

Kansas Hospital Engagement Network 2.0

June 22, 2016



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Kansas HEN 2.0 June 22, 2016

Agenda

- Welcome and Announcements
- Hospital Innovation Improvement Network (HIIN)
- Leadership in Quality Profile: Labette Health
- Data and Measures Update
- Upcoming Events, Resources
- Contact Us



Kansas Healthcare Collaborative 2

Introductions

Presenters



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Announcements

Our *final* HEN 2.0 Milestone (#4)

- All HEN 2.0 data are current by August 31.
June monitoring data for sure, July preferred.
- All Kansas HEN hospitals have achieved 40/20/0 goals in at least 5 core topics, >8 topics preferred.

Please help us meet our collective HEN 2.0 targets!

See new Kansas HEN 2.0 side-by-side progress report and HRET HEN Improvement Calculator.



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Announcements

Coming soon!
Hospital Improvement Innovation
Networks (HIINs)

CMS released RFP	May 25, 2016
Proposal due date	June 27, 2016
Contract awards*	September 2016 (est.)

*HIIN = Base period of two years with 1-year option
(est. September 2016 to September 2019)

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Announcements

HIIN Topics

1. Adverse Drug Events
2. Central Line-Associated Blood Stream Infections
3. Catheter-Associated Urinary Tract Infections
4. Clostridium Difficile
5. Falls and Immobility
6. Pressure Ulcers
7. Sepsis and Septic Shock
8. Surgical Site Infections
9. Venous Thromboembolism
10. Ventilator-Associated Events
11. Readmissions

Also will include:

- Patient and Family Engagement
- Diversity and Equity
- And more!

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Announcements

HIINs Focused on 2 Breakthrough Aims

GOALS:

20%

Reduction in Hospital- Acquired Conditions

12%

Reduction in 30-Day Readmissions

CY2014 baseline

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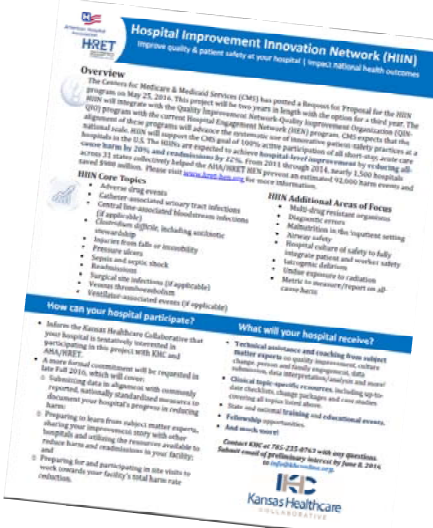
Announcements

Thank you for your prompt reply!

HIIN Expressions of preliminary interest

Kansas hospitals respond highly favorable to potential HIIN participation with KHC and AHA/HRET.

Stay tuned for developments!



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Announcements

Kansas Hospital Association honored for commitment to quality

*Honorable Mention Award
2016 Dick Davidson Quality Milestone Award
for Allied Association Leadership
recognizes efforts to improve health care quality*

Read more: <http://www.khconline.org/news/khc-news>



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Educational Opportunities

Upcoming In-person Events Kansas Hospital Engagement Network

Regional PFE Workshops

June 23 – Topeka
KMS KaMMCO Conference Center

June 24 – Hays
Sternberg Museum

Featuring national faculty
and Kansas hospitals:

*Tanya Lord, PhD, MPH
Director, Patient and Family
Engagement
Foundation for Healthy Communities*

Contact KHC today if interested in
attending. Call 785-235-0763.

HEN 2.0 Sharing/Celebration

Thursday, September 15
*KMS KaMMCO Conference Center
Topeka, KS*


Featuring national faculty
and Kansas hospitals:

*Kathy Duncan
Institute for Healthcare Improvement
with Kansas Action Leader Fellows*

*Tiffany Christensen and Allison
Chrestensen
North Carolina Quality Center
with Kansas PFAC Collaborative*

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Educational Opportunities



Noon briefings: Medicare's Mandatory Performance- based Payment Reforms

Two-part Webinar Series:

Part 1 – Value-based Purchasing (June 8)


Link to June 8th recording:
<https://datagen.webex.com/datagen/lssr.php?RCID=015492211e016d6e65b150971720f22e>

Part 2 – Medicare's Readmissions Reduction Program and Hospital-Acquired Conditions (Noon to 1 p.m., June 22)

Registration link:
<https://datagen.webex.com/datagen/onstage/g.php?MTID=ebe01d3f031d9399117830029774e5b11>

Program brochure:
www.kha-net.org/EducationConventionTS/EducationEvents/133576.aspx

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FEDERAL REGISTER
The Daily Journal of the United States Government

Rule

Final Rule March 8, 2016

Patient Protection and Affordable Care Act; HHS Notice of Benefit and Payment Parameters for 2017

A Rule by the Health and Human Services Department on 03/08/2016

- Allows flexibility for Qualified Health Plans and hospitals with greater than 50 beds to meet the PSO requirement through hospital attestations or current agreements to partner with a PSO, HEN or QIO.
- Effective January 1, 2017

"We maintain the documentation requirement as outlined in § 156.1110(b) and clarify that we intend the requirement for plan years beginning on or after January 1, 2017, to be broad and inclusive of examples such as hospital attestations or current agreements to partner with a PSO, HEN, or QIO. We believe that the patient safety standards support a common goal of preventing the risk of patient harm in an effective, sustainable way. We believe it is important to allow for flexibility regarding methods of complying with the new documentation requirements at § 156.1110(b)(2) in order to balance both issuer and hospital burden and to accommodate a variety of types of patient safety initiatives in which hospitals may engage. We also believe that QHP issuers and their contracted hospitals should have flexibility in how they comply with the documentation requirement as they develop their contracts."

LINK: <https://www.federalregister.gov/articles/2016/03/08/2016-04439/patient-protection-and-affordable-care-act-hhs-notice-of-benefit-and-payment-parameters-for-2017#h-148>

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Early July = Survey time!

1. KHC's 8th Annual Health Care Personnel (HCP) Influenza Immunization Survey
(Attn: Designated employee Health/Infection Prevention Contact)
2. KHC Early Elective Delivery Follow-up Survey
(Attn: Obstetric Contact)
3. HEN 2.0 PFE Metrics Survey
(Attn: Primary/Secondary HEN Contact)

We appreciate your assistance in 100% response for each survey. Statewide results will be shared.

Congratulations!



2016 Leadership in Quality Award




The KHC Leadership in Quality Award is presented annually to a facility that reflects KHC's vision for health care that is consistent with the Triple Aim of improving the health of populations, enhancing the experience of patients, and reducing the per capita cost of care.

Labette Health

Front row (L to R): Ashley Harlow, PharmD; Tereasa DeMeritt RN MSN APRN NPC; Rachel Merrick RN.
Back row: Brian Williams FACHE, FACMPE, CEO; Kathi McKinney RN BSN MHCL, CNO; Rebecca Helwig, RN; Kendra Tinsley, KHC Executive Director; Kurt Scott, KaMMCO President and CEO.



2016 Leadership in Quality



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Leadership in Quality

Objectives


- Learn from a colleague how their organization achieved Patient Safety Goals in HEN 1.0
- Learn steps used for data transparency
- Identify efforts to improve health outcomes and engage patient, family and communities.




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Leadership in Quality

About Labette Health



- Acute Care Hospital in the Rural Southeast Kansas Region since 1961
- Licensed for 99 Beds
- Med/Surg, Intensive Care, Orthopedic Program, OB/GYN, Hospitalist Program, Level III Trauma Center, Inpatient Rehabilitation Unit
- 2016 Blue Cross Blue Shield Distinction+ Orthopedic and Maternity Care



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Our Mission

We are Dedicated to Providing Exceptional
Healthcare—Centered Around You

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Our Vision

To enhance the overall Health of our Communities

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Quality and Patient Safety Goals

Align with National Patient Safety Goals/HRET-HEN/CMS Incentive Programs:

- Readmission Reduction
- ADE
- OB HARM
- FALLS
- SSIs
- VBP
- HAC Reduction



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Summary of Kansas HEN Outcome Measures Through December 2015				
Area	Outcome Measure	Most Recent	Months Submitted	Current Performance
ADE	Naloxone administration	12/2015	22	73.20% rdx.
	Excessive anticoagulation with Warfarin - Inpatients	12/2015	22	Zero x 7 mo.
	Hypoglycemia in inpatients receiving insulin	12/2015	22	Zero x 5 mo.
CAUTI	CAUTI rate per 1,000 catheter days	12/2015	46	Zero x 23 mo.
CLABSI	CLABSI rate per 1,000 central-line days	12/2015	48 (46)	Zero x 46 mo.
Falls	Falls with or without injury	12/2015	36	60.03% rdx.
OB	Elective deliveries at \geq 37 Weeks and $<$ 39 weeks	12/2015	36	53% rdx.
	Total OB Blood Transfusions	12/2015	22	Zero x 17 mo.
	Massive OB Blood Transfusions	12/2015	22	Zero x 22 mo.
HAPU	Patients with at least one stage II or greater HAPU	12/2015	35	Zero x 14 mo.
	Patients with at least one stage III or greater HAPU	12/2015	33	Zero x 3 mo.
Readmit.	Readmission within 30 days (all cause)	12/2015	48	49.73% rdx.
	Heart failure patients: Readmissions within 30 days (all cause)	09/2015	45 (42)	No reduction
SSI	SSI rate (within 30 days after procedure): Colon surgery procedures	08/2015	38	Zero x 10 mo.
	SSI rate (within 30 days after procedure): Abdominal hysterectomy procedures	07/2015	24	Zero x 4 mo.
	SSI rate (within 30 days after procedure): All surgical procedures	12/2015	48	49% rdx.
VAE	VAC rate - All units (CDC NHSN)	Pending KHC template update.		
VTE	Potentially preventable VTE	12/2015	36	60% rdx.

NOTE: The number of months having >0 denominator events is in parentheses. An analysis summary is provided if 8+ monthly data points are submitted, with ≥ 1 denominator event(s). A zero denominator is valid for the OB/EED and VTE outcome measures.

