Agenda

- Welcome and Announcements
- HIINergizing!
  - HIIN Participation
  - Education, Fellowships
  - Collaboratives, Networking
  - South-Central HIINergy Partners and more
- HIIN Measures & Data Update
- National Influenza Immunization Week
  - 2015-16 HCP Influenza Immunization Survey recap
- Upcoming Events
- Contact Us
Presenters

Michele Clark, MBA, CPHQ, ABC
Program Director
Kansas Healthcare Collaborative
mclark@khconline.org

Rob Rutherford, BA
Senior Health Care Data Analyst
Kansas Healthcare Collaborative
rrutherford@khconline.org

Announcements

2017 KHC Leadership in Quality Awards
Call for nominations
https://www.surveymonkey.com/r/2017-KHC-Nominations
Save the Date for the 9th Annual

Summit on Quality

May 10, 2017
Hyatt Regency - Wichita, KS

OBJECTIVES
- Outline the overall function/goal of an antimicrobial stewardship program at your institution
- Discuss antimicrobial stewardship initiatives and activities that could be included in your stewardship program
- Identify metrics to measure the impact of your program
- Identify additional references and resources for further information and assistance in developing your antimicrobial stewardship program

Register today!
http://bit.ly/2g8JBKt

Questions? Contact Jean Rowland, Great Plains QIN, jean.rowland@area-a.hcqis.org, 701/852-4231
Regional Abstraction Training Sessions

Dates and Locations:
Pittsburg – December 2
Wichita – December 9
Topeka – January 10
Hays – February 9
Garden City - TBA

Register at: https://registration.kha-net.org

Please contact the KHA Education Department (785) 233-7436 or scunningham@kha-net.org if you have any questions.

KHC and HRET HIIN
Hospital Improvement Innovation Network

- Participation Update
- HRET HIIN Goals
- #WhyImHIIN
- Education
- “SNAP”
- Addressing Sepsis
- Kansas PFAC Collaborative (cohort 3)
- Sharing Success Stories
- List-servs
- South Central HIINergy Partners
- Getting Started
- And much more ...

Mission:
20 percent harm reduction
12 percent readmission reduction
HIIN Hierarchy

CMS Partnership for Patients Hospital Improvement Innovation Network

Goal: 4,000+ hospitals

Goal: 1,710+ hospitals

Goal: 112+ hospitals

Hospital enrollment is open through Friday, December 16, 2017.

KHC HIIN Committed Hospitals

103... and counting!

- Allen County Regional Hospital
- Anderson County Hospital
- Anthony Medical Center
- Ashland Health Center
- Arkansas Hospital
- Chouteau Medical Center
- Crawford County Medical Center
- Clay County Medical Center
- Cloud County Health Center
- Coffey County Hospital
- Coffeyville Regional Medical Center
- Comanche County Hospital
- Community Healthcare System
- Comanche Memorial Healthcare, Inc.
- Decatur Health System
- Edwards County Hospital
- Elkhart County Hospital
- Elkhart Memorial Hospital
- FHS Human Medical Center
- Frenship Regional Hospital
- Geary Community Hospital
- Goodland Regional Medical Center
- Gove County Medical Center
- Graham County Hospital
- Greenwood County Hospital
- Griswold Memorial Hospital
- Harper Hospital District 5
- Herington Municipal Hospital
- Hiawatha Community Hospital
- Holdridge County Health Center
- Holton Community Hospital
- Horton Community Hospital
- Hospital District #1 of Rhea County
- Hutchinson Regional Medical Ctr
- Jewell County Hospital
- Kingman Community Hospital
- Kiowa County Health Center
- Kiowa District Hospital
- LaSalle Health
- Lane County Hospital
- Lawrence Memorial Hospital
- Lebanon County Hospital
- Lindburg Community Hospital
- Logan County Hospital
- Moffett Hospital
- Neosho District Hospital
- Medicine Lodge Memorial Hospital
- Memorial Health System
- Menorah Medical Center
- Mercy Hospital Columbus
- Mercy Hospital Ft. Scott
- Mercy Hospital, Inc.
- Mason County Medical Center
- Minatawa Hospital
- Mitchell County Hospital Health Systems
- Morton County Hospital
- Morton County Health System
- Nemaha Valley Memorial Medical Center
- Ness County Hospital
- Neoskum Regional Health
- Newton Medical Center
- Norton County Hospital
- Otsego Memorial Hospital
- Osceola County Memorial Hospital
- Osborne Community Hospital
- Otsego County Health Center
- Phillips County Hospital
- Pratt Regional Medical Center
- Providence Medical Center
- Russell County Hospital
- Rhea County Health Center
- Republic County Hospital
- Russell County Hospital
- Sabetha Community Hospital
- Saint John Hospital
- Saint Luke Health Hospital
- Saint Luke’s Cushing Hospital
- Salina Regional Health Center
- Santeetah County Hospital
- Scott County Hospital
- Sedan City Hospital
- Sheridan County Health Complex
- South Central Kansas Medical Center
- Southeast Medical Center
- St. Catherine Hospital
- St. Francis Hospital
- St. Luke Hospital and Living Center
- Smith County Hospital
- Sorensen County Hospital
- Sumner County District Hospital #1
- Susan B Allen Memorial Hospital
- Trego County Lemke Memorial Hospital
- Via Christi Hospital Pittsburg, Inc.
- Washington County Hospital
- Winfield Medical Center
- Wirtz County Health Center
- Wilson Medical Center

