

## Phase III Milestones

### Achieve Progress on Aims

#### Primary Care

#### Specialty Care

Implementing

- 1 Shown improvements in aims
- 5 System for patient and family feedback
- 12 Communication with medical neighborhood
- 14 Implementing job descriptions
- 16 Procedures or receives care gap reports
- 26 Developing capability to succeed in APM
- 27 Streamlining work flows

- 1 Shown improvements in aims
- 5 System for patient and family feedback
- 9 Collaborated with medical neighborhood
- 11 Developed or identified evidence-based protocols
- 21 Developing capability to succeed in APM
- 22 Streamlining work flows

Performing

- 6 Documented roles for team members
- 7 Effective processes to promote continuity
- 13 Consistently following up with patients after hospital/ED discharge
- 17 After hours clinician with access to patient's records
- 20 Developed QI capability and empowers staff/providers to participate
- 23 Consistently uses sound business practices

- 6 Documented roles for team members
- 10 Practice can ID the PCP or care team of each patient
- 12 After hours clinician with access to patient's records
- 15 Developed QI capability within practice