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Leadership in Quality

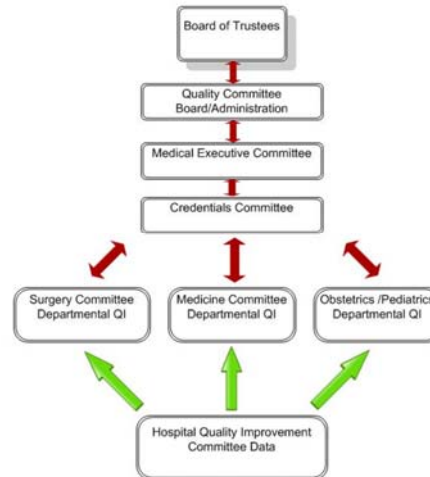
Leadership

- Board of Trustees
 - Board Quality
- Commitment to Community/Region
 - Town Hall Meetings
- Admin Forums
 - Employee Engagement
- Patient and Family Engagement
- Proactive versus Reactive Approach



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Flow of Quality Data



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Leadership in Quality

Resource Management

- Frontline Employee Champions
 - ICU CAUTI
 - Project Red – CHF/COPD
 - Stroke
 - Trauma
 - Falls
- Bed Huddle
- Multidisciplinary Discharge Planning
- Bedside Report
- Safety Committee
- Quality Council
- Board Quality



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Leadership in Quality

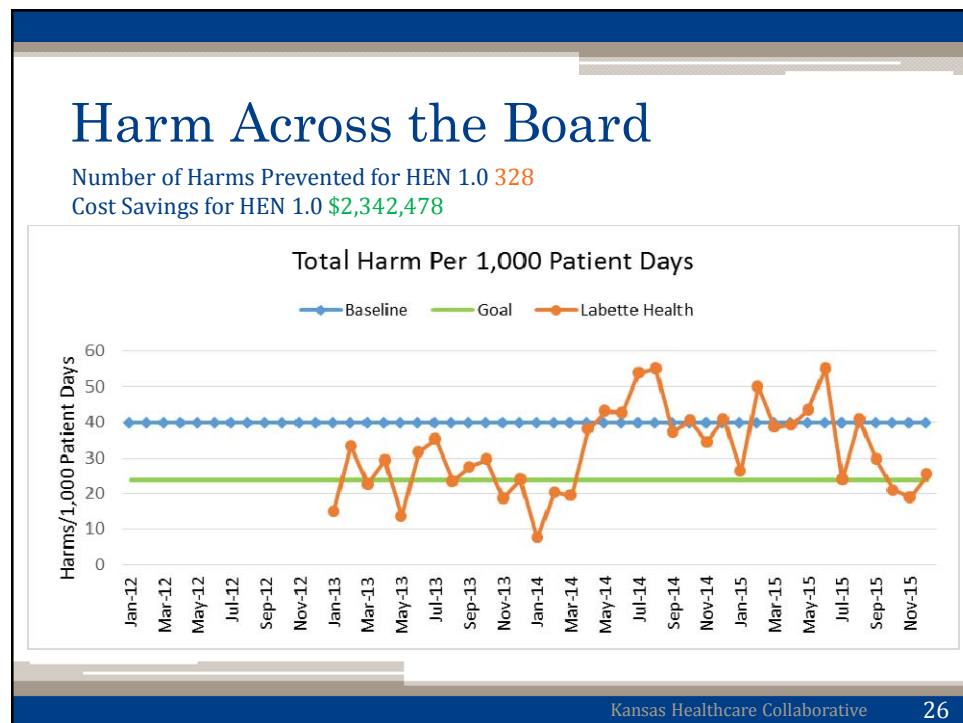
Process Measurement

- Hospital-wide Ongoing Data Driven Measures
 - Good, Bad, and the Ugly
- CMS Inpatient and Outpatient Reporting
- NHSN
- HEN
 - QHi
 - Harm Across the Board
- Quality Calendar
 - PDCA

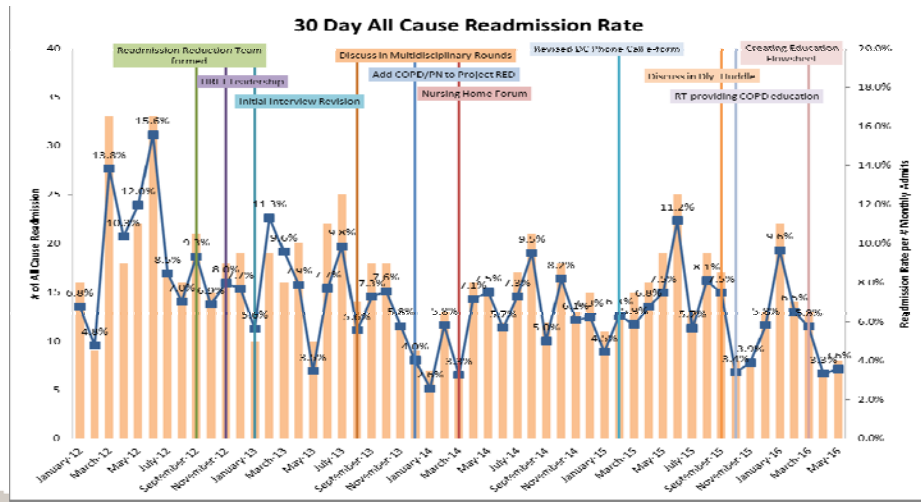
Without data you're just another person with an opinion.
-W. Edwards Deming



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Readmission Reduction

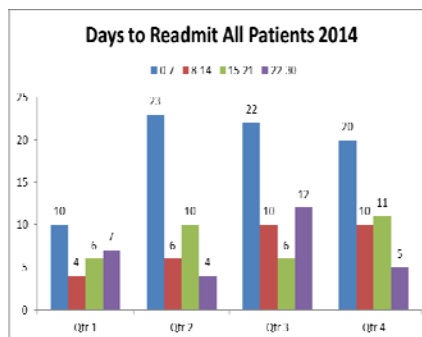


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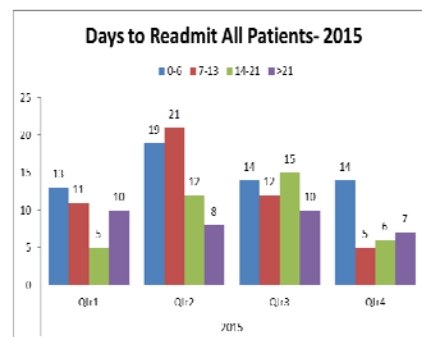
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Readmissions – Days to Readmit

2014



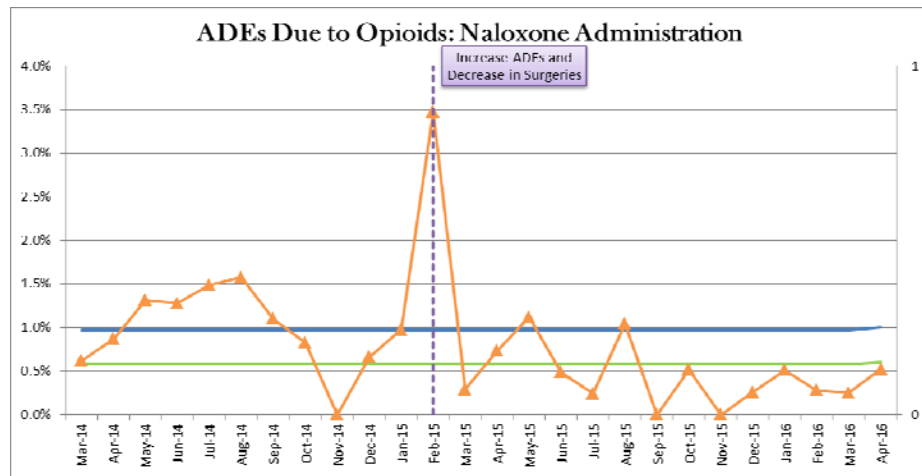
2015



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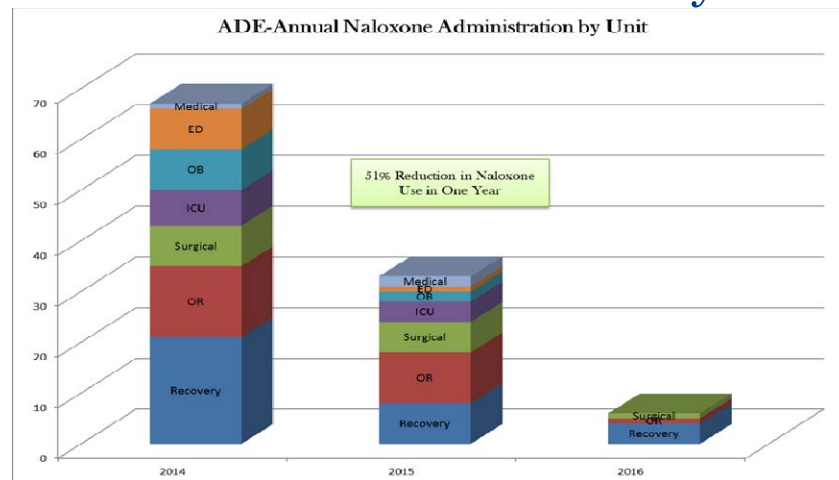
ADE – Naloxone Administration



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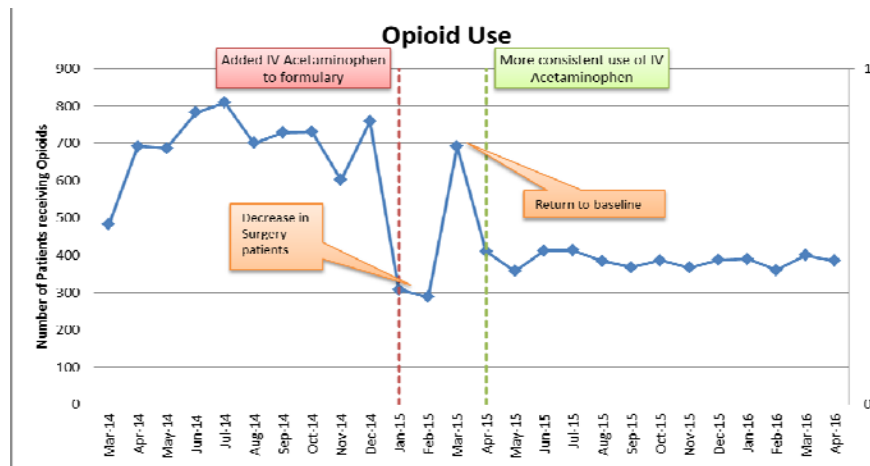
Naloxone Administration by Unit



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Opioid Administration



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Leadership in Quality

Patient Centeredness

- Rapid Recovery Joint Program
- Patient and Family Engagement
- Project Red
- Infection Prevention
 - Hand Sanitizers



Labette
Health


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Leadership in Quality

Community/Population Health

- Rector's Diabetes Center
- Nursing Home Forum
- Kid's Camp
- Free Adolescent Sports Physicals
- Level III Trauma Program
- Stroke Ready facility
 - FAST Education
- Community Annual Events





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Leadership in Quality

Community/Population Health



- Center of Rehabilitation Excellence (The CORE)
 - Bill and Louisa Wiener Therapy Garden
- Wellness Program
- Express Care
 - Parsons
 - Independence






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Leadership in Quality

Culture Change

- Quality Department versus Culture of Quality
 - Leadership
 - Innovation
- Prioritize QI initiatives
- Multidisciplinary approach
- Connect the Dots
 - EBP to Patient Experience

A bad system will defeat a good person every time.
-W. Edwards Deming



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Leadership in Quality

Sustainability and Spread

- Start Small
 - Don't try to tackle the world in one day
- PDCA - Learn from failures
- Training, education and policy development
- Continuous quality monitoring
 - Process, Outcomes and Balancing Measures
 - Monthly versus quarterly data collection
 - Data Transparency and Accountability
- Spread to other units



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Leadership in Quality

Lessons Learned/Tips for Others

- Culture of Quality and Patient Safety throughout the organization is critical.
 - High level of engagement from frontline staff, directors/managers, medical staff, administration and Board
- Data transparency with the Good, the Bad and the Ugly.
- Graphs and Run Charts versus Dashboards
- Small changes can make a big difference
- And at the End of the Day...

