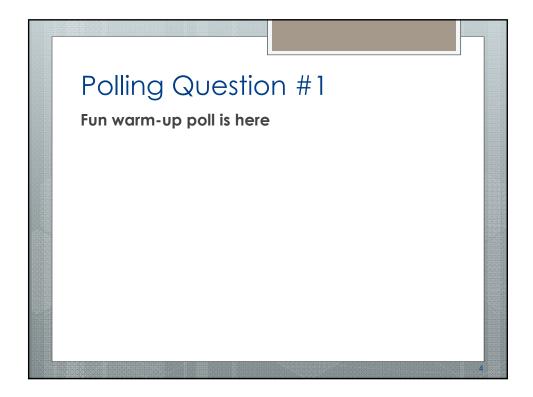


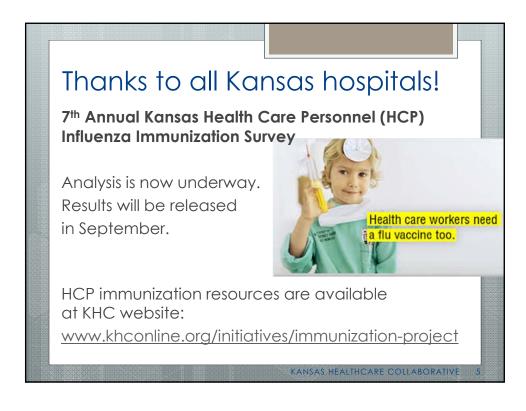
August 26, 2015

### Agenda

- Introductions and Announcements
  - Annual Influenza Immunization Survey of Health Care Personnel
  - Update on Transforming Clinical Practice Initiative (TCPI)/Practice Transformation Network (PTN)
- \* Preview to Potential HEN 2.0
- 2015 Kansas HEN Data and Measures Update
- Wrap up
  - > Resources and Upcoming Events
  - > Discussion / Questions









#### General Remarks ❖ HEN 2.0 Priorities Potential AHA/HRET/KHC Implementation Preview of Potential Structure HEN 2.0 Strategies Potential data and performance Potential strategies with the measurement Kansas Healthcare Collaborative and the Sample operational AHA/HRET, if awarded CMS metrics Partnership for Patients First 90 days "HEN 2.0" contract KANSAS HEALTHCARE COLLABORATIVE

CMS Partnership for Patients

# Thank you!

Thank you for your ongoing commitment to the Hospital Engagement Network.

HEN 2.0 will continue this great work to prevent additional patient harm by achieving a 40 percent reduction in 10 core harm areas and a 20 percent reduction in readmissions – or maintaining zero harm in these areas.

