i2iTRACKS

The Population Health Management Platform

Benefits of i2iTracks

By delivering intelligence at every level, i2iTracks offers these benefits to your organization:

- **Data-Driven Visual Insight**
  Gives your front line care teams the insight they need to ensure patients receive the care they need for improving chronic disease management and promoting greater patient compliance for wellness and preventive care.

- **Clinical Decision Support**
  Enables management teams to improve performance by making data-driven decisions based on insights gleaned from comparative analytics and benchmarking.

- **Access to Accurate, Key Quality Measures**
  Supports the QI staff in identifying areas that need improvement and monitoring the progress of QI initiatives for the entire team.

- **Proactive Disease Management and Care Coordination**
  Helps providers identify and manage their panels proactively between visits, ensuring that guidelines of care are adopted and P4P goals are met.

Unleashing the Power of Rich Clinical Data

The i2iTracks Population Health Management Platform is the industry's leading, front line operational software for case managers, nurses and physicians, quality directors, and population health managers.

i2iTracks aggregates patient data from various systems, analyzes the information to stratify the risk of patient subpopulations, and presents actionable workflow recommendations to improve both clinical and financial outcomes. With i2iTracks, healthcare organizations transition from reactive to proactive and put the Triple Aim within reach.

To participate in the i2i Pilot through Compass PTN, please contact:

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COMPASS
Practice Transformation Network

TCPi | Transforming Clinical Practices Initiative

Why i2i in addition to my EHR?

Over 2,500 care delivery sites utilize i2i Solutions in addition to their EHR, PM, and other

PHM capabilities above the EHR:

Data Acquisition and Transformation

- Advanced ETL engine with over 65 EMR interface adapters, plus connections to Practice Management, HIEs, Labs, and other

Data Analytics and Presentation

- Analytic query engine that leverages sets of algorithms to create user defined lists with actionable care activities

Quality Program Integration

- 1 to Many – Custom integration of population health/disease registries that integrate into care plan management tools
- Clinical measure 'store' that leverages existing or allows for new metric build

Global Comparative Benchmarking

- Enterprise analytic and mining tool to measure and drive best practices

i2i Quality Program Study Generates Significant ROI

21 clinical delivery sites leverage i2iTracks to improve outcomes and increase revenues

STUDY ELEMENTS » ANALYSIS GROUP: 720k patients, 316 providers, 3 different geographic networks, and 68 administrators over 12 consecutive months.

SITUATION

- *Care managers struggle with managing multiple quality programs and hundreds of patients*
- *Need on-demand data views that identify gaps and promote care actions, efficiently – "red button"*

Top 10 Initial Clinical Measures for Performance Improvement

1. Hypertension Blood Pressure
2. Diabetes HbA1c control
3. Asthmas – Rx therapy
4. CAD – Lipid therapy
5. Colorectal Cancer Screen
6. Adult Weight Assessment
7. Tobacco Use Assessment
8. Depression Screening
9. Child Weight Assessment
10. Hyperlipidemia

CHALLENGES

- **1.4** visits per year for chronic disease patients
- **21%** of Diabetics had an HbA1c test per year
- **68%** of patients had a documented BP reading
- **4%** of patients had depression screenings
- **18%** of patients over 50 received a colorectal cancer screening
- **27%** of patients with Hyperlipidemia assigned a treatment plan

(baseline performance of control group)

IMPACT — ROI

- **76%** increase in HbA1c annual tests for Diabetics
- **24%** improvement in HbA1c levels, average drop of 1.6 points
- **89%** improvement in hypertension screenings and care plan execution
- **$356k** of *new* revenue per practice generated through 99212 and 99213 opportunities
- **$76k** of *new* revenue per practice generated through 99040 Chronic Care Management – clinics with a minimum of *7%* Medicare patients

(average improvement of control group)

Frequently Asked Questions

Who is i2i Population Health?

i2i is a population health management (PHM) company that provides a comprehensive platform of software solutions that enables providers to extract and aggregate patient information from disparate systems so that at-risk patients can be identified, proactively managed and measured with the objective of improving quality outcomes.