"You cannot manage what you cannot measure...and what gets measured gets done".
-Bill Hewlett Co-founder of Hewlett Packard

Labette Health

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Leadership in Quality

Tools, Resources, Policies


- HEN Fellowship webinars and in-person conferences
- Project Red - www.bu.edu/fammed/projectred/
- HRET-HEN - www.hret-hen.org
- AHRQ - www.ahrq.gov
- KHC - www.khconline.org/patient-safety-focus-areas
- PFAC - www.hret-hen.org/topics/patient-family-engagement.shtml
- Networking with peers!



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Measures & Data Update

- HEN 2.0 Milestones
- Data Reports
- Quarterly Metrics Survey
- Statewide Progress
- FAQs



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HEN 2.0 Data and Measures Update

HRET HEN 2.0 Milestones

- ☒ **Milestone 1:** (Nov 2, 2015)
 - Hospital Commitments
- ☒ **Milestone 2:** (Feb 8, 2016)
 - Hospital site visits
 - Baseline data
- ☒ **Milestone 3:** (Apr 29, 2016)
 - Monitoring data for all topics for the period of Oct 1, 2015 through Jan 31, 2016
- ☐ **Milestone 4:** (Aug 31, 2016)
 - Monitoring data is current, hospitals reach HEN 2.0 goals for at least 5 topics, preferably ≥ 8 .

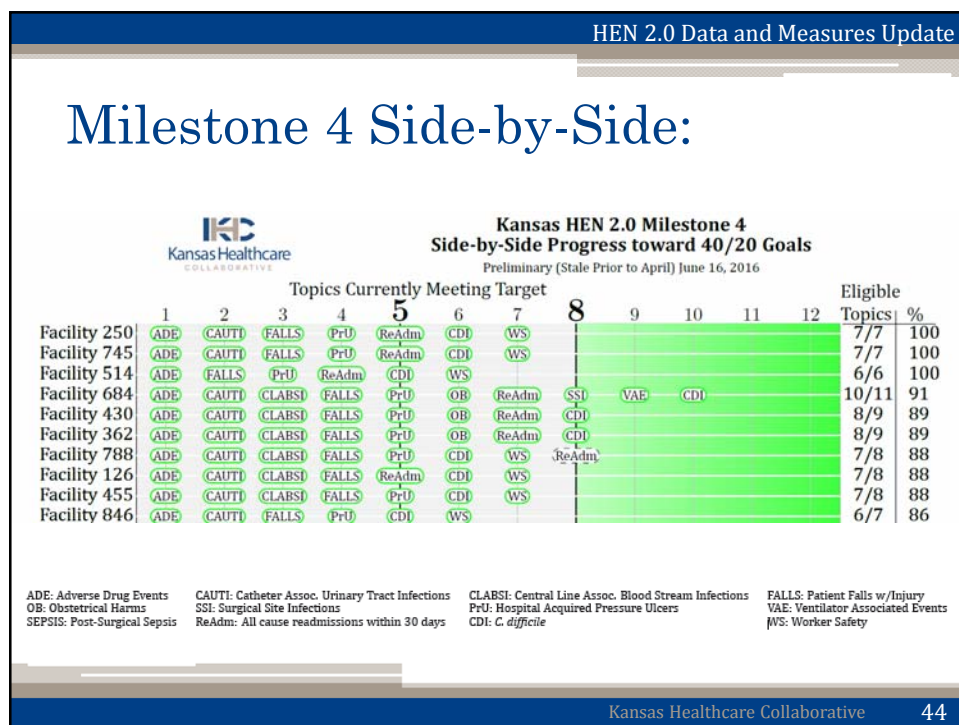
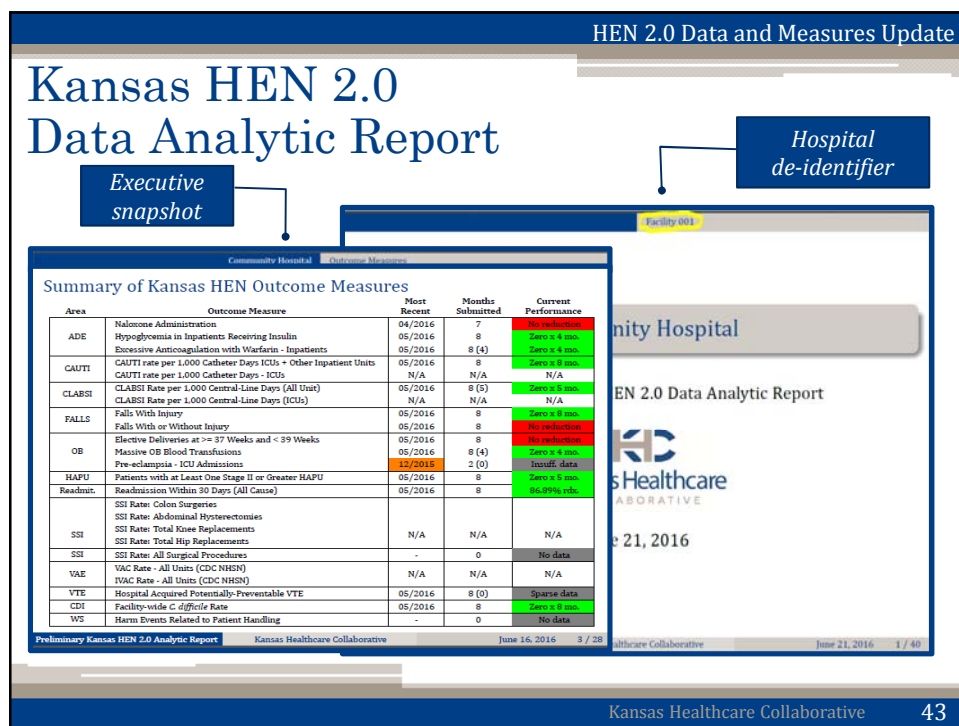
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HEN 2.0 Data and Measures Update

Kansas HEN Data Reports:

- HEN 2.0 data analytic reports
 - Refreshed data since preliminary
 - June 23 – Final report to be distributed to CEO, CNO and primary/secondary HEN contacts
- HEN 2.0 Improvement Calculator v6.11
 - Distributed pre-populated tool, June 9, with preliminary side-by-side report
- Milestone 4 Side-by-Side
 - Minor changes and refreshed data since preliminary
 - June 23 – Final report to be distributed to CEO, CNO and primary/secondary HEN contacts



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HEN 2.0 Data and Measures Update

Milestone 4 Side-by-Side:

Tokens and Cell Colors:

	Green	<ul style="list-style-type: none"> - A current streak of at least 3 months with zero numerator events, or - A reduction from baseline of 40% (20% for readmissions)* - For any measure in the category. E.g. a facility with 1 of 3 ADE measures meeting the above criteria would receive a green ADE token.
	Yellow	<ul style="list-style-type: none"> - Reduction from baseline, but not yet achieving target (40% or 20% for readmissions)* - For any measure in the category.
Not Shown	Red	- No reduction from baseline*
Not Shown	Grey	<ul style="list-style-type: none"> - No data submitted, or - Insufficient data: Fewer than 3 monthly data points submitted, or - Sparse data: Data is submitted, but there were too few denominator events to evaluate change over time
Not Shown	N/A	- Inapplicable focus areas for certain facilities (eg. CLABSI, SSL, OB or VAE)
Not Shown	Orange	<ul style="list-style-type: none"> - Most recent submitted data more than 2 months old - Otherwise Green measures will not be shown if stale.

*Current performance is determined by most recent 3 months of monitoring data.
Baseline performance is determined by the program baseline period if available.

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HEN 2.0 Data and Measures Update

Side-by-Side FAQ

- Why are some of my topics not showing up on the Side-by-Side report?
- The most common reason is that your most recent data submission is not current. In the HEN 2.0 analytic reports, “stale” data are highlighted in orange.

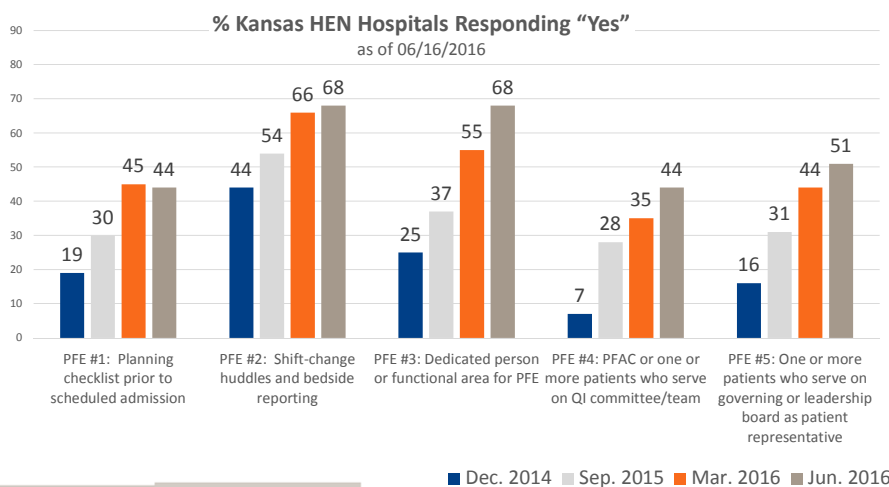
Area	Outcome Measure	Most Recent	Months Submitted	Current Performance
	Naloxone Administration	02/2016	5	18.67% rdx.