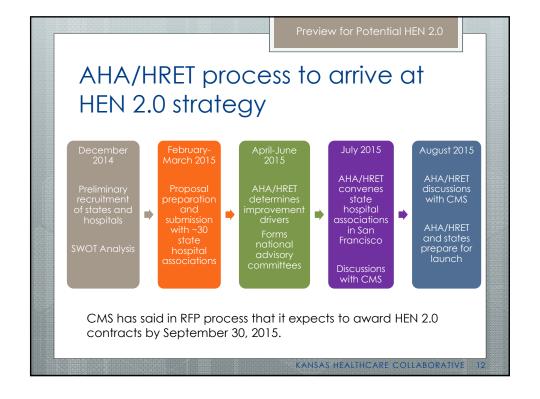
CMS Partnership for Patients
HFN 2.0

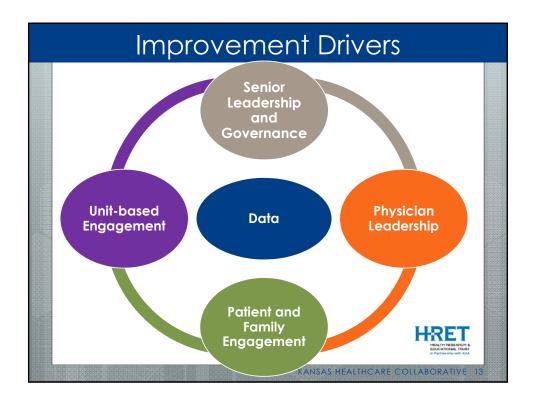
### HEN 2.0 Summary

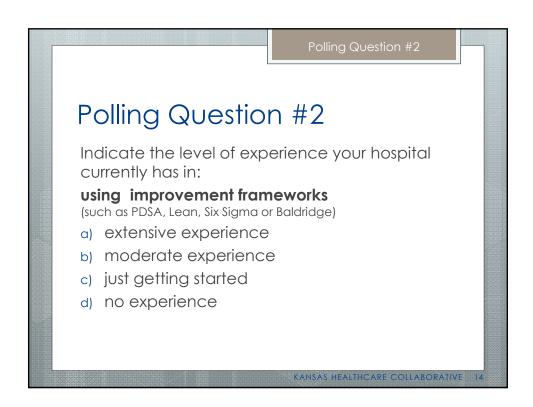
- Who: All acute care hospitals in the U.S.
- What: Achieve a 40% reduction in "all cause" preventable inpatient harm and a 20% reduction in 30day readmissions.
- When: 12-month contract; start date expected to be immediately upon award. Announcement by September 2015
- **How/Where:** Continue the momentum through Hospital Engagement Networks across the state and nation.
- Why: In pursuit of safety across the board

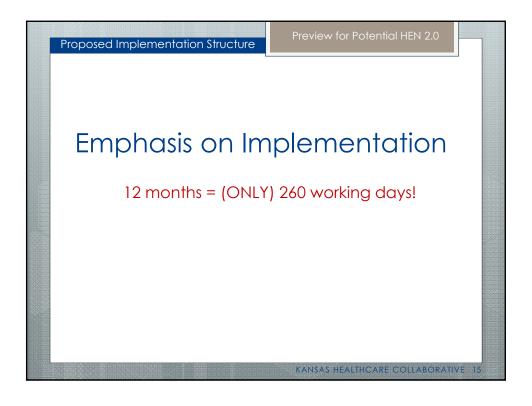




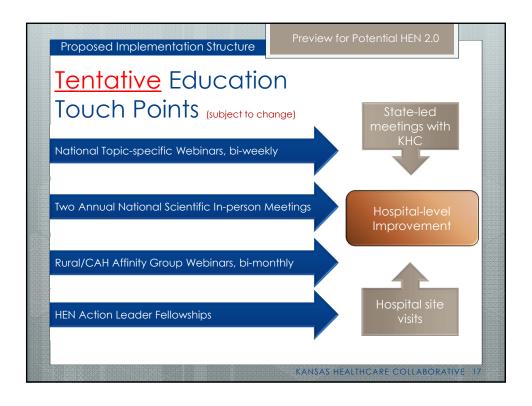


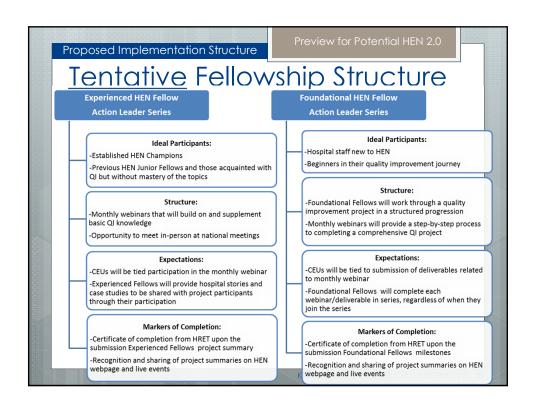












Proposed Implementation Structure

Preview for Potential HEN 2.0

# Educational Resources and Technical Assistance

- Updated change packages, checklists and implementation guide.
- Updated AHA/HRET HEN website:

www.hret-hen.org

Coming soon: *Role-based* navigation and content for physicians, senior leaders, unit-based teams, and patients and families.