As of December 6, 2016
HRET HIIN Goals

Alignment with the Goals / Aims of the Partnership for Patients Program

<table>
<thead>
<tr>
<th>Bold Aim Milestones</th>
<th>Year 1</th>
<th>Year 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Commitment to Reducing All-Cause Harm by 20%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>% Reduction of Adverse Drug Events</td>
<td>7%</td>
<td>20%</td>
</tr>
<tr>
<td>% Reduction of Central Line-Associated Bloodstream Infections</td>
<td>10%</td>
<td>20%</td>
</tr>
<tr>
<td>% Reduction of Catheter Association Urinary Tract Infections</td>
<td>10%</td>
<td>20%</td>
</tr>
<tr>
<td>% Reduction of Clostridium difficile</td>
<td>7%</td>
<td>20%</td>
</tr>
<tr>
<td>% Reduction of Pressure Ulcers</td>
<td>7%</td>
<td>20%</td>
</tr>
<tr>
<td>% Reduction of Sepsis &amp; Septic Shock</td>
<td>7%</td>
<td>20%</td>
</tr>
<tr>
<td>% Reduction of Surgical Site infections</td>
<td>10%</td>
<td>20%</td>
</tr>
<tr>
<td>% Reduction of Venous Thromboembolism</td>
<td>7%</td>
<td>20%</td>
</tr>
<tr>
<td>% Reduction of Ventilator-Associated Events</td>
<td>7%</td>
<td>20%</td>
</tr>
<tr>
<td>Commitment to Reducing Harm Most Meaningful to the HRET HIIN</td>
<td></td>
<td></td>
</tr>
<tr>
<td>% Reduction in Hospital Culture of Safety</td>
<td>5%</td>
<td>20%</td>
</tr>
<tr>
<td>% Reduction in MDRO (i.e., MRSA)</td>
<td>5%</td>
<td>10%</td>
</tr>
<tr>
<td>Commitment to Reducing 30-day Readmissions by 12%</td>
<td>4%</td>
<td>12%</td>
</tr>
<tr>
<td>% Reduction of Readmissions as a population-based measure</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Total Proposed Impact

| Goal for Estimated Number of Harms Avoided Overall | 26,635 | 73,150 |
| Goal for Estimated Number of Lives Saved Overall | 1,326 | 3,639 |
| Goal for Estimated Cost Savings Overall | $233 million | $641 million |

Our Requests to Each of You

- Choose to Stand for Better Care, Better Health at Lower Cost...for Your Patients, Your Profession, Our Nation
- Commit to the New Bold Aims of the Partnership for Patients
- Remain Focused on Reducing Harm Across the Board
- Do More of What is Already Working...Everywhere
- Authentically & Fully Engage Your Patients in the Improvement Work
- Stand Together in Serving As Catalysts for Change

Together, We Can Continue to Achieve our Bold Aims
TEAM: Together Everyone Achieves More

Social Media - #whyimhiin

- Promoting virtual events, recommending best practices, highlighting recruitment numbers, state partners and hospitals on Twitter
- Follow @HRETtweets
  - Re-tweet, reply or like posts and share your HIIN journey using #WhyImHIIN
#WhyImHIIN

- Consultation, Resources
- In-person meetings
- Peer Networking
- Special topic collaboratives
- Monthly HIIN webinars
- Data Office Hours
- Site Visits
- QHi
- Data analysis/reports/review
- Email Updates
- Newsletter
- KHConline.org Website

- Educational events
- Subject matter experts
- State and National Listservs®
- Rural/CAH Affinity Group
- Resource libraries, guides
- Fellowships: QI and PFE
- UP Campaign
- Changes packages/Top 10 Checklists
- HRET HIIN Website (www.hret-hiin.org)

... and much more!

