



Kansas Healthcare

COLLABORATIVE



SIXTH ANNUAL
SUMMIT ON QUALITY

OCTOBER 17, 2014

WICHITA MARRIOTT
9100 CORPORATE HILLS DRIVE
WICHITA, KS 67207
316.651.0333

Presented by



Registration Deadline: October 15, 2014

CONTINUING MEDICAL EDUCATION CREDIT

For Physicians:

This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Kansas Medical Society (KMS) through the joint providership of Olathe Medical Center and the Kansas Healthcare Collaborative.

The Olathe Medical Center is accredited by KMS to provide continuing medical education for physicians.

The Olathe Medical Center designates this live activity for a maximum of **5.25 hours AMA PRA Category 1 Credit™**. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

For Nurses:

The Kansas Hospital Association is approved as a provider of continuing nursing education by the Kansas State Board of Nursing (Provider No. LT0031-0116).

This seminar is approved for a total of **6 contact hours** applicable for RN and LPN relicensure. Continuing nursing education certificates will be distributed to all paid attendees at the end of the seminar.

Participants are required to sign attendance rosters at the beginning of the day. A certificate of completion will be issued to participants based on documentation of actual attendance time, meeting minimum attendance requirements specific to the activity, and payment in full. If you are not paid in full, your certificate will be mailed to you upon receipt of payment.

SCHEDULE OF EVENTS

October 16, 2014

5:30 - 7:00 pm | Welcome Reception
Sponsored by KaMMCO

Meeting Agenda October 17, 2014

7:00 am	Registration & Continental Breakfast
7:30 am	Poster Presentations and Exhibitors area open
8:15 am	Opening Comments
8:30 am	Improving Care Transitions by Infusing True Person and Family-Centered Care <i>Eric A. Coleman, MD, MPH</i>
9:45 am	Break
10:15 am	Morning Breakout Sessions
11:30 am	Networking Lunch and KHC Leadership in Quality Awards Presentations
12:45 pm	Afternoon Breakout Sessions
2:00 pm	Break
2:15 pm	Creating a Culture of High Performance <i>Quint Studer</i>
3:30 pm	Closing Comments
3:45 pm	Adjourn

WHO SHOULD ATTEND?

The content of this program is to educate Kansas physicians, nurses, clinic managers, hospital CEOs, hospital senior management, quality improvement directors, risk managers, infection preventionists and other interested health care professionals.

KEYNOTE SPEAKERS



Improving Care Transitions by Infusing True Person and Family-Centered Care

Eric A. Coleman, MD, MPH; Director of the Care Transitions Program, University of Colorado Anschutz Medical Campus

This in-depth session will describe a seven-prong approach to improving quality and safety during care transitions. Dr. Coleman will explain that there are no “quick fixes” for this aspect of health care delivery, then present a multifaceted approach that has proven to be effective and include the key steps to operationalize true patient-centered care along the continuum.

Learning objectives: Participants will be able to identify the central goal of transitional care; recognize how the changing national health policy landscape supports efforts to improve care transitions; and implement practical strategies to promote patient and family engagement.



Creating a Culture of High Performance

Quint Studer; Founder of The Studer Group

Those who work in health care have always managed some degree of change, but today’s environment is more fast-paced; we’ve moved from experiencing episodic change to continuous change. That shift requires a whole different set of skills and a new level of urgency. This session will review the framework, principles, processes and tactics that hard-wire excellence in your organization—all the while growing a culture of consistent, reliable execution that drives quality higher as it controls costs.

Learning objectives: Participants will be able to identify the characteristics of high-performing organizations; review the external environment of health care; and implement a framework and core principles for leading change.

MORNING BREAKOUT SESSIONS

Culture Still Trumps Strategy: Building on the Foundation of the Big 3 of Service, Quality, and People

Presenters: Bob Page, CPA, MBA; and Tammy Peterman, RN, MS

This session will review work currently underway which demonstrates that health care institutions have the ability to sustain high performance for critical patient-centered measures related to service and quality, while also increasing efficiency, effectiveness and reducing costs of the overall system.