State and national contacts for quality improvement support.

KANSAS HEALTHCARE COLLABORATIVE 1

Proposed Data Approach

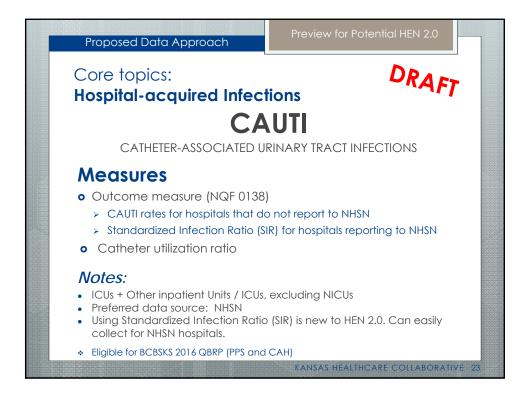
Preview for Potential HEN 2.0

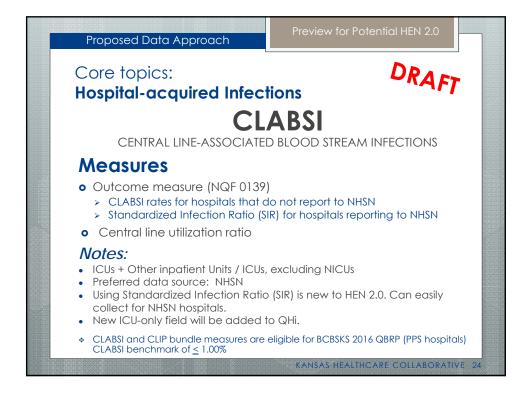
### Data and Performance Measurement

- Standardized, aligned measures
- Expectation for monthly data submission in all applicable topics
- 12-month baseline
- Active engagement in education and HEN data reports to drive continual improvement in outcomes and high reliability in processes

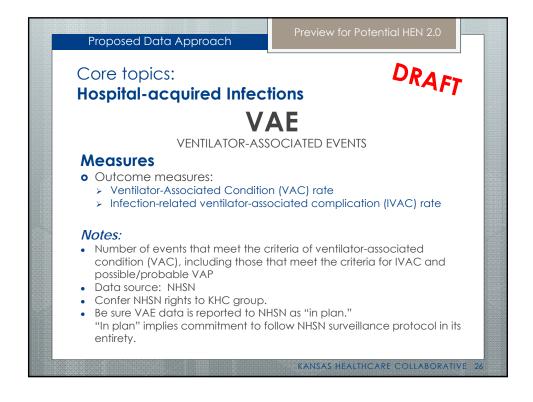
#### Proposed Data Approach Data and Performance Measurement **HEN 2.0 Measures** • Currently pending. Nothing is final. • We DO know: - The RFP listed 17 evaluation measures, including specification and definition references - CMS will also expect Adverse Drug Events (ADE) and Readmission rate reporting • Additional evaluation measures pending CMS feedback once project starts - Additional outcome measures Process measures Baseline measurement time frame KANSAS HEALTHCARE COLLABORATIVE 21

Proposed	Data Approach  Preview for Potential HEN 2.0
Topic	Expected CMS Evaluation Measure(s) for HEN 2.0
CAUTI	Standardized infection ratio (SIR) or rate – CDC NHSN (NQF 0138)     Catheter utilization - CDC NHSN
CLABSI	<ol> <li>Standardized infection ratio (SIR) or rate – CDC NHSN (NQF 0139)</li> <li>Central line utilization – CDC NHSN</li> </ol>
Falls	5. Falls w/injury (NQF 0202)
Obstetrics / EED	<ol> <li>Early elective deliveries (PC-01, NQF 0469)</li> <li>OB trauma – vaginal delivery w/instrument (AHRQ PSI 18)</li> <li>OB trauma – vaginal delivery w/out instrument (AHRQ PSI 19)</li> </ol>
Pressure Ulcers	<ol> <li>Pressure ulcer stage 3+ (AHRQ PSI 03)</li> <li>Pressure ulcer stage 2+ (NQF 0201)</li> </ol>
Surgical Site Infection	Standardized infection ratios (SIR) or rate – ACS-CDC (NQF 0753)  11. Colon surgery  12. Abdominal hysterectomy  13. Total hip replacements  14. Total knee replacements
Venous Thromboembolism	15. Post-operative pulmonary embolism or DVT (AHRQ PSI-12)
Ventilator Associated Events	<ul> <li>16. Ventilator-associated complication (VAC) rate - CDC NHSN</li> <li>17. Infection-related ventilator-associated complication (IVAC) rate - CDC NHSN</li> </ul>

