KHC Hospital Improvement Innovation Network

April 24, 2019
10 to 11 a.m. CT

HIIN Goals:
By March 2020, hospitals in the KHC HIIN will achieve 20% reduction in all-cause harm and 12% reduction in readmissions.

Introductions

Special Guests

The University of Kansas Health System

Lynelle Pierce and Janet Aalstrom, Clinical Nurse Specialists
Kaylie Tipton and Jennifer Parks, KU Burnett Burn Center
Jill Hardey and Tiffany Horsley, Infection Prevention

Kansas Healthcare Collaborative

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Agenda

- Welcome and Announcements
  - Summit On Quality (5/10)
  - KARQM (5/9)
  - PTN Learning Session (5/9)
- Recent activities
  - I.P. Boot Camp
  - ICU CAUTI-CLABSI Workshop
- Peer-to-Peer Sharing: Bringing Fun to Patient Safety
- HIIN Milestone Update
- HIIN Data and Measures Update
- HIIN Resources and Upcoming Events

Summit on Quality 2019

One week left to pre-register!

Full agenda now available and registration now open.
Visit: KHConline.org/summit
Hurry! There's only one week left to register.

Registration closes April 26th.
This event is free to practices participating in the Kansas PTN. The course offering is approved for four (4) contact hours applicable for RN and LPN relicensure.

Presentations and discussions led by:
Tom Evans, MD – Compass PTN President & CEO
Jill Herbold, FSA, MAAA and Anders Larson, FSA, MAAA — Milliman

This event is designed for practices enrolled in the Compass PTN who want to increase their knowledge of tools and resources that can be utilized to improve quality of care and patient health. Attendees include: physicians, physician assistants, nurses, nurse practitioners, practice managers, practice administrators, front-line staff, quality professionals, health care information technology staff, and health care leaders.

For more info call Jana Farmer at KHC: (785) 231-1337

Recent Activities

- **ICU CAUTI-CLABSI Prevention Workshop**
  Kansas-Iowa ICU teams in the AHRQ Safety Program
  April 4, 2019 ● Kansas City, Ks

- **LP Boot Camp**
  Apr 16 - 17, 2019 ● Manhattan, Ks
  75 novice Infection Preventionists in acute and ambulatory care settings were in attendance.
Polling Question #1

Which of the following best describes how I feel today?

- I have more joy at work than I can handle.
- I could use more joy at work.
- Joy at work...what is that?
Joy in the Workplace: what does it look like and how do you know when you ‘have’ it?

Framework for Joy in Work

Leading Change by Changing the Way You Lead

What ‘sparks’ joy for you?
Engagement strategies

- Make it real
- Make it fun
- Connect to the core
- Communicate cleverly
- Engage the engaged
Tips for success

- Ask us what we do, don’t tell us what you think we should do
- Promote grassroots, homegrown solutions
- One size does not fit all
- Let us try

You’re a “LifeSaver!”
Bringing Fun to Patient Safety

Have you ex-foley-ated today?

WHY THE FOLEY?!

WAKE UP and SOAP UP: Elkhart General Hospital
SCRIPT UP: Baptist Health, La Grange KY

“CDI”: Semi-formed chocolate ice cream anyone?
Simple, easy and fun

Bringing Fun to Patient Safety

Credible and concrete

Bringing Fun to Patient Safety
Polling Question #2

- At our hospital, we use ‘storytelling’ as a way to spark joy.
  - Yes
  - No
  - No, but that sounds like a good idea

Storytelling
Bringing Fun to Patient Safety

Rare photograph of Florence Nightingale at the nurses station, circa 1860 B & W. Probably.


How do YOU plan to bring more joy to work?
KHC HIIN – Joy in the Workplace
The University of Kansas (TUKH)

Two hospital teams from TUKH will share the fun they’ve been having in preventing CAUTIs.

The importance of bringing joy to the workplace, engaging front line staff, and how we learn better when having fun.

ARHQ ICU Program 2018-19 - Cohort 4
ICU Action Plan Report-out

The University of Kansas Health System
Kansas City, Kansas

Burnett Burn Center
Kaylie Tipton, RN, BSN and Jennifer Parks, RN, BSN, TCRN

About Our ICU

- Adult & Pediatric Verified Burn Center
- 16 bed unit critical care unit
- Mixed acuity
- Population: Burn, Wound, Trauma, Plastics
- Hydrotherapy room
- On unit operating suite
- Collaborative management model with Plastic Surgery and Trauma Critical Care
About the presenter

Kaylie Tipton, BSN, RN

- 5 years of burn care experience
- Primary Preceptor
- Relief Charge RN
- ABLS instructor
- Practice Council Chair
- CAUTI Champion
Our Aim and Strategies

