

KHC Hospital Improvement Innovation Network

September 26, 2018
10 to 11 a.m. CT

HIIN Goals:

By September 2018, hospitals in the KHC HIIN will achieve 20% reduction in all-cause harm and 12% reduction in readmissions.



623 SW 10th Ave. • Topeka, KS 66612 • (785) 235-0763 • www.khconline.org



KHC HIIN – September 26, 2018

Agenda

- Welcome and Announcements
- Milestone 8 and Data Update
- HIIN Extension
- Resources
- Upcoming Events

Introductions

Kansas Healthcare Collaborative



Michele Clark
Program Director
mclark@khconline.org



Eric Cook-Wiens
Data and Measurement Director
ecook-wiens@khconline.org



Kendra Tinsley
Executive Director
ktinsley@khconline.org



Chuck Duffield
Performance Improvement Manager
cduffield@khconline.org

Kansas Healthcare Collaborative3

Falls Prevention Awareness Week

September 22-28, 2018



Falls Free®
National Council on Aging

[NCOA Resources](#)



**FALL
PREVENTION**
CENTER OF EXCELLENCE

[Fall Prevention Center of Excellence
Resources](#)

Kansas Healthcare Collaborative4

HRET HIIN Falls Resources



- [2018 Change Package](#)
- [Top Ten Checklist](#)
- [Teach-Back Tool](#)
- [STOP to START Improving Fall Injuries](#)

2018 | **SEPTEMBER**
SEPSIS SAY SEPSIS
SAVE LIVES
SEPSISAWARENESSMONTH.ORG



Faces of Sepsis™
Presented by Sepsis Alliance
<https://vimeo.com/95766160>

Sepsis Resources

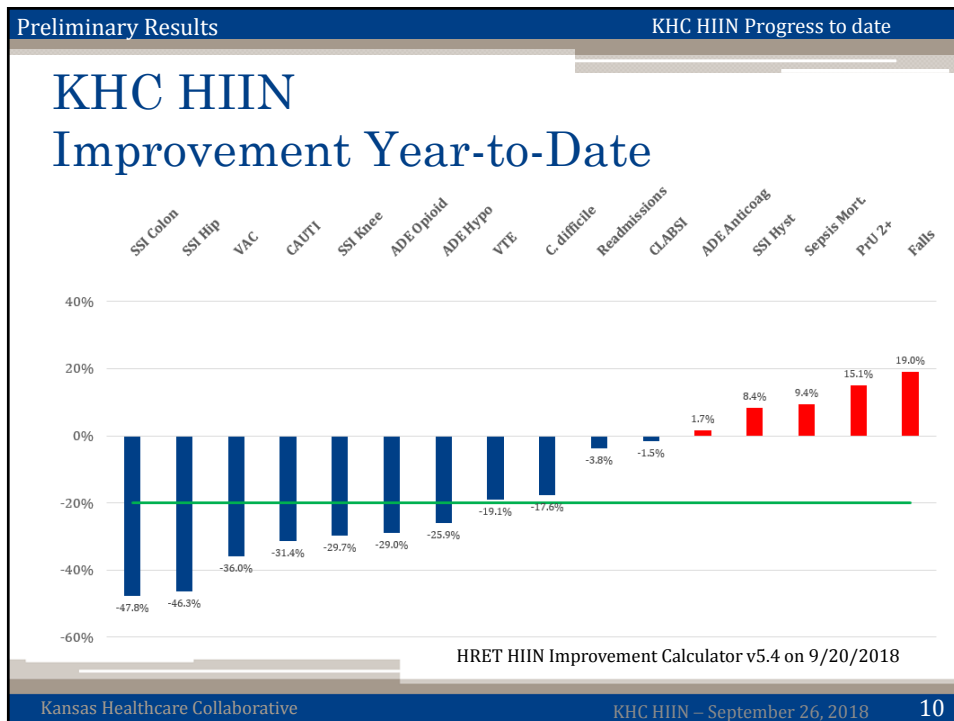
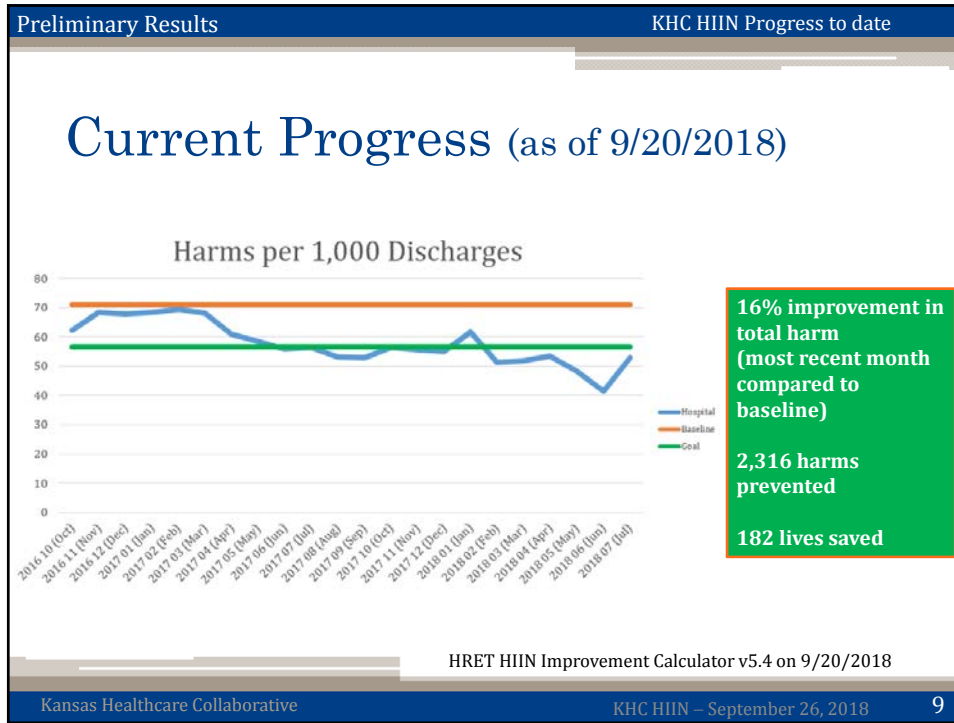
- HRET HIIN Sepsis and Septic Shock Change Package
- HRET HIIN Sepsis and Septic Shock Top Ten Checklist
- Promote Safety Across the Board: Date of Last Septic Event Poster