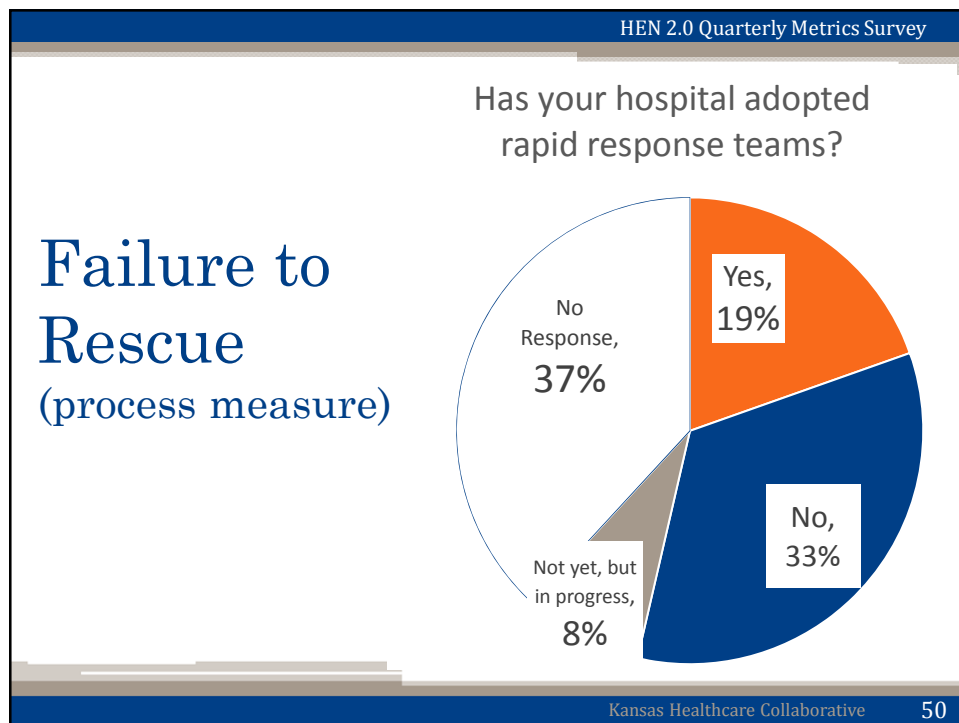
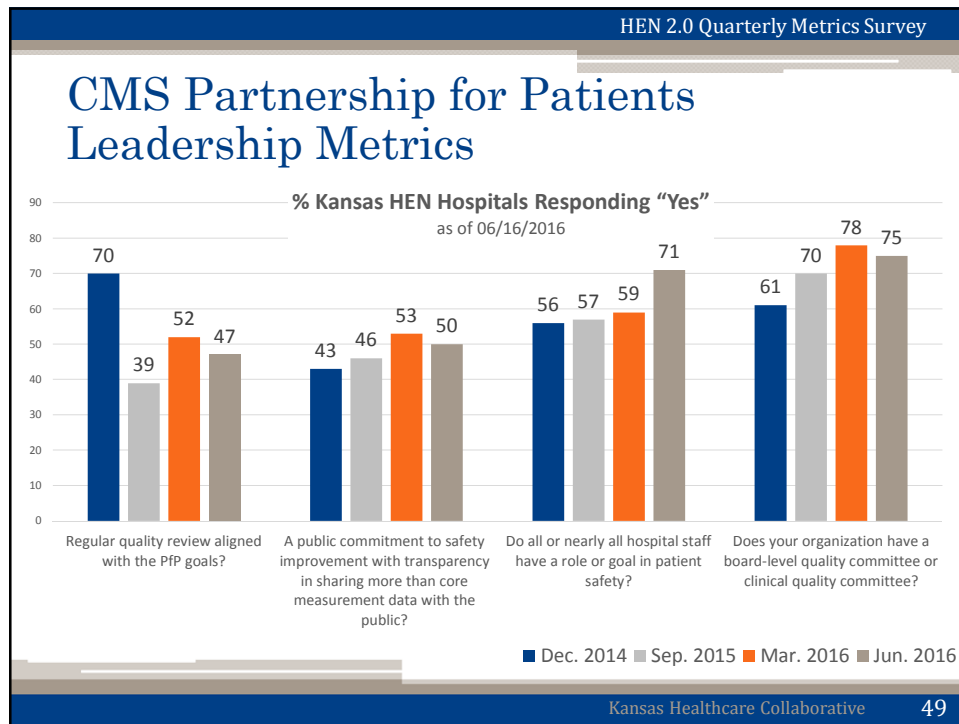
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Side-by-Side FAQ

- Why are measures not showing up on the Side-by-Side report?
- Kansas HEN-specific measures (SSI Option 2, Falls w/w/o Injury) are excluded because they're not included in HRET's Milestone 4.

CMS Partnership for Patients Patient and Family Engagement Metrics





HEN 2.0 Quarterly Metrics Survey

Culture of Safety/Worker Safety (process measure)

$$\frac{11}{106}$$

11 Kansas hospitals have performed a gap analysis to identify barriers to safe handling of patients.

KHC's goal is to have every Kansas HEN hospital complete this self-assessment during HEN 2.0.

The gap analysis tool can be downloaded from the Minnesota Hospital Association:
<https://www.mnhospitals.org/Portals/0/Documents/ptsafety/lift/SPM-road-map-gap-analysis-tool-aug2012.docx>.

Additional references:
Minnesota Hospital Association Road Map to a Comprehensive Safe Patient Handling Program
<http://www.mnhospitals.org/Portals/0/Documents/ptsafety/lift/safe-lift-roadmap.pdf>

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HEN 2.0 Data and Measures Update

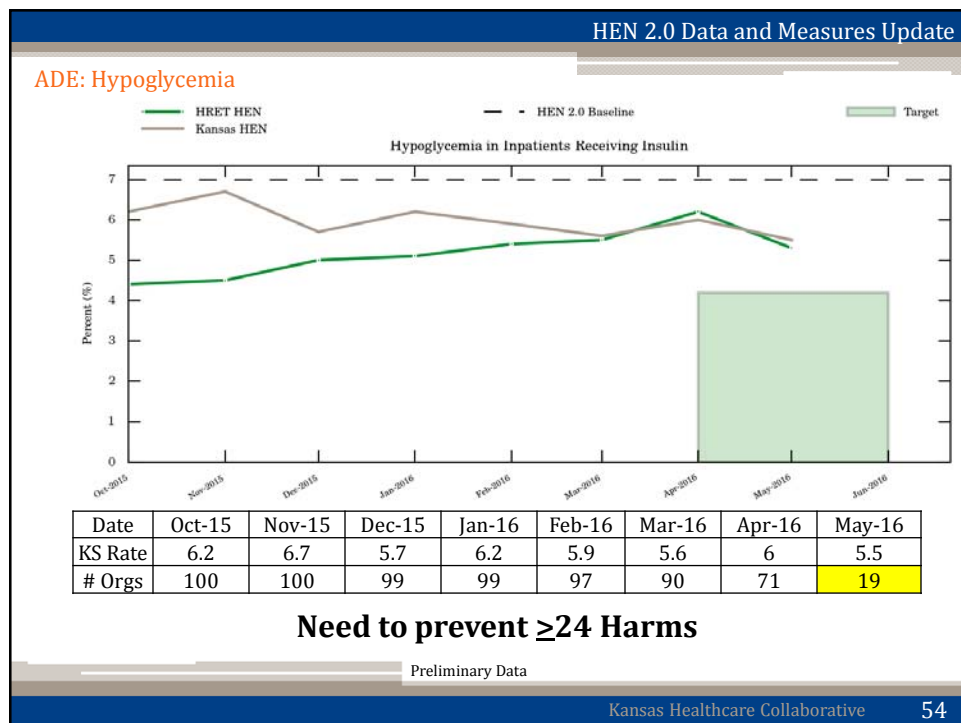
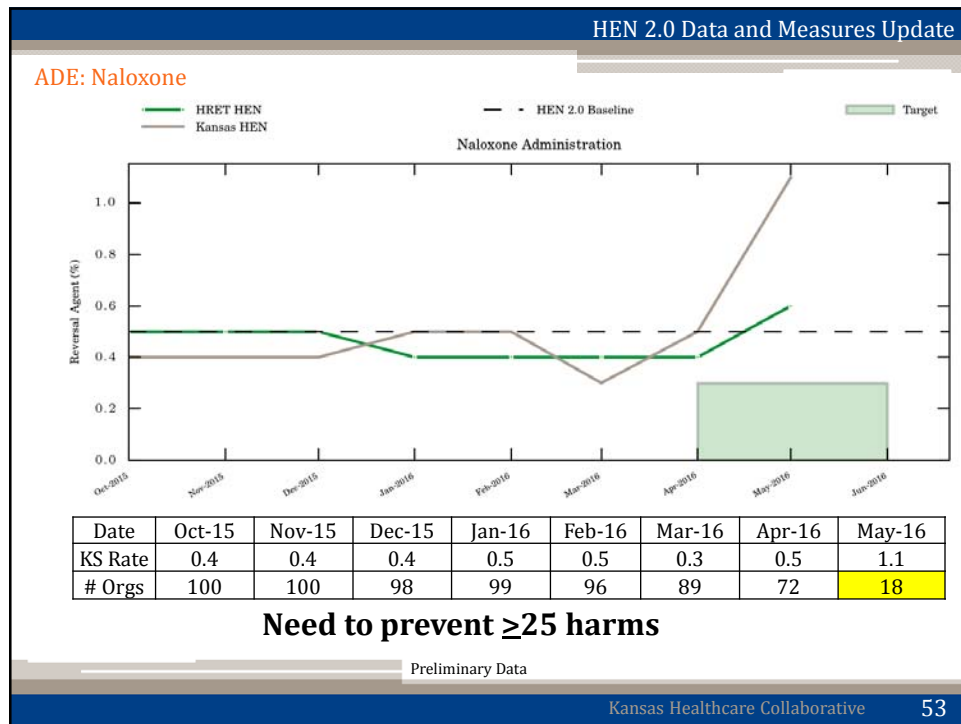
HEN 2.0: The final stretch

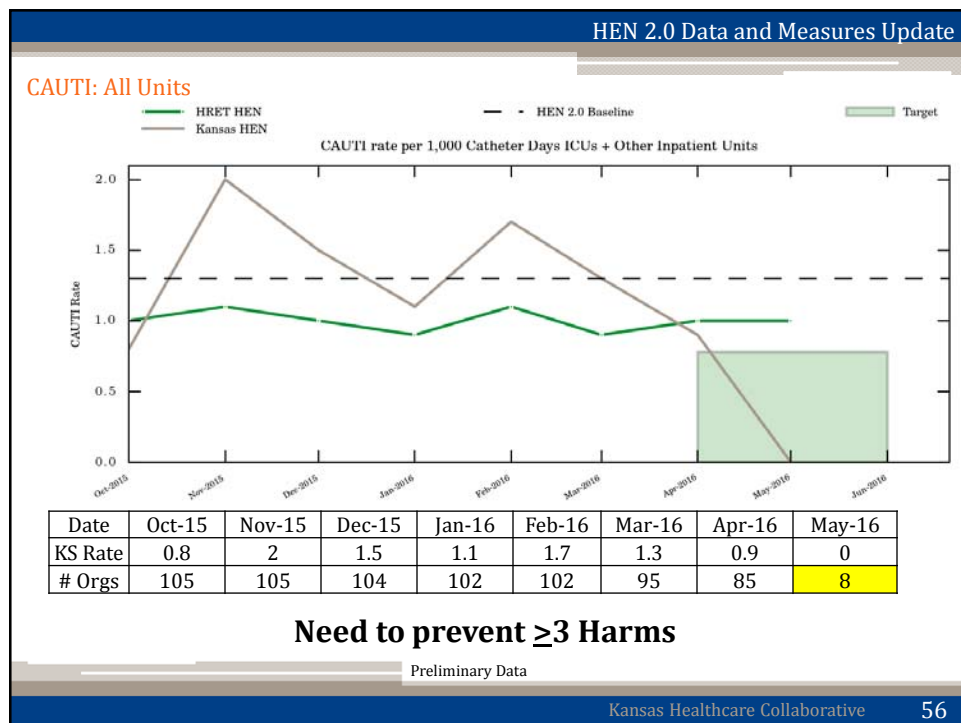
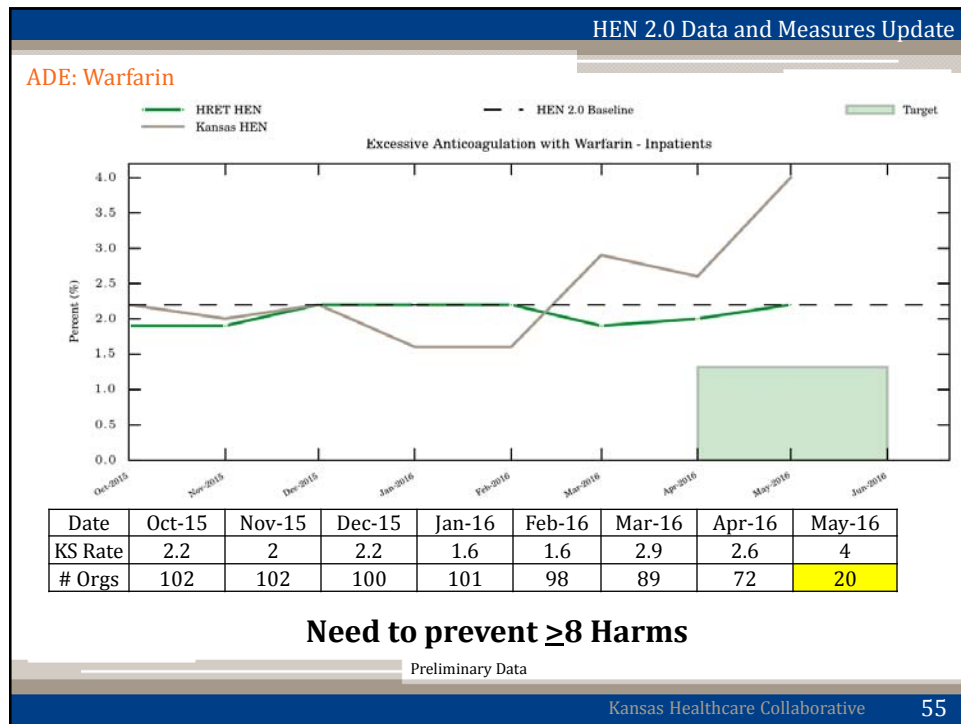
We can make an impact!