- **Problem:** 3 CAUTIs in FY18 with 2 out of 3 of the CAUTIs caused by E.Coli infection. BCI overall peri-care compliance was 70-80%.
- **Goal:** Decrease the number of CAUTIs in the FY19 by increasing peri-care compliance consistency to >90% for FY19.
- **Solution:** Poop Emoji Race

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Poop Emoji Race: How to Play

- **Staff divided into 6 teams**
  - Designated team lead for each team
  - Staff checked off on indwelling catheter care use and indication
  - Epic report created: *Foley Patient Hygiene with BM compliance*
    - Patients with indwelling catheters in place
    - BM occurrence with indwelling catheter wipe use
    - Sent to team leads daily
- **Board game-- set up like Candy Land**
  - Team leaders audit their partnering team each week for peri-compliance on 2 staff members at random
  - Each team has a designated Poop Emoji character
  - Project lead updates the game board each week based on how many points each team earned that week
  - Team who reaches the toilet bowel (end) wins! Prize: Compression Socks
Poop Emoji Race: How to Play

• How to Earn Points:
  
  o **Move 1 space:** 100% compliance of post BM peri-care (audited by team leaders)
  
  o **Move 2 spaces:** First team to be checked off for indwelling catheter care wipes
  
  o **Move 1-3 spaces:** having a conversation with a provider about the placement/current use of an indwelling catheter AND/OR having a conversation about BM regimen management for patient’s with loose stools that have an indwelling catheter in place (must put in a progress note)
Poop Emoji Race

March Madness
CAUTI Free is a Slam Dunk!

GOAL: Reduce CAUTI’s in 8 adult ICU’s
Dates: March 17-April 6, 2019

Weekly theme:
3/17-3/23 CAUTI Bundle Compliance
3/24-3/30 Alternatives to Foleys
3/31-4/6 Urinary Catheter Removal Protocol

Weekly prize:
KU Prize Pack with coffee mug, blanket and basketball stress ball!

Weekly Winners Notified on Mondays!
March Madness
CAUTI Free is a Slam Dunk!

Rounding Team:

Infection Prevention: Jill Hardy, Lance Williamson & Tiffany Horsley

Clinical Nurse Specialists: Janet Ahlstrom & Lynelle Pierce

We recommend assigning roles: speaker, scribe, and staff engagement

Rounding initiative inspired by:

The Infection Prevention and Control Team at the University of Louisville Hospital “CAUTI-Free April” month-long CAUTI prevention rounding campaign.
**Week 1 Theme**

**CAUTI PREVENTION BUNDLE**

**Step 1: Prevent unnecessary and improper placement**
- If indication *p* present, sterile insertion by trained personnel
- Pre-procedural perineal cleansing

**Step 2: Proper care and management**
- Securement device in use/correctly applied
- Unobstructed flow to prevent urine reflux & bladder distention
- No dependent loops; use green clip
- Bag always below level of bladder
- Empty drainage bag every 4 hours, prior to any transport & when > 1/2 full
- Closed system; red seal intact
- Sterile specimen collection from blue port using alcohol pad & sterile syringe
- Prevent bag/meter from touching floor
- Intermittent irrigation is not recommended
- Indwelling urinary catheter care every 8-12 hrs

**Step 3: Prompt catheter removal**
- Assess indication and alternative methods of urine measurement *every shift*
- Implement the Urinary Catheter Removal Protocol as ordered
- If exempt from removal protocol, discuss Foley removal with provider daily

**Step 4: Prevent catheter replacement**
- Implement the Urinary Catheter Removal Protocol Algorithms
- Discuss strategy with provider

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**Week 2 Theme**

**Let’s Talk Alternatives!**

*Oh No! They are replacing me!!*

**Can your patient void purposefully?**

*Yes!*

*Then try these!*
Week 3 Theme

How can we encourage voiding?

- Privacy
- Calm
- Encourage fluids
- Warm water to perineum
- Run faucet
- Relieve constipation
- Ambulate
Why do we have this catheter?!??!

Assess indication and alternatives every shift
Post Rounding:

Rounding Team debrief:
Utilized a post-education debriefing form allowing the rounding team to discuss what went well, issues, questions, concerns, or next steps with the intent to promote team work and learning.

Follow Up:
Providing rounding feedback to each unit.
Attend Practice Council, Staff and Faculty meetings to address concerns from the Gemba.
Review data (1 CAUTI on the 8 adult ICU’s during the rounding period)

Bye Foelisha!

Unit 43 Celebration!
KHC HIIN Update

- HIIN Option Year
  CMS has announced its intent to extend HIIN through March 27, 2020.
- Milestones 11 and 12
  Thank you and MS12 is due by May 31.
- HRET HIIN Sprints (4)
  Sign up for at least one by this Friday.
- KHC HIIN Hand Hygiene Collaborative
  Now enrolling for Cohort 2!

Stay tuned for updates.

HIIN Option Year

“HRET is excited to announce that CMS has provided communication with the intent to exercise Option Period 2 (June 28, 2019 – March 27, 2020).”

