implementing a successful program.

Learning objectives: Participants will be able to discuss the social determinants of antimicrobial prescribing and describe strategies to uncover and overcome social barriers to implementing stewardship.

10:35 a.m. Break and Poster Presentations

10:50 a.m. Breakout Sessions

Be the Change You Want to See in the World of Sepsis - *Katie Rucker, RN, quality and outcomes coordinator, Olathe Health*

Although knowledge and treatment for sepsis have been around for a long time, it continues to morph and change to support current research and evidenced-based practice. This can make implementing changes difficult. In this presentation, Olathe Health will share their data, tools, experiences and tips on improving sepsis compliance while rolling with the changes.

Learning objectives: Participants will be able to define sepsis and septic shock; explain the importance of early identification and treatment of sepsis as it relates to mortality; and identify specific areas for improvement within the sepsis measure as it pertains to your organization.

What are your patients' socio-economic needs? - *Victoria Miller, project specialist, Kansas Health Matters, and Beth Nech, quality improvement project manager, Kansas Foundation for Medical Care, Inc.*

There are many socio-economic factors that contribute to an unhealthy lifestyle and can be barriers to health. This interactive session will introduce participants to the Kansas Health Matters website and how to use it to understand socio-economic drivers of care at the community level. Participants will review their county's information and choose indicators for improvement. In addition, participants will identify approaches to screen patients for health-related social needs.

Learning objectives: Participants will be able to list the resources available on the Kansas Health Matters website; explain how the data and information can be used in treating patients; and recognize how to screen and address socio-economic issues within their patient population using Kansas Health Matters information.

Noon **KHC Awards Luncheon:
Leadership in Quality Award Sponsored by the KaMMCO Foundation**

1:10 p.m. **Breakout Sessions**

MACRA, QPP, MIPS...More Alphabet Soup Anyone? - *Cathy Cordova, RN, director, clinical excellence and value, and Donna McCarthy, meaningful use manager, Lawrence Memorial Hospital*

This session will start by taking participants on a historical journey of clinician quality programs, as well as review the new Quality Payment Program from Centers for Medicare & Medicaid Services. Participants will learn the five-W's (who, what, when, where and why) of this program and the one-H (how) this program is moving more clinicians from volume to value-based care. Participants will learn about the successes and challenges of implementing quality improvement initiatives at Lawrence Memorial Hospital. Strategies will be provided relating to regulatory team composition, monitoring outcomes, validation processes and validation tools.

Learning objectives: Participants will be able to identify the five-Ws (who, what, when, where, why) of the Quality Payment Program and the one-H (how) it is moving more clinicians from volume to value-based care.

Challenging Tradition: A Hospital Without Walls - *Scott Metzler, chief, Newton Fire/EMS, Jennifer Speer, RN, director of case management, and Karen Lebnan, APRN, Newton Medical Center*

In 2015, leaders from Newton Medical Center and Newton Fire/EMS noticed an increase in 911 calls, emergency department use and acute hospitalizations. An in-depth analysis identified the escalations were the result of "super users" repeatedly seeking services. Through collaboration between the hospital, EMS and long-term care facilities, EMS super-user call volume decreased by 18 percent, non-emergent patients were redirected to appropriate settings and hospital readmissions from long-term care dropped to 12 percent. This session will share how interagency cultural shifts have improved care delivery for the community.

Learning objectives: Participants will be able to identify a potential community partner and describe shared population problems between the two organizations; explain which baseline metrics and/or measurable outcomes would best depict collaborative success; and describe methods to carry out care delivery goals most efficiently and through utilization of existing resources.

2:10 p.m. **Break and Poster Presentations**

2:25 p.m. **Keynote: Pathways to Population and Community Health**
*Somava Stout, MD, MS, vice president, Institute for Healthcare Improvement;
executive lead, 100 Million Healthier Lives*



This session will help participants understand the opportunity they have to substantially accelerate improvements in health outcomes through a focus on the social and place-based drivers of health and wellbeing. By focusing on four portfolios of action, participants will hear stories of healthcare change makers and communities around the country who are not only accelerating their journeys to population health, but doing so in a way that improves long-term equity.

Learning objectives: Participants will be able to describe the relationship between the health and wellbeing of people, places and systems; define the relationship between population management, population health and community health; and identify opportunities to take action.

3:30 p.m. **Adjourn**

Hotel Accommodations

Hyatt Regency Wichita - (316) 293-1234
400 W. Waterman St., Wichita, KS 67202

KHC Rate - \$125 plus tax

Cut-off Date - April 11, 2018

Ask for the KHC room block to receive the special rate.

Information

Who Should Attend?

The content of this program is designed to educate Kansas physicians, nurses, clinic managers, hospital CEOs, hospital senior management, quality improvement directors, risk managers, infection preventionists, long-term care providers and other interested health care professionals.

Attire

Business attire is suggested for this program. Temperatures in meeting rooms are somewhat difficult to control; therefore, we recommend you dress in layers to allow for these variances.

Special Services

If you need any of the aides or services identified in the Americans with Disabilities Act, contact Jared Martin at (785) 233-7436.

Continuing Education

For Nurses

The Kansas Hospital Association is approved as a provider of continuing nursing education by the Kansas State Board of Nursing (Provider No. LT0031-0116). This seminar is approved for a total of **five (5) contact hours** applicable for RN and LPN relicensure. Continuing nursing education certificates will be distributed to all paid attendees at the end of the seminar.

For Adult Care Home Administrators

Application has been submitted to the Kansas Department for Aging and Disability Services for continuing education hours for adult care home administrators.

Sponsors

The Kansas Healthcare Collaborative would like to thank the following gold sponsor for helping underwrite this program, allowing us to reduce the registration fee for participants.



KHC Leadership in Quality Award

The KHC Leadership in Quality Award is presented annually to recognize leadership and innovation in quality improvement and patient safety. Award winners reflect KHC's vision for health care that is consistent with the Triple Aim of improving the health of populations, enhancing the experience of patients and reducing the per capita cost of care. The awards are sponsored by the KaMMCO Foundation.



This material was prepared by the Great Plains Quality Innovation Network, the Medicare Quality Improvement Organization for Kansas, Nebraska, North Dakota and South Dakota, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy. 11SOW-GPQIN-KS-GEN-178/0218.

Summit on Quality

Registration Form

Hyatt Regency Wichita
Friday, May 4, 2018

Registration

The registration fee is \$125 per attendee and includes registration materials, beverages, lunch and snacks throughout the day.

Refund Policy

A full refund will be given for cancellations received by KHA prior to 5:00 p.m. on April 30 (registrations may be transferred to another individual). No refund will be given for cancellations received after 5:00 p.m. on April 30.

Two Ways to Register

Online – <https://registration.kha-net.org> (Visa, American Express or MasterCard required.)

Credit card payment is only available through online registration.

Please make checks payable to Kansas Hospital Association.

Mail your registration and payment to: Kansas Hospital Association
215 S.E. 8th Ave.
Topeka, Kansas 66603-3906.

Nurses: Please list your name as it appears on your nursing license.

Last Name: _____ First Name: _____

Title/Credentials: _____

Organization Name: _____

Organization Address: _____

City: _____ State/Zip: _____

Telephone Number: _____

Email Address: _____

Nursing License Number (Required for CNE certificate): _____

[Click Here to Register Online](https://registration.kha-net.org)

Registration Fee:
\$125 per person

Questions? Please contact Jared Martin at the Kansas Hospital Association,
jmartin@kha-net.org or (785) 233-7436.