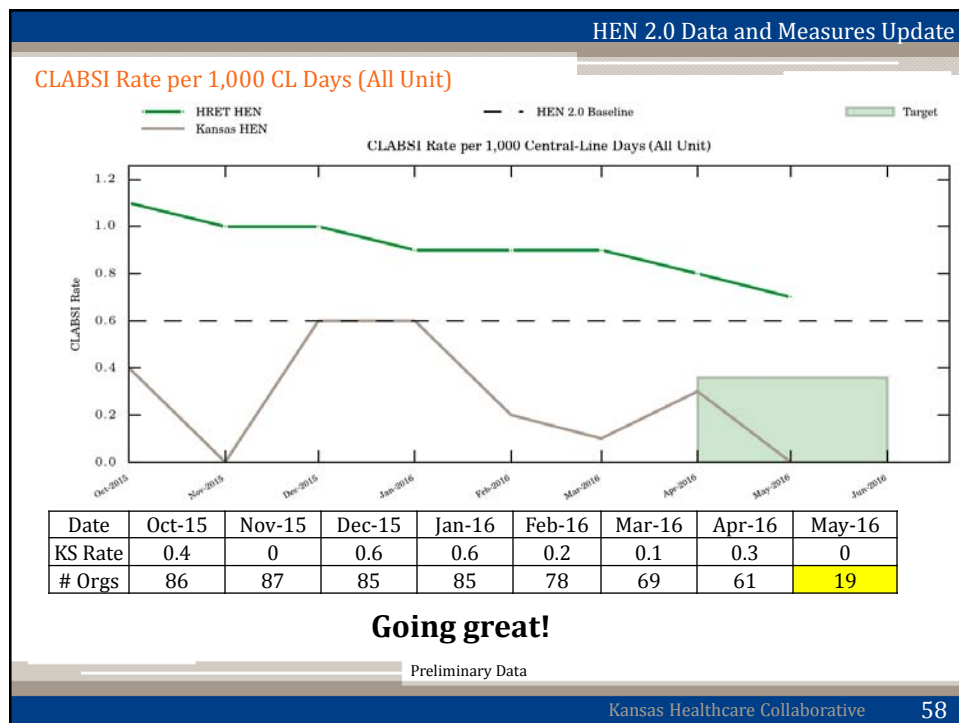
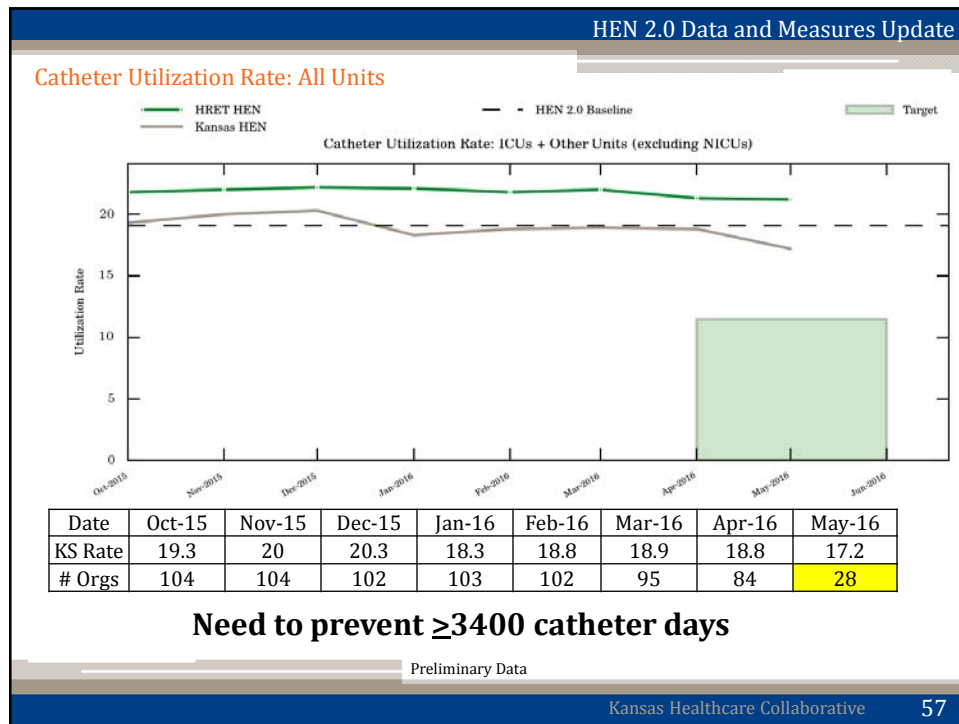
What if:

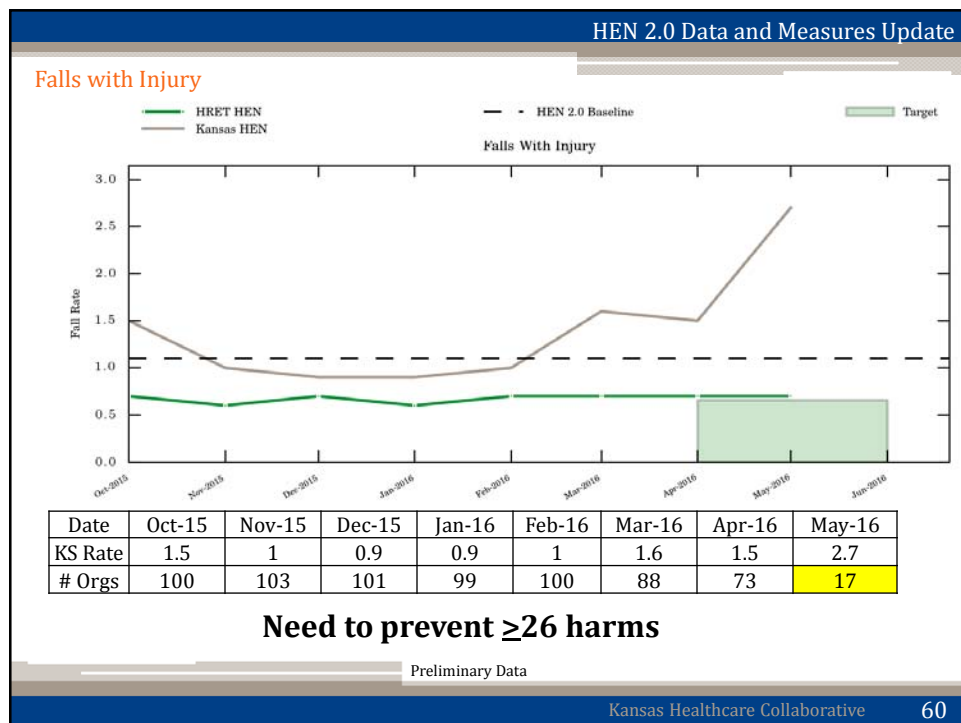
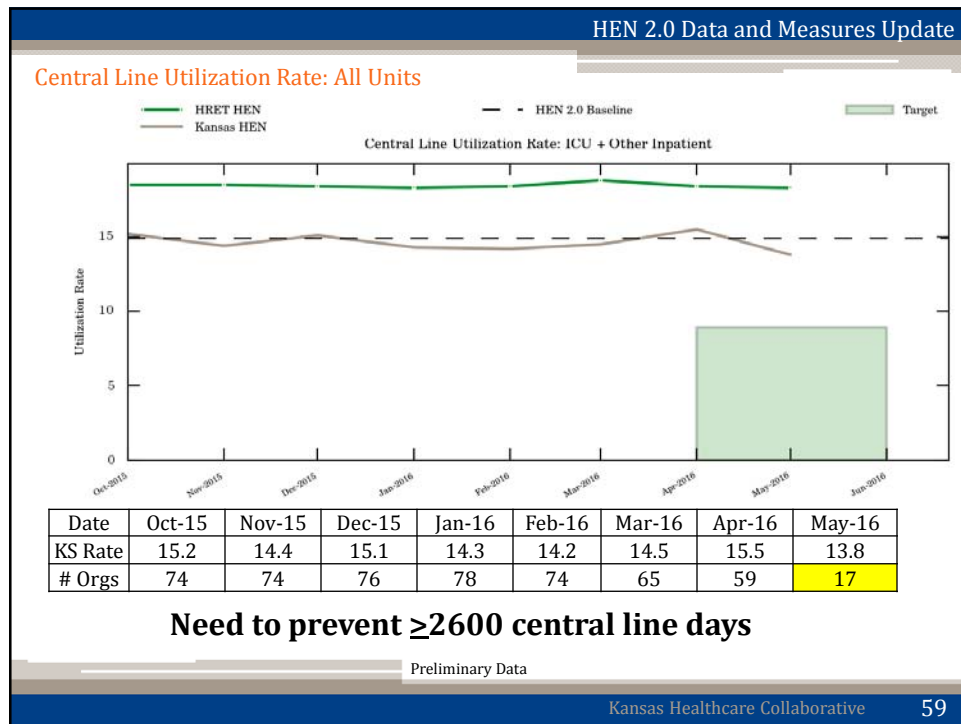
- every Kansas hospital prevented at least 1 more harm...
each month...
in each HAC...?