HRET NATIONAL EDUCATION Strategy

- HIIN Improvement Roadshow
- HRET HIIN National Education Strategy
- Topic and Data Virtual Events
- SNAPs
- Fellowships: QI and PFE
- UP Campaign
HRET Technical Assistance Strategy

- Site visits
- LISTSERV @ email lists
- Resources: change packages, checklists, quick-start guides
- HRET HIIN Technical Assistance Strategy
- Support visits by national experts
- Website: Evidence, tools, reports, etc.
- Affinity Groups (CAH/Rural)
- Case studies

A Menu of Options

- National Support
  - Virtual events
  - SNAP
- State Support
  - Monthly coaching calls
  - Data support
  - In-person meetings
SNAPs

- Safety Network to Accelerate Performance
- Fostering innovation to create the next practices
- First topic: Next Generation PFE Metrics
- Launching January 2017
- Commit to monthly, 60-minute sessions
- Test an intervention, share results with a peer group
- Contribute to a new knowledge base
- More info coming soon!

Contact Michele Clark if interested.
mclark@khconline.org

Upcoming Fellowship Info Session

2016 DECEMBER

<table>
<thead>
<tr>
<th>SUN</th>
<th>MON</th>
<th>TUE</th>
<th>WED</th>
<th>THU</th>
<th>FRI</th>
<th>SAT</th>
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<td>27</td>
<td>28</td>
<td>29</td>
<td>30</td>
<td>31</td>
</tr>
</tbody>
</table>

December 8, 2016
11:00 – 12:00 p.m. CT
Register at www.hret-hiin.org/events
HIIncrédible Fellowship Opportunities

Quality Improvement Fellowships

- HRET is offering two Quality Improvement Fellowships free for anyone in the HRET HIIN Hospital Network.
  - **Foundations for Change**
    Tailored for those who are new to quality improvement
  - **Accelerating Improvement**
    Tailored for those with previous QI experience, looking to deepen knowledge and skills
- IHI faculty will be leading the sessions encouraging contributions from expert faculty and fellows.
- HRET will be offering certificates of completion to fellows who complete criteria specific to the fellowship.

See more information and to enroll at [www.hret-hiin.org/fellowships/qifellowship](http://www.hret-hiin.org/fellowships/qifellowship)

PFE Fellowship

A 9-month comprehensive, virtual skill building, fun, interactive learning opportunity in patient and family engagement:

- To develop professional skills and tools to work in authentic partnership with Patient and Families to improve quality, patient safety and patient experience
- To work in collaboration with national PFE experts and colleagues
- To network across the HRET HIIN with other organizations as we tackle barriers and celebrate successes

See more information and to enroll at [www.hret-hiin.org/fellowships/pfefellowship](http://www.hret-hiin.org/fellowships/pfefellowship)
HRET HIIN LISTSERVs® Enrollment Is Now Open

- Adverse Drug Events (ADE)
- Data Analytics
- Hospital-Wide Topics
  - Includes Culture of Safety/Worker Safety, Falls, Diagnostic Error, Malnutrition, Pressure Injuries/Ulcers, Undue Radiation Exposure, Venous thromboembolism (VTE)
- ICU
  - Includes Ventilator-Associated Events (VAE), Delirium, Airway Safety
- Infections
  - Includes Catheter-Associated Urinary Tract Infection (CAUTI), Clostridium difficile Infection (CDI), Central Line-Associated Blood Stream Infection (CLABSI), Multi-Drug Resistant Organisms (MDROs), Surgical Site Infection (SSI)
- Patient & Family Engagement
- Readmissions
- Rural/Critical Access Hospitals
- Health Care Disparities
- Sepsis

Sign up for list-servs at:
www.hret-hiin.org/inc/dhtml/listserv.dhtml

Flyers for Virtual Events

New flyers for virtual events

- Hospitals can display flyers and promote virtual events via bulletin boards, emails, etc.
- Use #WhyImHIIN to share your improvement journey
- KHC will forward as they become available from HRET.
Coming Soon!