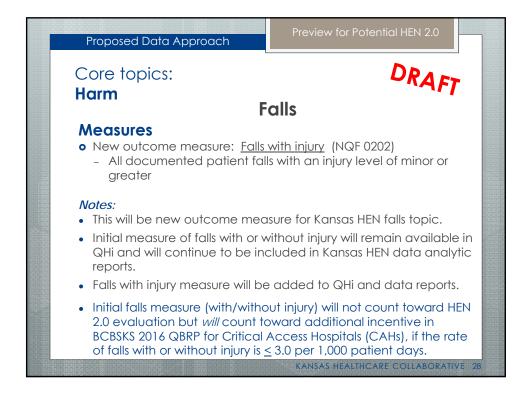




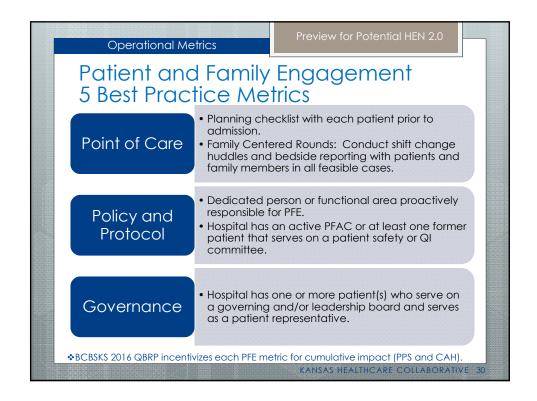








#### Proposed Data Approach DRAFT Core topics: Harm **Obstetric Adverse Events** Measures • Early Elective Delivery (PC-01) • OB trauma -- Vaginal delivery with instrument (AHRQ PSI 18) • OB trauma – Vaginal delivery without instrument (AHRQ PSI 19) Notes: • EED measure will continue -- with a focus toward sustainable, benchmark performance. • Data for OB trauma measures will be gathered through existing administrative data. We expect OB hemorrhage measures will continue. OB measure not mentioned (so far) in HEN 2.0 is: timely treatment for severe hypertension ❖EED PC-01 is eligible for BCBSKS 2016 QBRP (PPS hospitals) KANSAS HEALTHCARE COLLABORATIVE



#### Operational Metrics

Preview for Potential HEN 2.0

# Leadership and Governance Sample Metrics

- 1. Regular quality review aligned with the Partnership for Patients goals
- 2. A public commitment to safety improvement with transparency in sharing more than core measurement data with the public
- 3. All, or nearly all, hospital staff have a role or goal in patient safety (e.g., can be explicit in HR goals or a group bonus based on a patient safety target)
- 4. Hospital board of trustees has a quality committee established with regular review of patient safety data, including review and analysis of risk events

KANSAS HEALTHCARE COLLABORATIVE 31

#### **Operational Metrics**

Preview for Potential HEN 2.0

# Health Care Disparities Sample Metrics

- Hospital uses targeted interventions to reduce disparities.
- Hospital collections information about race, ethnicity and language preference from patients in a standardized way.
- Hospital uses data to routinely establish goals in the reduction of racial and ethnic disparities (e.g., readmissions)
- Hospital offers cultural competency training to address:
  - culture and linguistic factors affecting patient care
  - family/community interactions
  - religious beliefs affecting health care, etc.