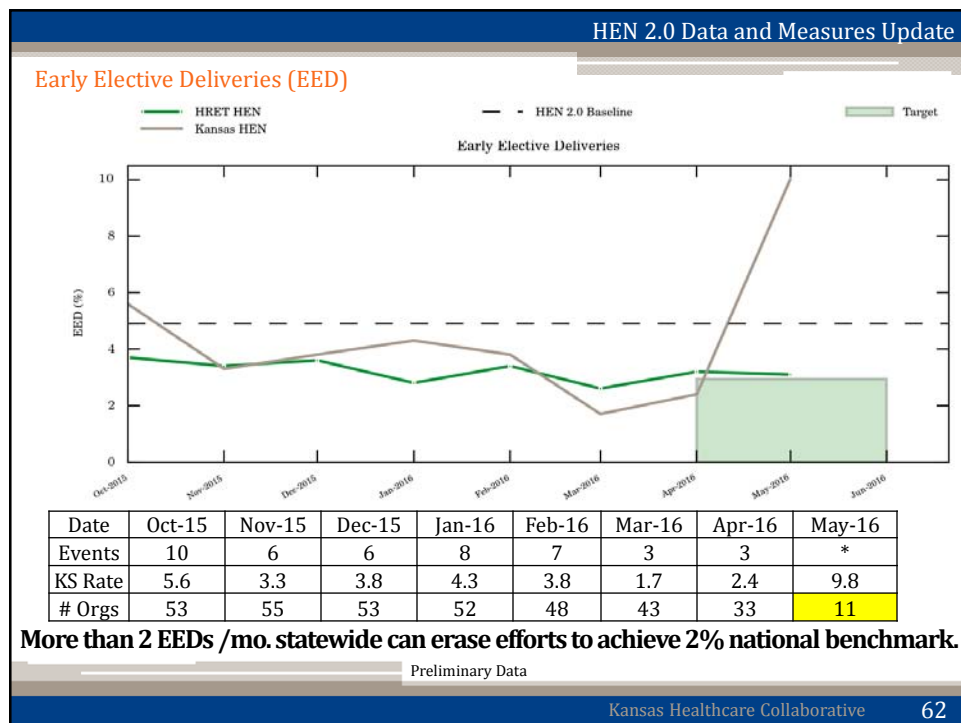
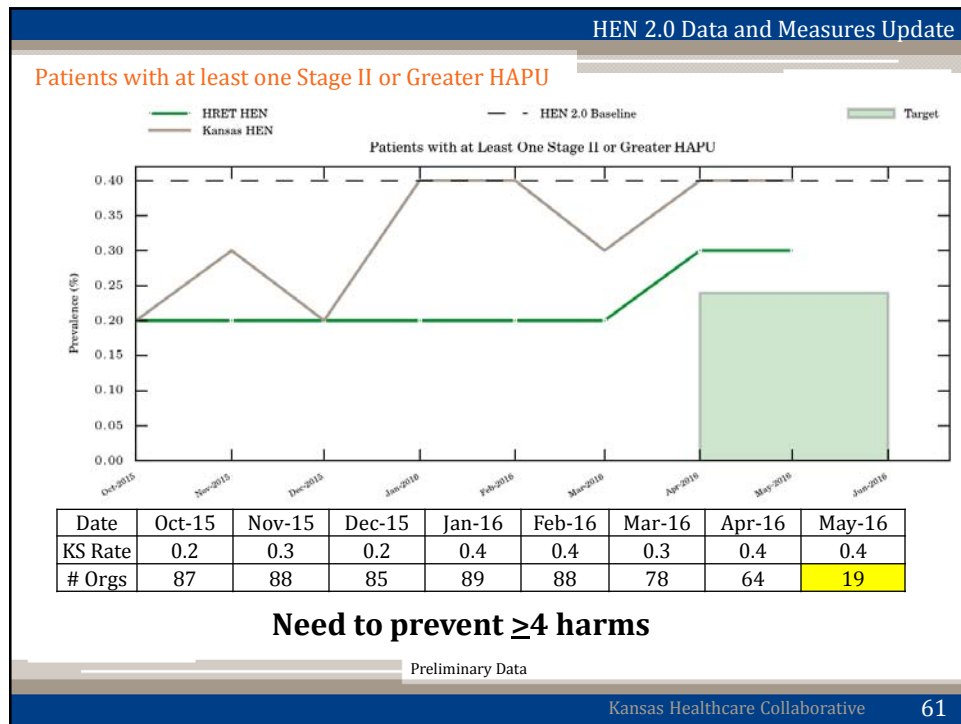
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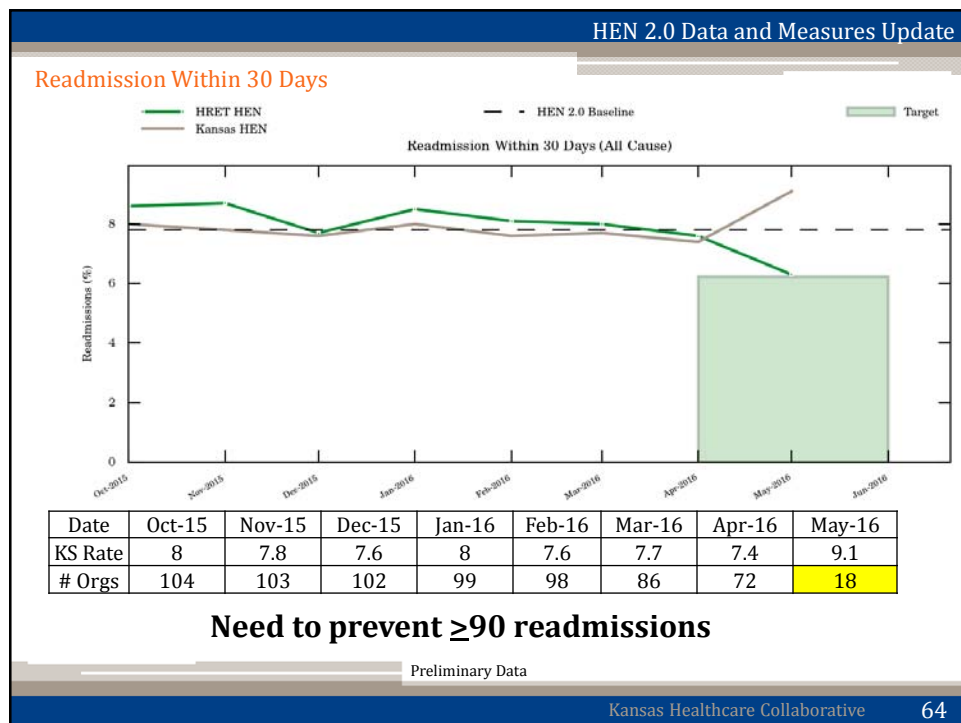
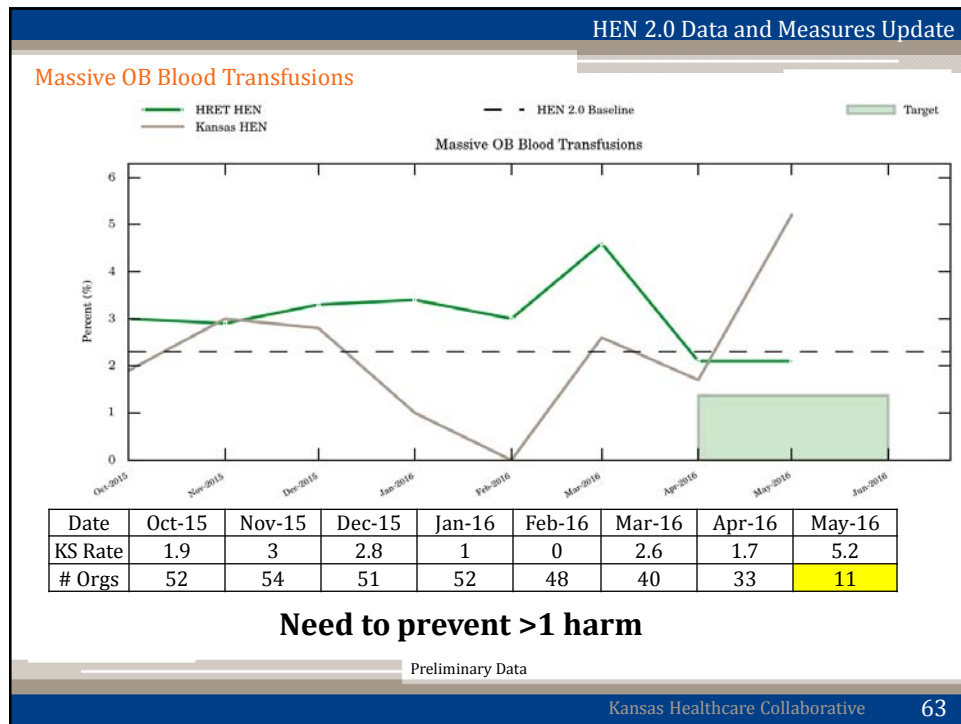