**Kansas PFAC Collaborative**
2017 – Cohort 3: Jan2017-Oct2017
2018 – Cohort 4: Nov2017-Sept2018

Two tracks:
1) Foundational for hospitals without PFAs/PFACs
2) Advanced for hospitals with PFAs/PFACs

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**Cohort 3**
**Preliminary schedule**

- **January** – Virtual kickoff
- **February** – Pre-work, coaching calls, and join list-serv
- **March** – In-person training and (living) toolkit rollout
- **April/May** – Coaching calls, action plan review
- **June** – Virtual event, hospital sharing
- **July/August** – Coaching calls, action plan review
- **Summer** – Targeted site visits, action plan check-ups
- **September** – Virtual event – hospital sharing

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**Be HIINvolved!**

- Share your stories
- Be HIIN the know
- Participate in webinars
  - Delegate
  - Get your team involved
- Help us make HIIN a household name
- Ask us your questions
- Let us visit and celebrate or work through barriers with you
- Help us HIINcrease safety and quality across the board

*Be alert for new opportunities ahead!*

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**REGIONAL**

**Sepsis Champion Workshops**
this spring

also,

**KHC HIIN Sepsis Listserv**
Technical assistance
Targeted site visits

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**WESLEY Healthcare**
South-Central HIINergy Partners

- Bi-monthly regional webinars hosted by a different state each month
- Hear from hospital peers in nearby states.
- Cynosure Health improvement advisors will join us.

<table>
<thead>
<tr>
<th>Host State</th>
<th>Webinar Date</th>
<th>Topic</th>
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<tbody>
<tr>
<td>AR</td>
<td>Jan. 25</td>
<td>Getting Started</td>
</tr>
<tr>
<td>OK</td>
<td>March 22</td>
<td>UP Campaign</td>
</tr>
<tr>
<td>LA</td>
<td>May 24</td>
<td>Patient and Family Engagement</td>
</tr>
<tr>
<td>TX</td>
<td>July 26</td>
<td>Transforming Care at the Bedside</td>
</tr>
<tr>
<td>KS</td>
<td>Sept. 27</td>
<td>Diversity</td>
</tr>
<tr>
<td>MO</td>
<td>Nov 15</td>
<td>Sepsis</td>
</tr>
</tbody>
</table>

Kansas • Oklahoma • Texas
Missouri • Arkansas • Louisiana

Wednesdays, 10 to 11 a.m., CT
4th Wednesdays of each month
KHC HIIN Webinars alternate months. (Same time.)

Measures & Data Update

- To Do!
- HIIN Baseline Reports
- KHC HIIN Data Office Hours recording available
- Increasing Safety
- Worker Safety/Culture of Safety

Rob Rutherford
Senior Health Care Data Analyst
Kansas Healthcare Collaborative
RRutherford@khconline.org
(785) 235-0763 x1326
HIIN Hospital Needs Assessment

• Complete the KHC HIIN Needs Assessment by December 31, 2016.

• The preliminary baseline may not be accurate until you do!

• Currently more than 65 hospitals have completed the needs assessment. Thank you!

Preliminary HIIN Baseline Report

<table>
<thead>
<tr>
<th>Area</th>
<th>Measure</th>
<th>Baseline Period</th>
<th>Num.</th>
<th>Den.</th>
<th>Source</th>
<th>Oct. Data</th>
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</thead>
<tbody>
<tr>
<td>Readmit.</td>
<td>Readmission Within 30 Days (All Cause)</td>
<td>01/2013 - 12/2013</td>
<td>3</td>
<td>110</td>
<td>QIR</td>
<td>N</td>
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<tr>
<td></td>
<td>Readmissions - Medicare</td>
<td>No data</td>
<td>No data</td>
<td>No data</td>
<td>QIR</td>
<td>N</td>
</tr>
<tr>
<td>Sepsis</td>
<td>Postoperative Septic Cases per 1,000 Elective Surgical Discharges</td>
<td>01/2014 - 12/2014</td>
<td>0</td>
<td>0</td>
<td>N</td>
<td>N</td>
</tr>
<tr>
<td></td>
<td>Overall Septic</td>
<td>No data</td>
<td>No data</td>
<td>No data</td>
<td>QIR</td>
<td>N</td>
</tr>
<tr>
<td></td>
<td>Hospital-Onset Septic</td>
<td>No data</td>
<td>No data</td>
<td>No data</td>
<td>QIR</td>
<td>N</td>
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<tr>
<td></td>
<td>SSI Rate: Colon Surgeries</td>
<td>Focus Area N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>QIR</td>
<td>N/A</td>
</tr>
</tbody>
</table>
Recorded Data Webinar