Learning objectives: Participants will be able to describe how a focus on service, quality, and people can serve as a foundation for the needed changes to impact system efficiency and effectiveness; and describe strategies which have enabled a Kansas hospital, even during the challenging times associated with health care reform, to integrate patient-centered messages with those focused on cost-reduction and growth.

Leveraging the DRP: A Collaborative Approach to Improving Diabetes Care and Prevention

Presenters: Janet Hamous, MBA; Shirley Orr, MHS, APRN, NEA-BC; and Terry Mills, MD

This session will share recent experiences in seeking Diabetes Recognition Program (DRP) status and perspectives of a physician on the impact of DRP recognition. Feedback from the business community regarding the value of DRP-recognized providers serving their employee populations will also be explored.

Learning objectives: Participants will be able to identify the impact of diabetes and pre-diabetes on health care costs and population health outcomes in the U.S.; describe the background, purpose, and process of the Diabetes Recognition Program through NCQA; and discuss the impact and benefits of DRP recognition from the perspectives of health care providers and the business community.

Bundling Sepsis Compliance Utilizing Six Sigma Methodology

Presenters: Ruth Hommertzhaim, RN, MSN, APRN; Robert Stangel, MD; Joseph Akif, MBA, RN; and Al Miller, BS, MS

This presentation will review Via Christi Hospitals' implementation and data outcomes in meeting the 3- and 6-hour sepsis bundles along with length of stay and mortality with the multi-disciplinary team approach following Six Sigma Methodology.

Learning objectives: Participants will be able to understand the Surviving Sepsis Campaign and the 3- and 6-hour bundle; identify implementation methods and tools which support improved outcomes; and apply the Six Sigma Model for the compliance of the 3- and 6-hour bundles.

AFTERNOON BREAKOUT SESSIONS

Technology Really Does Protect Our Patients

Presenters: Sandra Leggett, RN, MSN, MBA; and Kyla Eylar, RN

This session will discuss how technology and a focus on medication safety can help improve outcomes, and identify the importance of staff leading positive change in a patient care organization.

Learning objectives: Participants will be able to identify the reasons a medication safety focus is critical to any hospital's strategic plan; explain how technology can improve error detection and reduce the risk of medication errors; and describe how staff teams can play a vital role in making improvements in processes and contribute to successes in an organization.

Know Thy Enemies: Attacking Clostridium Difficile (CDI) on Multiple Fronts

Presenters: Lori Swope, RN, BSN, MHA, CIC; and Katherine Ridings, RN, BSN, CIC

This session will discuss trends in hand hygiene as well as demonstrate the direct correlation to CDI. The presenters will review current treatments, medications, and non-medication therapies for CDI.

Learning objectives: Participants will be able to verbalize the current prevalence and distribution of C-diff infection in a health care setting; explain the current economic impact that C-diff infections have in a health care facility; and describe various initiatives that can be instituted at a facility level to decrease/eliminate bacterium/spore transmission.

Improving Surgical Safety for a Region: Wichita City-Wide Collaborative on Time-Out Process Standardization

Presenters: Randall Morgan, MD, FACOG; Joann Paul, RN, MSN; and Ruth Hommertzhaim, RN, MSN, APRN

This presentation will review the implementation of a region-wide patient safety improvement initiative where competitors collaborate for improvement in surgical care safety throughout the Sedgwick County region.

Learning objectives: Participants will be able to summarize the process used to engage competitors in a multi-disciplinary, multi-facility process improvement group and define the adaptive and technical challenges inherent in the application of a standardized time-out process.



623 SW 10th Ave. | Topeka, KS

www.khconline.org

Questions? Contact the Kansas Healthcare Collaborative, Rhonda Lassiter, rlassiter@khconline.org