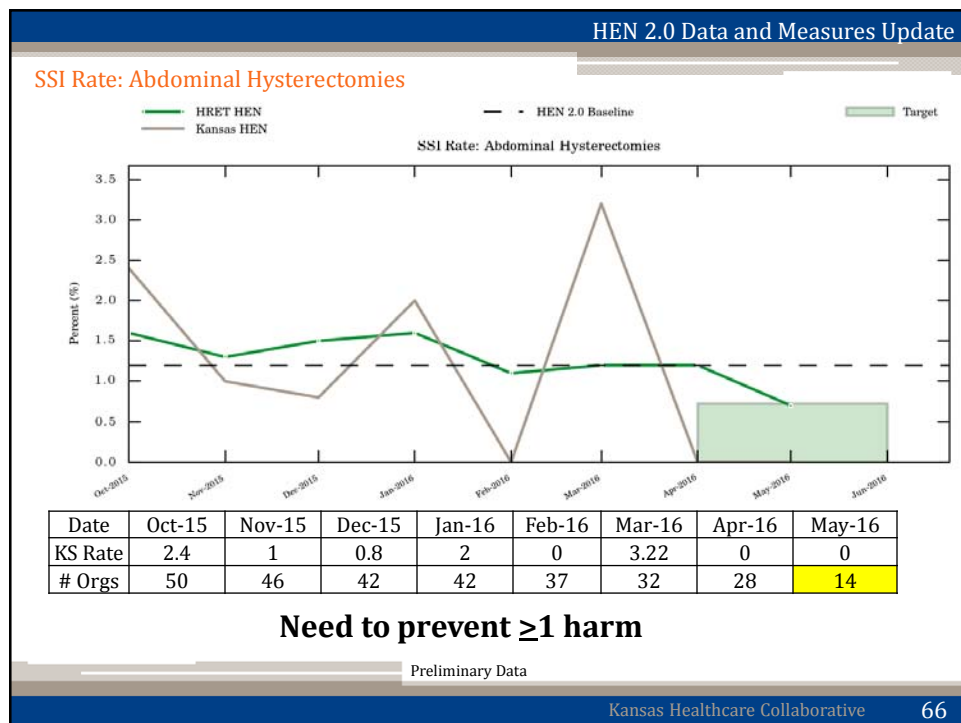
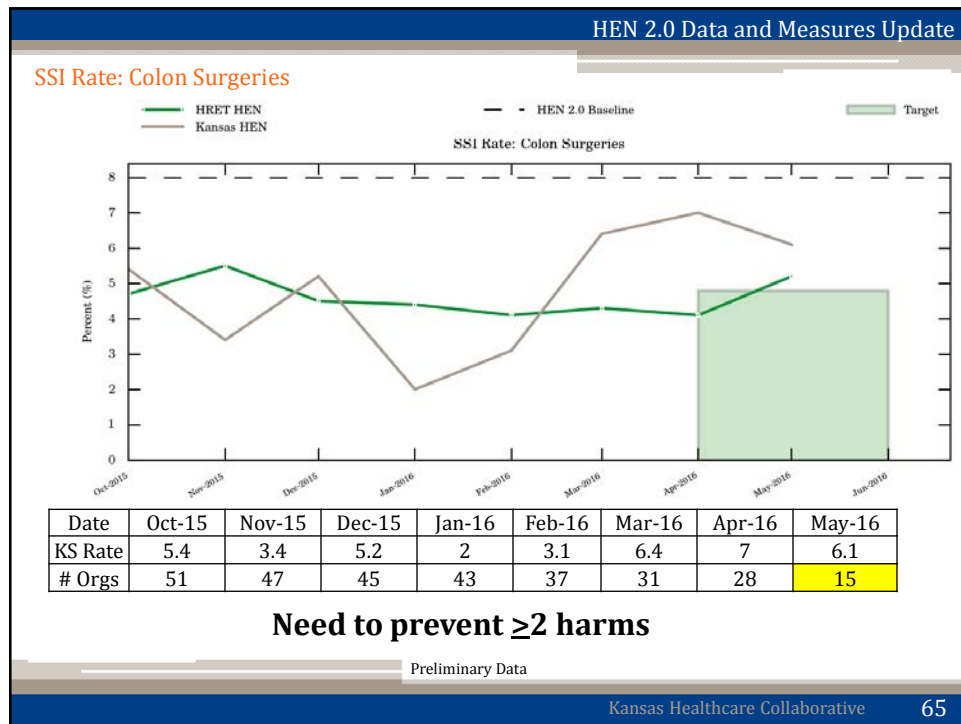


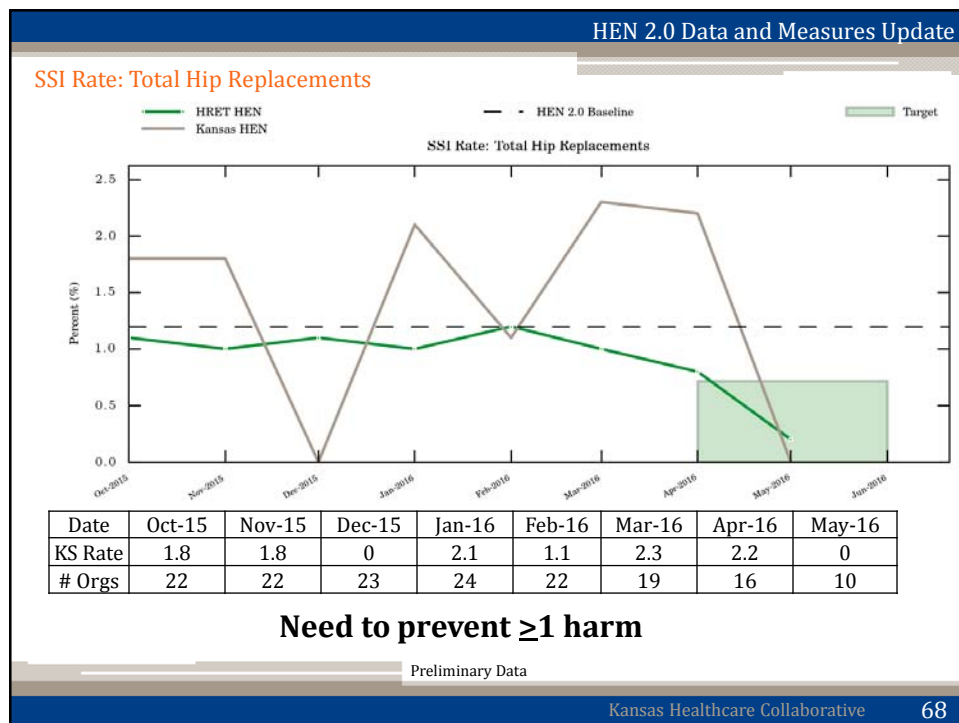
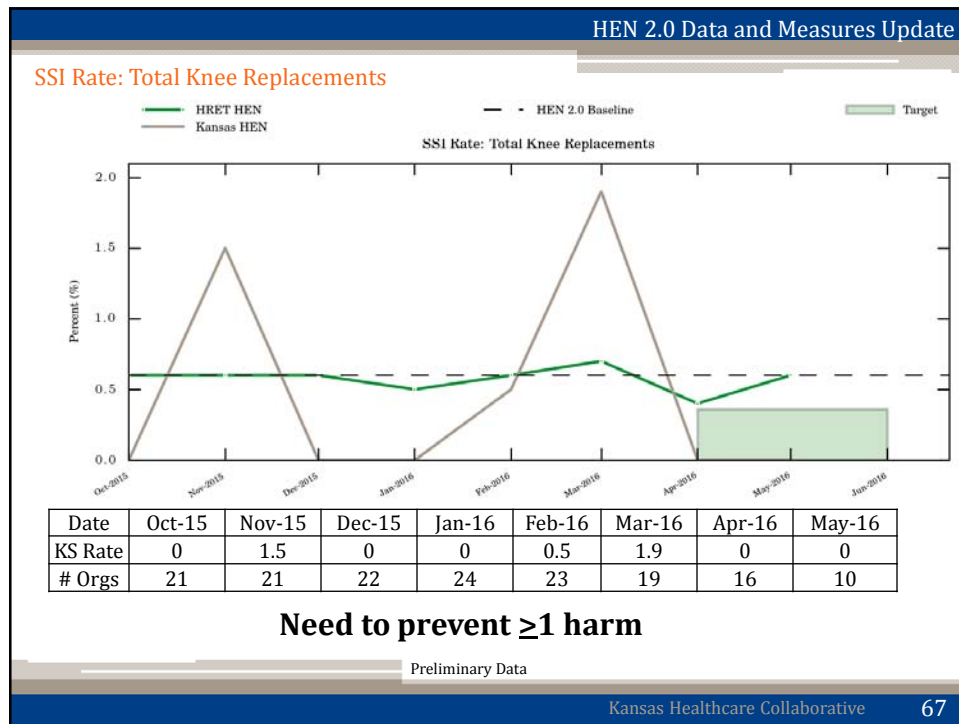


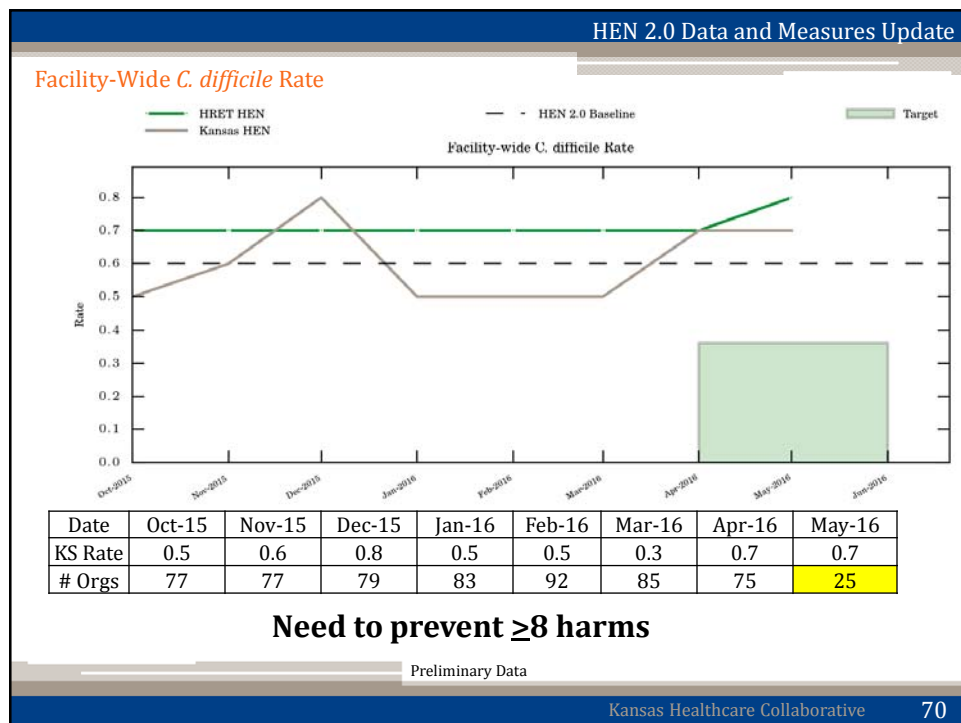
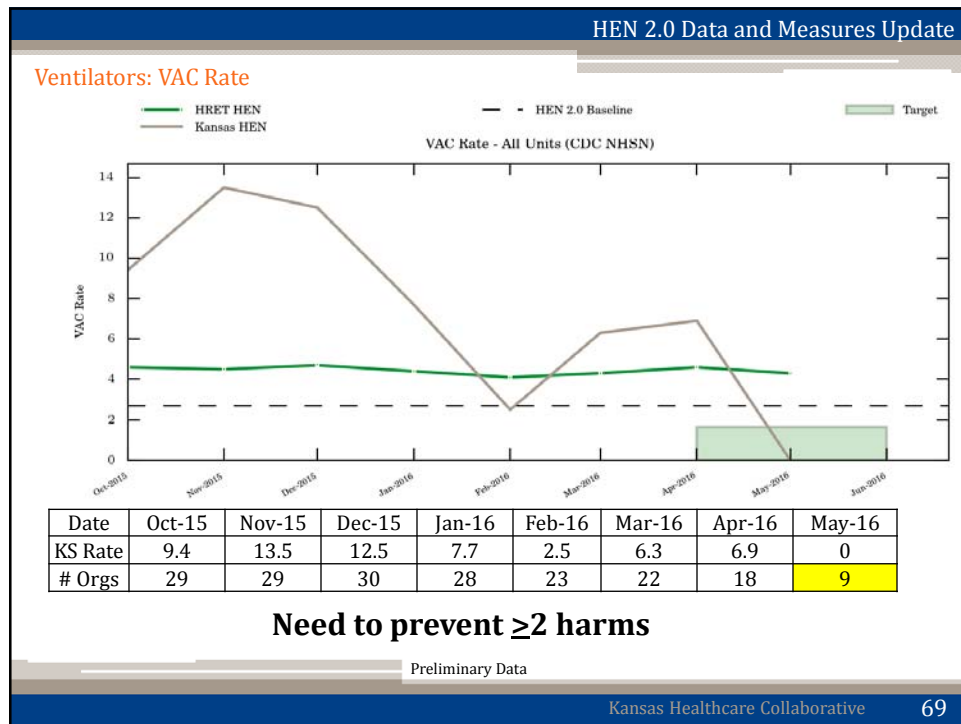