The KHC HIIN Data Office Hours webinar from last week (Nov. 30) is available on the KHC website.

www.khconline.org/general-education-archive

Ever increasing safety

- 0 Harms
- INR>4
- INR>5
- INR>6
Ever increasing safety

- Aggregate (Facility-Wide) isn’t everything
  - Can mask individual unit/device problems

Worker Safety/Culture of Safety

- Worker Harms related to patient handling
- Worker Harms related to workplace violence
Harms related to patient handling

- **Worker Harm Events due to patient handling**
  - Numerator: Harm events related to patient handling
  - Denominator: Number of Full-Time equivalents (FTE)

Harms related to patient handling

- **Safe Patient Handling Tools & Resources**

Harms related to patient handling

What are harms related to patient handling?

- Musculoskeletal injuries (typically back) related to moving or assisting in the movement of a patient.
  - Transfers, Rehab, shifting positions, attempting to prevent a fall, etc.

- Does NOT include: accidental needle sticks, splashes, etc.

What “counts?”

- OSHA Reportable (OSHA 300) injury
  - Loss of consciousness, days away from work, restricted work
  - Requires medical treatment beyond first aid
**Workplace Violence**

**Worker Harm Events due to Workplace Violence**
- **Numerator:** Harm events related to workplace violence
- **Denominator:** Number of Full-Time equivalents (FTE)

“Guidelines for Preventing Workplace Violence for Healthcare and Social Workers”

[www.osha.gov/Publications/osha3148.pdf](http://www.osha.gov/Publications/osha3148.pdf)
Workplace Violence

What is workplace violence?
- “violent acts (including physical assaults and threats of assaults) directed toward persons at work or on duty.”

Workplace Violence

What “counts?”
- OSHA Reportable (OSHA 300) injury
  - Loss of consciousness, days away from work, restricted work
  - Requires medical treatment beyond first aid
FTEs

- **Averaged Full-Time Equivalents**
  - Staffing levels change frequently!

2,000 worked hours (40 hours x 50 weeks) is considered 1 FTE. [Excludes vacation time]

Use a reasonable look-back, 6-12 months, sum the number of worked hours and divide by 2,000 to get FTEs.

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Data Sources

- May need help from Payroll/Accounting and HR
- Worker's Compensation Claims
- OSHA 300
- Staff Injury Reports/Event tracking systems
Ever increasing safety

0 Harms

In-House Systems

OSHA 300

Worker’s Compensation

Data Systems

- ADE
- CAUTI
- CLABSI
- Falls
- HAPU
- EED
- Readmits

- SSI
- VTE
- C. diff
- MRSA

- NHSN
- CDC
- QHi
- KHC

- CAUTI*
- CLABSI*
- SSI*
- VAE
- C. diff
- MRSA

- KS SID
- AHRQ PSI Measures

- SurveyMonkey
- Needs Assessment
- PFE and Operational Metrics

- Data Entry
- Data Transfer (by KHC)
- Report back to Hospital
- NHSN Preferred

• Data Analysis Tools & Templates
• Comparative Reports
• Aggregate Comparisons
• Progress Toward Goals

Comprehensive Data System (CDS)
ADE  
CAUTI  
CLABSI  
Falls  
OB

PrU  
Readmits  
SSI  
VTE  
MRSA

C. diff.  
Sepsis  
AHRQ PSIs  
Culture of Safety  
Process Measures

What if I need help?  
(Passwords, adding users, measure selection, reports, etc.)

Stuart Moore  
QHi Program Manager  
785-276-3104  
Smoore@kha-net.org

Sally Othmer  
Sr. Director of Data Services and Quality  
785-276-3118  
Sothmer@kha-net.org

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NHSN

CAUTI  
CLABSI

SSI  
VAE  
C.diff.  
MRSA

Robert Geist, MPH  
KDHE Health. Assoc. Infections Program  
785-296-4202  
RGeist@ksheks.gov

Nadyne Hagmeier, RN  
KS Foundation for Medical Care  
800-432-0770  
Nadyne.Hagmeier@area-a.hcqis.org

Brenda Davis, RN  
KS Foundation for Medical Care  
800-432-0770  
Brenda.Davis@area-a.hcqis.org

NHSN technology support:  
nhsn@cdc.gov

The CDC has extensive training documents and videos here:  
www.cdc.gov/nhsn/training/index.html
SID/AHRQ

- Stage 3+ Pressure Ulcer Rate (Non-CAHs)
- Post-Op PE/DVT (if spec. inpatient surgeries)
- Post-Op sepsis rate (if spec. inpatient surgeries)

What if I need help?