- 18 years (launched in 2000), now with over 300 clients across 36 states
- 20 million lives on the platform being managed by provide organizations
- 2,500+ clinical delivery sites live with i2i solutions
- i2i has been named a KLAS Category Leader five years in a row (2013 – 2017)

What value is gained by i2i's solutions? Why in addition to my EHR?

Providers leverage i2i's platform to improve quality outcomes by gaining capabilities not available within their electronic health record system (EHR).

- EHRs operate on a single platform vs. i2i extracts, aggregates, and analyzes data from multiple disparate systems, like Practice Mgt, HIEs, Labs, RX, etc.
- EHRs are built for care of one patient at a time with limited reporting and analytics vs. i2i has on-demand, user configured reporting capabilities across entire patient panels
- i2i has demonstrated an increase in clinical performance and revenues, while reducing clinician and administrative burden to manage a PHM program

What is i2iLinks? Why is i2iLinks needed?

i2iLinks™, data delivery transport system, is a standards-based proprietary interface technology or extract, transfer, and load (ETL) platform that offers predictable and consistent results and supports communication protocols such as HL7, CCD-A over TCP/IP and Web Services. Over 90 interfaces are part of the i2iLinks library, making it one of the most comprehensive interface systems available today.

i2iLinks is needed to connect to disparate systems, like EHRs, Practice Mgt, Health Information Exchanges, Labs, RX, and other systems to extract, aggregate, and normalize data to power PHM analytics. i2i uses the following:

- Industry standard compliant file interfaces (HL7, X12, etc.) for transmission of clinical data
- Direct database interfaces for customized imports of clinical data
- Secure transport and authentication systems (SFTP, SOAP with SSL, etc.)

What is Tracks?

i2iTracks® is Top in KLAS, cloud-hosted server application that runs on industry-standard technology including Windows and Microsoft SQL. At the tactical level, i2iTracks empowers practices to manage patient populations and sub-populations with industry leading, actionable, and easy-to-use outreach, care coordination and care management tools. The integrated Team intelligence (iTi) module empowers the care team to monitor empanelment and missed opportunities to balance team workload and improve efficiency of care management. Meaningful Use Certified as a modular EHR, i2iTracks offers Health Registry and Population Health Analytics reporting that trend disease management progress and clinical quality measure (CQM) performance, both with drill down to the site, provider, and patient levels.

What does the Annual Subscription pricing get a Practice and Compass PTN?

- Upon the execution of an agreement, i2i agrees to continue with the pricing terms of the annual subscription during the TCPI program. i2i will 'roll' the same pricing forward as agreed upon with Compass PTN on a minimum annual renewal.

- Annual Subscriptions include maintenance, client helpdesk support, and releases & version upgrades as necessary on an annual basis at no additional cost.

- If Compass PTN decides not to leverage Tracks as a network PHM tool when the TCPI program ends, the practice organization will have the choice to continue leveraging Tracks on a go-forward basis. i2i and the practice organization will need to review existing agreements and make appropriate changes if necessary. If the practice organization decides not to move forward with Tracks, i2i will disable the platform, Tracks and i2iLinks.

Why is there an Implementation One-Time Fee?

- Building an interface adapter to connect to each disparate system and power i2iLinks is an important first step in extracting, aggregating, and normalizing clinical data. This effort is not easy but i2i has demonstrated success the past 18 years.

- Each EHR installation is different at every practice or hospital organization, unfortunately. i2i performs a Technical Readiness Assessment (TRA) to pinpoint the amount of effort it will take to interface and implement Tracks.

- 90 – 120 days is our average implementation timeframe

- Implementation also includes project manager, technical implementation expert, customer reports, i2i University access, and a "go-live" train the trainer program.

Does Tracks have a Reporting Module for Quality Data Reporting?

- Yes. Tracks has a comprehensive but easy to use reporting module that is used for many quality programs, such as MIPS, MU, PCMH, NCQA, eCQM, HEDIS, and more. i2i will develop a TCPi Quality Report for Practices and deliver to the PTN.