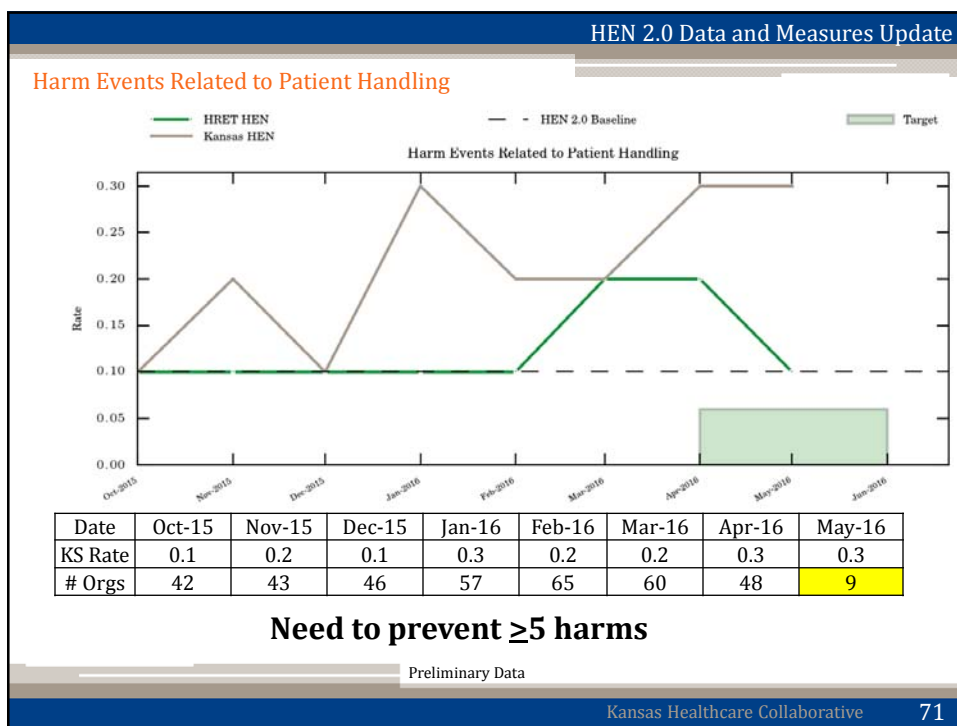












HEN 2.0 Data and Measures Update

FAQs

- When will claims measures be shown?
- We are still waiting for the official tool to calculate the AHRQ claims measures. The most recent estimate is the end of June.
- Changes in how some hospitals abstract their records to create inpatient discharge data has caused some delays.

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HEN 2.0 Data and Measures Update		
Kansas HEN 2015-2016 Data Submission Schedule		
Outcome & Process Measures for HACs occurring in:	Readmissions for index discharges in, and SSI for procedures performed in:	Submission Due
October, 2015	September, 2015	November 30, 2015
November, 2015	October, 2015	December 31, 2015
December, 2015	November, 2015	January 31, 2016
January, 2016	December, 2015	February 29, 2016
February, 2016	January, 2016	March 31, 2016
March, 2016	February, 2016	April 30, 2016
April, 2016	March, 2016	May 31, 2016
May, 2016	April, 2016	June 30, 2016
June, 2016	May, 2016	July 31, 2016
July, 2016	June, 2016	August 31, 2016
August, 2016	July, 2016	September 30, 2016

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Resources & Upcoming Events



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Educational Opportunities	
<h2>Upcoming In-person Events</h2> <h3>Kansas Hospital Engagement Network</h3>	
<p>Regional PFE Workshops</p> <p>June 23 – Topeka KMS KaMMCO Conference Center</p> <p>June 24 – Hays Sternberg Museum</p> <p>Featuring national faculty and Kansas hospitals:</p> <p><i>Tanya Lord, PhD, MPH</i> Director, Patient and Family Engagement Foundaton for Healthy Communities</p> <p>Registration will open soon at www.khconline.org/events/event-list</p>	<p>HEN 2.0 Sharing/Celebration</p> <p>Thursday, September 15 KMS KaMMCO Conference Center Topeka, KS</p> <p>Featuring national faculty and Kansas hospitals:</p> <p><i>Kathy Duncan</i> Institute for Healthcare Improvement with Kansas Action Leader Fellows</p> <p><i>Tiffany Christensen and Allison Chrestensen</i> North Carolina Quality Center with Kansas PFAC Collaborative</p>
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Resources & Upcoming Events		
<h2>HRET HEN 2.0</h2> <h3>Action Leader Fellowship</h3> <p>Faculty: Institute for Healthcare Improvement</p> <p>July 13 ● August 17 ● September 7</p> <p>September: Showcase and sharing of improvement projects</p> <p>Two tracks:</p> <table border="0"> <tr> <td> <p>Foundational</p> <p>11:00 a.m. to 12:00 pm</p> </td> <td> <p>Experienced</p> <p>12:30 to 1:30 p.m.</p> </td> </tr> </table> <p>Register at www.hret-hen.org/events/</p> <p>More information and educational archive: www.hret-hen.org/engage/fellowship.shtml</p>	<p>Foundational</p> <p>11:00 a.m. to 12:00 pm</p>	<p>Experienced</p> <p>12:30 to 1:30 p.m.</p>
<p>Foundational</p> <p>11:00 a.m. to 12:00 pm</p>	<p>Experienced</p> <p>12:30 to 1:30 p.m.</p>	
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Resources & Upcoming Events

Wanted: Case studies, success stories

Categories	Focus
Topic-specific Case Studies	HEN 2.0 topics – core and optional
Equity of Care	Hospital success stories on reducing disparities and promoting diversity and inclusion.
Patient and Family Engagement	HEN hospital success stories in patient and family engagement, specifically the 5 key strategies.
Huddle for Care www.huddleforcare.org	Readmissions, transitions of care

For information about how to submit an idea for a case study, contact Michele Clark, KHC, mclark@khconline.org.

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Resources & Upcoming Events

HRET's New “Up” Campaign

3-Part Webinar Series

Recording are available!

- **WAKE UP**
www.hret-hen.org/resources/display/hen-20-english-l-up-campaign-wake-up-webinar
- **GET UP**
www.hret-hen.org/resources/display/hen-20-get-up-webinar-l-move-it-or-lose-it-crosscutting-interventions-to-accelerate-improvement
- **SOAP UP**
www.hret-hen.org/topics/up_campaign/20160609-soapup-webinar-english.shtml

Up Campaign highlights the role of crosscutting interventions in reducing multiple hospital-acquired conditions: shifting focus from many interventions to a few with far-reaching impact.

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Resources & Upcoming Events	
<h2>Featured National Webinars (cont'd)</h2>	
<p>HRET HEN 2.0 Ventilator-Associated Events Webinar Thursday, June 23 • 11:00 to 12:00 p.m. Pre-register at: https://hret.adobeconnect.com/vae20160623/event/registration.html</p>	
<p>PfP Pacing Event: C. difficile best practices Webinar Thursday, June 23 • 2:00 to 3:00 p.m. Pre-register at: https://secure.confertel.net/tsRegister.asp?course=6860846</p>	
<p>HRET HEN 2.0 Board Composition: Diversity and Equity Webinar Monday, June 27 • 11:00 to 12:00 p.m. Pre-register at: https://hret.adobeconnect.com/ruralcahaffinitygroup20160627/event/registration</p>	
<p>HRET HEN 2.0 Rural/CAH Affinity Group Webinar Monday, June 27 • 11:00 to 12:00 p.m. Pre-register at: https://hret.adobeconnect.com/ruralcahaffinitygroup20160627/event/registration.html</p>	
<p>All times listed are Central Time (CT)</p>	
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Resources & Upcoming Events	
<h2>Featured National Webinars (cont'd)</h2>	
<p>HRET HEN 2.0 CDI: Sending Stools, Managing Antibiotics and other Practical Information Webinar Thursday, June 30 • 11:00 to 12:00 p.m. Pre-register at: https://hret.adobeconnect.com/cdi20160630/event/registration.html</p>	
<p>HRET HEN 2.0 Falls Follow-up Webinar Wednesday, July 7 • 11:00 to 12:00 p.m. Pre-register at: https://hret.adobeconnect.com/falls20160707/event/registration.html</p>	
<p>HRET HEN 2.0 CAUTI Webinar Tuesday, July 12 • 11:00 to 12:30 p.m. Pre-register at: https://hret.adobeconnect.com/cauti20160712/event/registration.html</p>	
<p>All times listed are Central Time (CT)</p>	
<p>Kansas Healthcare Collaborative 80</p>	

Resources & Upcoming Events	
<h2>Featured National Webinars (cont'd)</h2> <p>HRET HEN 2.0 Foundational Fellowship Webinar #8 Wednesday, July 13 ● Foundational - 11:00 to 12:00p.m. Pre-register at: https://hret.adobeconnect.com/foundational20160713/event/registration.html</p> <p>HRET HEN 2.0 Experienced Fellowship Webinar #8 Wednesday, July 13 ● Experienced - 12:30 to 1:30p.m. Pre-register at: https://hret.adobeconnect.com/experienced20160713/event/registration.html</p> <p>HRET HEN 2.0 Surgical Site Infections Webinar Thursday, July 21 ● 11:00 to 12:00 p.m. Pre-register at: https://hret.adobeconnect.com/ssi/event/registration.html</p> <p>HRET HEN 2.0 Sepsis Webinar Tuesday, July 26 ● 11:00 to 12:00 p.m. Pre-register at: https://hret.adobeconnect.com/sepsis20160726/event/registration.html</p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>See full list of Upcoming Events at www.hret-hen.org/events (Recordings available on topic pages.)</p> </div> <p style="text-align: right;">All times listed are Central Time (CT)</p>	
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Educational Opportunities	
<h2>Upcoming KHC Events</h2> <p>Kansas HEN 2.0 July Webinar Wednesday, July 13th ● 10:00 – 11:00 am Register at: https://cc.readytalk.com/r/9h8zg0zuz1x4&eom</p> <p>Kansas HEN 2.0 PFAC Collaborative Learning Session Monday, August 15 ● 2:00 – 3:00 pm Registration link is available on private PFAC Collab. web page.</p> <p>Kansas HEN 2.0 August Webinar Wednesday, August 24 ● 10:00 – 11:00 am Register at: https://cc.readytalk.com/r/6y7dmflee1un&eom</p> <p>Kansas HEN 2.0 Convening Meeting Wednesday, September 15 ● Topeka Registration will open soon.</p> <p style="text-align: right;">All times listed are Central Time (CT)</p>	
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Kansas Hospital Engagement Network

Thanks for all you do
for your patients and for each other!



Next Kansas HEN Webinar:
Wednesday, July 13, 2016
10:00 to 11:00 a.m. CDT

Note earlier date!
(2nd Wednesday,
not 4th)

Pre-register at: <https://cc.readytalk.com/r/9h8zg0zuz1x4&eom>

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Contact Us

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