Proposed Hospital Onboarding

Preview for Potential HEN 2.0

## First 90 Days

- Hospital commitment letter signed by Hospital Executive and Quality Director
- Work on all applicable core topic areas, as well as operational metrics and other focus areas as needed
- Data agreement(s): QHi, NHSN, HIDI, etc.
- Baseline data submission (if not already provided)
- Needs Assessment (online)
- Team onboarding with HEN 2.0 program
- KHC site visit with hospital quality/leadership team
  - > Develop an individualized action plan

KANSAS HEALTHCARE COLLABORATIVE 33

Proposed Hospital Onboarding

Preview for Potential HEN 2.0

## Onboarding - Education

- Expectations for participation in education activities
- Calendar of major educational events, webinars and data submission deadlines
- Fellowship structure description and guidelines
- Available technical assistance options
- Resources available:
  - Topic-specific change packages and checklists
  - List-servs
  - Websites
  - Case study videos and educational archives

HEN educational events are eligible for BCBSKS 2016 QBRP – Participate in at least five learning events each six-month period (CAH and PPS hospitals)

Proposed Hospital Onboarding

Preview for Potential HEN 2.0

### Onboarding – Data and Measurement

- Kansas HEN data submission tools (QHi, NHSN, surveys)
- Data use agreement
- Confer NHSN to KHC group(s), as applicable
- Outcome and process measures
- Baseline data
- Data submission schedule and expectations
- Individualized Kansas HEN data analytic reports
- Kansas HEN side-by-side dashboard reports
- Monthly updates and statewide progress during Kansas HEN webinars
- Frequently asked questions

KANSAS HEALTHCARE COLLABORATIVE 3

Polling Question #3

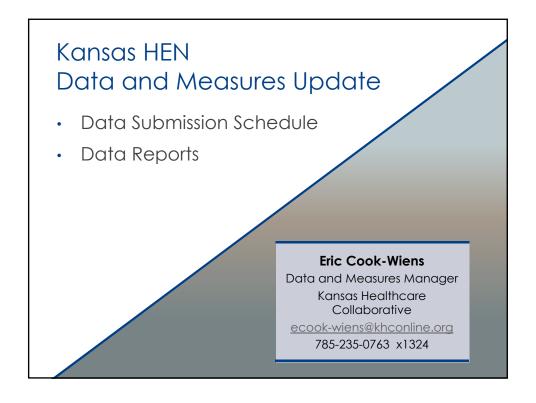
## Polling Question #3

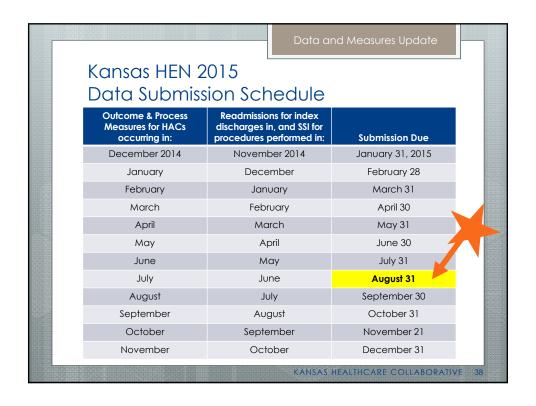
Indicate the level of experience your hospital currently has in:

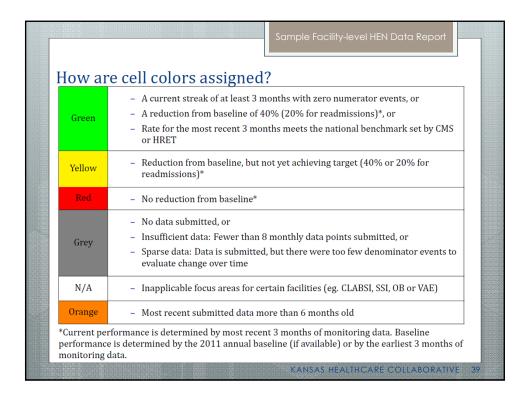
#### Leveraging data to drive improvement