Strongly encourage QHi reporting
"Backstopped" by KHC from KHA's Inpatient Discharges

Additional details in KHC Measures Dictionary and via AHRQ:

HiIN Schedule

Kansas HIIN 2016-2017
Data Submission Schedule

<table>
<thead>
<tr>
<th>Outcome &amp; Process Measures for HACs occurring in:</th>
<th>Readmissions for index discharges in, and SSI for procedures performed in:</th>
<th>Submission Due</th>
</tr>
</thead>
<tbody>
<tr>
<td>October, 2016</td>
<td>September, 2016</td>
<td>November 30, 2016</td>
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<tr>
<td>November, 2016</td>
<td>October, 2016</td>
<td>December 31, 2016</td>
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<td>January 31, 2017</td>
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<td>December, 2016</td>
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<td>July, 2017</td>
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<td>August 30, 2017</td>
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<tr>
<td>August, 2017</td>
<td>July, 2017</td>
<td>September 30, 2017</td>
</tr>
</tbody>
</table>
Hospital Health Care Personnel Influenza Immunization

It's National Influenza Vaccination Week (NIVW)!

December 4-10, 2016
www.cdc.gov/flu/nivw

Summary Findings
8th Annual Kansas Hospital Influenza Immunization Survey
2015-2016 Flu Season

Overall aggregate HCP influenza immunization rate increased by 1.3%, from 91.0 in 2014-15 to 92.3 in 2015-16.
### Kansas HCP Influenza Immunization coverage

By hospital type and personnel categories

<table>
<thead>
<tr>
<th></th>
<th>HCP</th>
<th>LIP</th>
<th>CON</th>
<th>VOL</th>
<th>Aggregate</th>
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<tbody>
<tr>
<td>ACU</td>
<td>96.3%</td>
<td>91.0%</td>
<td>93.9%</td>
<td>88.4%</td>
<td>94.4%</td>
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<tr>
<td>CAH</td>
<td>84.5%</td>
<td>62.6%</td>
<td>72.9%</td>
<td>74.5%</td>
<td>81.7%</td>
</tr>
<tr>
<td>Total</td>
<td>94.1%</td>
<td>86.4%</td>
<td>91.1%</td>
<td>87.3%</td>
<td>92.3%</td>
</tr>
</tbody>
</table>

Survey of 141 Kansas hospitals included all but four hospitals for a 96.5 percent response rate.

### Largest single factor

The single biggest factor, especially for Kansas CAH hospitals, is a HCP immunization policy.

Immunization was highest among those with an employment requirement to be vaccinated at 94.9%.

Last flu season,
- 54 hospitals said “yes” to the question:
  
  *Does your facility require seasonal influenza vaccine as a condition of employment.*
- An additional 14 said, “not yet, but policy is in development for next flu season.”

See KHC Health Care Personnel Influenza Immunization Toolkit

www.khconline.org/initiatives/immunization-project
Upcoming National Webinars

HRET HIIN: Fellowship Informational Webinar (repeat)
Thursday, December 8 ● 11:00 a.m. to 12:00 p.m. CT
Pre-register at: http://hret.adobeconnect.com/vae20161220/event/registration.html

NAHQ: The Changing World of the Quality Professional
Thursday, December 8 ● 12:00 to 1:00 p.m. CT

PfP HIIN Pacing Event: Health Equity
Thursday, December 8 ● 12:00 to 1:00 p.m. CT
Pre-register at: https://secure.confertel.net/tsRegister.asp?course=6860887

More Upcoming Events at www.hret-hiin.org

Upcoming National Webinars

AHRQ: Reducing Workplace Violence with TeamSTEPPS®
Wednesday, December 14 ● 12:00 to 12:50 p.m. CT

HRET HIIN: VAE Webinar
Tuesday, December 20 ● 12:00 to 1:00 p.m. CT
Pre-register at: http://hret.adobeconnect.com/vae20161220/event/registration.html

More Upcoming Events at www.hret-hiin.org
2017 KHC HIIN Webinar Schedule

Mark your calendars.

All HIIN webinars will be held from 10 to 11 a.m. CT

Registration links will be posted at www.khconline.org and announced via email.

All sessions will be recorded and posted to the KHC education archive.

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KHC Monthly Update


* In 2017, the KHC Monthly Update will be released the 2nd Thursday of each month.