



KHC Hand Hygiene Collaborative

Aim Statement

To spread facility-wide awareness to the significance of Hand Hygiene and to increase overall hand hygiene compliance rate in from 75% to $\geq 95\%$ by Dec.31, 2019. This project also will test the use of a web-based observation tool and real-time data reports.

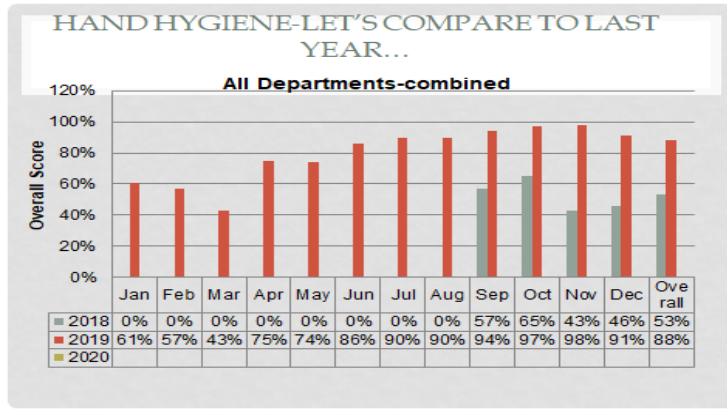
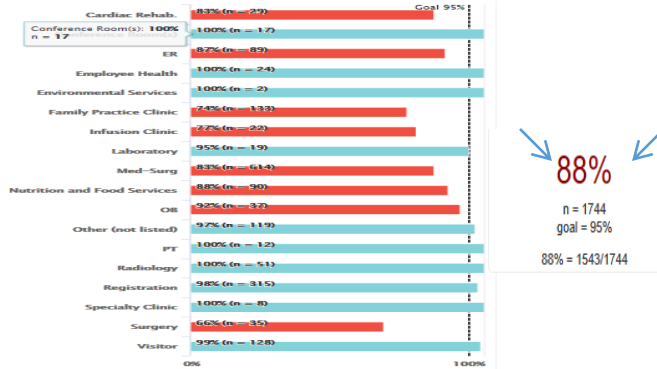
Why is this project important?

Hand hygiene is the single most effective intervention to reduce the cross transmission of healthcare-associated infections. Nationally, compliance for handwashing for health care personnel is only 40 to 60%. Many quality improvement and consumer groups are demanding better performance from hospitals. Our hospital is committed to safe, quality care.

Changes: Tested, Implemented, & Spread

- Share performance feedback on adherence rates. (I)
- Develop a reward system for participation in surveillance and feedback (T)
- Develop non-verbal ways of communicating non-compliance. (I)
- Expand team to include all staff. IPaC Committee and department heads using web-based tool while others are submitting paper tool. (I)
- Provide education for employees and observers. (I)
- Distribute hand hygiene education posters throughout the facility. (I)
- Ensure hand hygiene products are readily available. (S)

Hand Hygiene Data | 2019 Annual Snapshot



Lessons Learned

- Ensure education includes appropriate use of gloves.
- Allowing paper observation tools to be used increased the # of observations turned in.
- Unit-level accountability through implementation of the FROG badge is encouraging a positive, "soft" competition while elevating awareness.

Next Steps

- Consider expanding observer pool, provide training.
- Involve patients and families.
- Share progress with unit leaders and senior leadership.
- Recommend automated dispensers be placed at strategic locations.

Team Members

- Ronna Montgomery, BSN, RN, Risk Mgr., Quality & IPaC Coordinator (not pictured)

Photo of Pharmacy Team (L to R), aka Ronna & IPaC's "SuperSupporters"



- Jean Abeita, RPh, Pharmacy Director
- Jessica Peterson, Pharmacy & IPaC Tech
- Zane Hoffman, PharmD, Pharmacist
- Many department heads and employees serve as HH Team Members. More information available upon request.