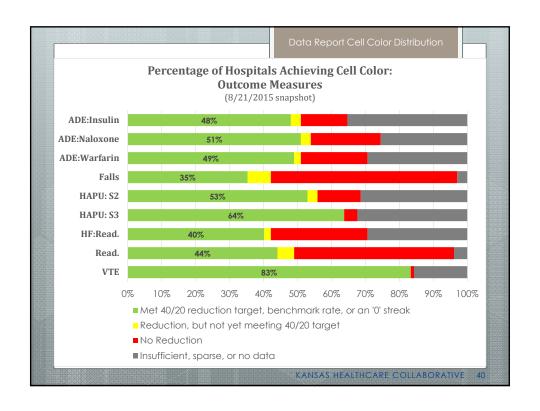
- a) extensive experience
- b) moderate experience
- c) just getting started
- d) no experience

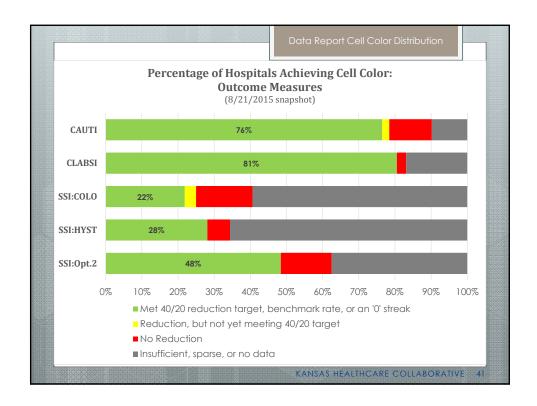
VANSAS HEALTHCAPE COLLAROPATIVE

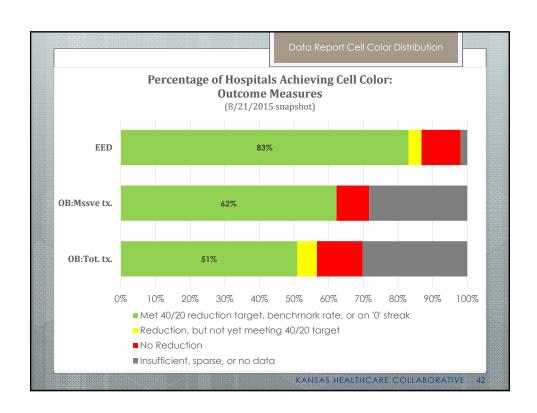


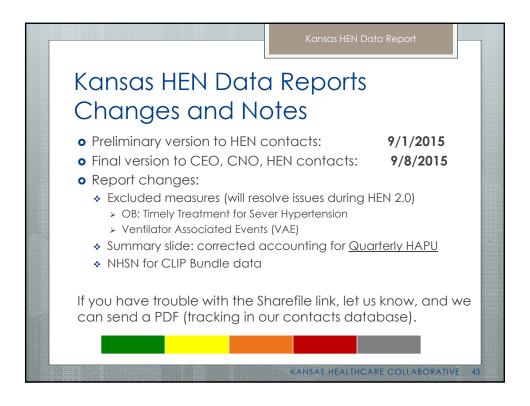












Other Notes

QHi Back to Basics Session
Thursday, September 17
2:00 to 3:00 p.m.

Demonstrate new features
Review basics of adding users, selecting measures, entering data and running reports

Link to pre-register:
https://cc.readytalk.com/cc/s/registrations/new?cid=dyx8kdjhixh3

## Announcements & Updates

- KHC Summit on Quality: Registration to open soon
- KHC Leadership in Quality Award
- On the CUSP project update
- Resource: Equity of Care
- Upcoming Events
- Resources
- Contacts