-- HRET HIIN newsletter to partner states
April 19, 2019

Michele Clark
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Milestone 11

Data Completeness

≥80% of applicable measures
No missing months

and

Improvement

Achievement of HIIN “20/12” Goals
≥70% of all applicable measures meeting improvement goals
HRET HIIN Milestones

<table>
<thead>
<tr>
<th>HRET HIIN Milestone</th>
<th>Hospital Due Date</th>
<th>Time Period Jan. 2017 Through</th>
<th>Data Completeness</th>
<th>&quot;20/12&quot; Improvement</th>
<th>PFE Metrics</th>
<th>Health Equity Metrics</th>
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<td>11/21/2018</td>
<td>August 2018 - August 2018</td>
<td>≥60%</td>
<td>≥67%</td>
<td>60-75%</td>
<td>Baseline Survey</td>
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<td>≥4 out of 5</td>
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<td>≥80%</td>
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<td>≥80%</td>
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We will email in May to see if any updates to PFE and HEOA metrics as of 3/31/19.

4 HRET HIIN Sprints
Pick one or more Sprints • Enroll by Friday!

1. Falls / Delirium
2. Pressure Ulcers
3. VAE
4. VTE

For more information, contact Michele or Chuck at KHC, (785) 235-0763 or email.
KHC HIIN Hand Hygiene Collaborative
Cohort 2
May 1, 2019 to March 27, 2020

KHC is now launching Cohort 2 of its Hand Hygiene Collaborative. This 11‐month collaborative, conducted by KHC with Cynosure Health improvement advisor Barb DeBaun as subject matter expert and faculty, will kick off with a virtual event, May 3, 2019.

See the informational flyer at https://www.khconline.org/files/HIIN/Hand_Hygiene/KHC-HIIN-HH-C2-flyer.pdf

KHC HIIN Data Update

KHC HIIN Data Update

- Status Update
- Reports
- Data submission schedule

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TDB

Resources and Upcoming Events

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#OneHealthKS Pledge
www.useantibioticswisely.org

Antimicrobial Stewardship
KHC, along with its partners in the Kansas Quality Improvement Partnership (KQIP), invite all health care settings and providers – animal and human – to:

Actively commit to antimicrobial stewardship
by taking the #OneHealthKS Pledge.

#OneHealthKS Pledge
What would we be pledging to do?

• By end of **month 1**, designate clinical leadership, a single leader, who will be responsible for program outcomes.
• By end of **month 6**, allocate necessary resources, including human, financial and I.T. resources.
• By end of **month 9**, develop local expertise by identifying and providing training for stewardship leaders through online or in-person training.
• By end of **month 12**, complete education for clinicians and patients about both resistance and optimal prescribing/antibiotic use.
How can I learn more?

Visit

https://public.kfm.org/sites/hiin/SitePages/Kansas%20Quality%20Improvement%20Partnership.aspx

Pledge online or return the pledge form by fax or email.


Questions? Contact a KQIP representative or call Michele Clark at KHC, 785-235-0763 x1321 or mclark@khconline.org.

Upcoming KHC Events

• KHC Hand Hygiene: Monthly Virtual Meeting
  May 3, 2019 11:00am - 12:00 pm - Register Here
  We will be conducting a sign-up refresh soon.
  Please watch your emails and Listserv messages for more information!

• KARQM 2019 Spring Conference: May 9
  Registration to open soon. Details forthcoming from Kansas Hospital Association.
  Details and register here

• Summit on Quality - May 10, 2019
  Make plans to join Kansas Healthcare Collaborative and Kansas Foundation for Medical Care as we celebrate a decade of quality improvement success and prepare for the next phase of health care transformation.
  Details and register here

See more KHC events at https://www.khconline.org/events/full-events-list
Upcoming KHC HIIN Webinars

KHC HIIN: Monthly Virtual Meeting
May 22, 2019 • 10:00am - 11:00am • Register here

KHC HIIN: Monthly Virtual Meeting
June 26, 2019 • 10:00am - 11:00am • Register here

Information: https://www.khconline.org/events/hiin-events
Contact Chuck Duffield, cduffield@khconline.org or call (785) 235-0763 x1327.

See more KHC events at https://www.khconline.org/events/full-event-list

Recent Webinars and Events

- March 27, 2019 - KHC HIIN Webinar
  Kansas Falls Sprint Summary and Hospital Sharing
  - Webinar recording • Presentation handout

- March 21, 2019 - KHC HIIN Falls Prevention Sprint - Session #6
  - Webinar recording • Presentation handout

See KHCHIIN Education Archive at https://www.khconline.org/initiatives/hiin/education/khc-hiin-past-educational-events
Please provide feedback to this webinar. Let us know your next steps.

https://www.surveymonkey.com/r/KHC-HIIN-04242019

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