#### For more information contact:

Michele Clark Program Director Kansas Healthcare Collaborative

> mclark@khconline.org 785-235-0763 x1321







#### Resources



#### **Project Bibliography**

- Fakih MG, George C, Edson BS, Goeschel CA, Saint S. "Implementing a National Program to Reduce Catheter-Associated Urinary Tract Infection: A Quality Improvement Collaboration of State Hospital Associations, Academic Medical Centers, Professional Societies, and Governmental Agencies." Infect Control Hosp Epidemiol. 2013; 34(10):1048-1054.
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- Saint S, Gaies E, Fowler KE, Harrod M, Krein S. "Brief Report: Introducing a catheterassociated urinary tract infection (CAUTI) prevention guide to patient safety (GPS)." Am J Infect Control 2014;42(5):548-50.
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- Meadings J, Saint S, Fowler KE, Gaies E, Hickner A, Krein SL, Bernstein SJ. "Introducing the Ann Arbor criteria for Appropriate Urinary Catheter Use in Hospitalized Medical Patients: Results using the RAND Appropriateness Method." Ann Intern Med. 2015;162(9 Suppl):S1-S34.
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KANSAS HEALTHCARE COLLABORATIVE

Announcements

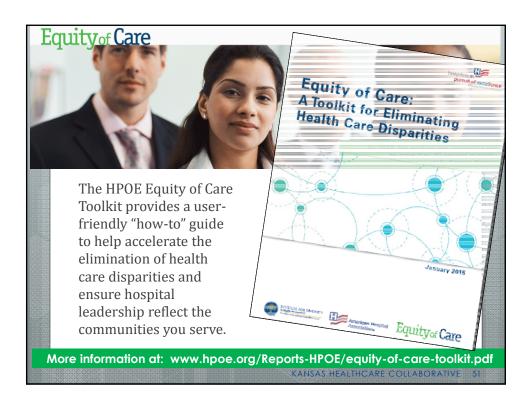


# National project website is closing this fall www.onthecuspstophai.org

A selected set of CAUTI prevention resources from the national project will be housed on www.ahrq.gov.

Resources will be posted as the AHRQ Safety Program for Reducing CAUTI in Hospitals:

"Toolkit for Reducing CAUTI in Hospital Units."



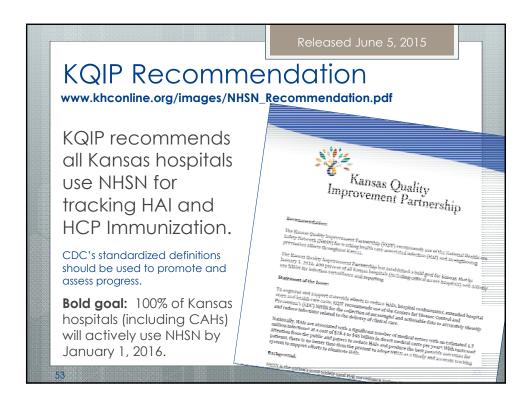
**Announcements** 

### Take the Pledge #123forEquity

Join the AHA in pledging to achieve the national call to action to eliminate health care disparities.

- TAKE THE PLEDGE Pledge to achieve the three areas of the Call to Action within the next 12 months.
- 2. TAKE ACTION Implement strategies that are reflected in your strategic plan and supported by your board and leadership. Provide quarterly updates on progress to AHA and your board in order to track progress nationally.
- 3. TELL OTHERS Achieve the goals and be recognized. Tell your story and share your learnings with others in conference calls and other educational venues to accelerate progress collectively.

More information at: http://bit.ly/1Wn2NQV





	Upcoming KHC Events
Dates to R	emember
September 11 (noon)	PFAC Learning Session #4 at KHA Convention, Wichita
September 23 (10 am)	Kansas HEN Webinar*
October 16	7 <sup>th</sup> Annual Summit on Quality* Wichita Marriott
October 19-24	National Infection Prevention Week
October 22 (2 pm)	Kansas PFAC Collaborative Coaching Session
October 28 (10 am)	Kansas HEN Webinar*
	ter at <u>www.khconline.org</u> webinars 10-15 minutes early.
	KANSAS HEALTHCARE COLLABORATIVE