<http://www.hret-hiin.org/topics/sepsis.shtml>

KHC HIIN Data and Progress Update


- KHC HIIN Progress to Date
- Data submission schedule

Eric Cook-Wiens
MPH, CPHQ
Data and Measurement Director
Kansas Healthcare Collaborative
Ecook-wiens@khconline.org
(785) 235-0763 x1324



Milestone #8

Keeping on Pace toward HIIN goals



HRET HIIN Milestone #8 Criteria

- **Data Submission:**
HIIN data are complete and current
– October 2016 through May 2018
- **Achievement:**
Hospitals met HIIN reduction goals in at least 4-5 topics, preferably 8 or more.

The Milestone 8 deadline was August 28.

Kansas Healthcare Collaborative11

Milestone #8

HRET HIIN Milestone #8 at State Level

Tier 1	Tier 2 (stretch goal)
<p>Data Submission</p> <ul style="list-style-type: none"> • 70-89% of hospitals submit complete and timely data for at least 70% of each hospital's applicable measures <p>Achievement</p> <ul style="list-style-type: none"> • At least 60% of hospitals have achieved goals in 4-7 topics 	<p>Data Submission</p> <ul style="list-style-type: none"> • 90-100% of hospitals submit complete and timely data for at least 70% of each hospital's applicable measures <p>Achievement</p> <ul style="list-style-type: none"> • At least 60% of hospitals have achieved goals in 8 or more topics

The KHC HIIN was eligible for Milestone #8 by achieving previous Milestones.

Kansas Healthcare CollaborativeKansas Healthcare Collaborative12

Milestone #8

HRET HIIN
Milestone #8 at State Level


Tier 1	Tier 2 (stretch goal)
<p>Data Submission</p> <p>✓ 70-89% of hospitals submit complete and timely data for at least 70% of each hospital's applicable measures KHC HIIN = 80%</p> <p>Achievement</p> <p>✓ At least 60% of hospitals have achieved goals in 4-7 topics* 99% of KHC HIIN hospitals met goals in 4+ topics</p>	<p>Data Submission</p> <ul style="list-style-type: none"> 90-100% of hospitals submit complete and timely data for at least 70% of each hospital's applicable measures <p>Achievement</p> <p>✓ At least 60% of hospitals have achieved goals in 8 or more topics* 83% of KHC HIIN hospitals met goals in 8+ topics</p>

*Achieved HIIN goal in one or more outcome measure for eligible topic(s)

Kansas Healthcare Collaborative Kansas Healthcare Collaborative **13**

KHC HIIN Honor Roll

**KHC HIIN Hospitals Meeting Year 2
 Improvement Goals in ALL Applicable Topics***
through May 2018



Anderson County Hospital

Ellinwood District Hospital

Gove County Medical Center

Grisell Memorial Hospital District One

Lane County Hospital

Mercy Hospital Columbus

Rawlins County Health Center

Satanta District Hospital

Sheridan County Health Complex


*Achieved HIIN goal in one or more outcome measure for each eligible topic

Kansas Healthcare Collaborative 14

KHC HIIN Honor Roll

Met Year 2 Improvement Goals in ALL BUT ONE Applicable Topics (88-99%) *through May 2018*

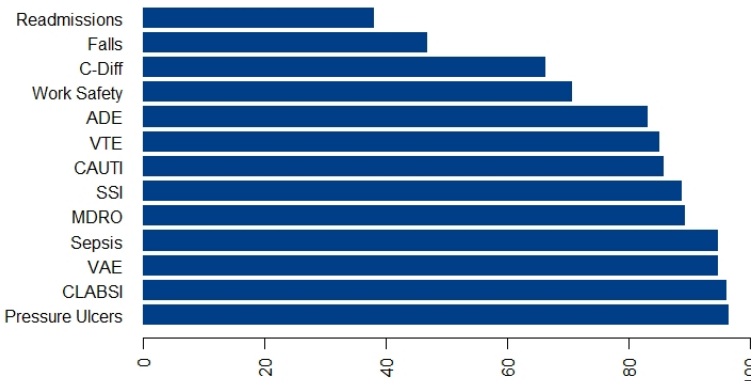
Allen County Regional Hospital	Miami County Medical Center
Anthony Medical Center	Newton Medical Center
Ashland Health Center	Rice County District Hospital
Cheyenne County Hospital	Russell Regional Hospital
Coffey County Hospital	Sabetha Community Hospital
Comanche County Hospital	Saint John Hospital
Hillsboro Community Hospital	St. Luke Hospital & Living Center
Hutchinson Regional Medical Center	Scott County Hospital
Meade District Hospital	Trego County-Lemke Memorial Hospital
Mercy Hospital Columbus	Wichita County Health Center



Kansas Healthcare Collaborative15

Preliminary ResultsKHC HIIN Progress to Date

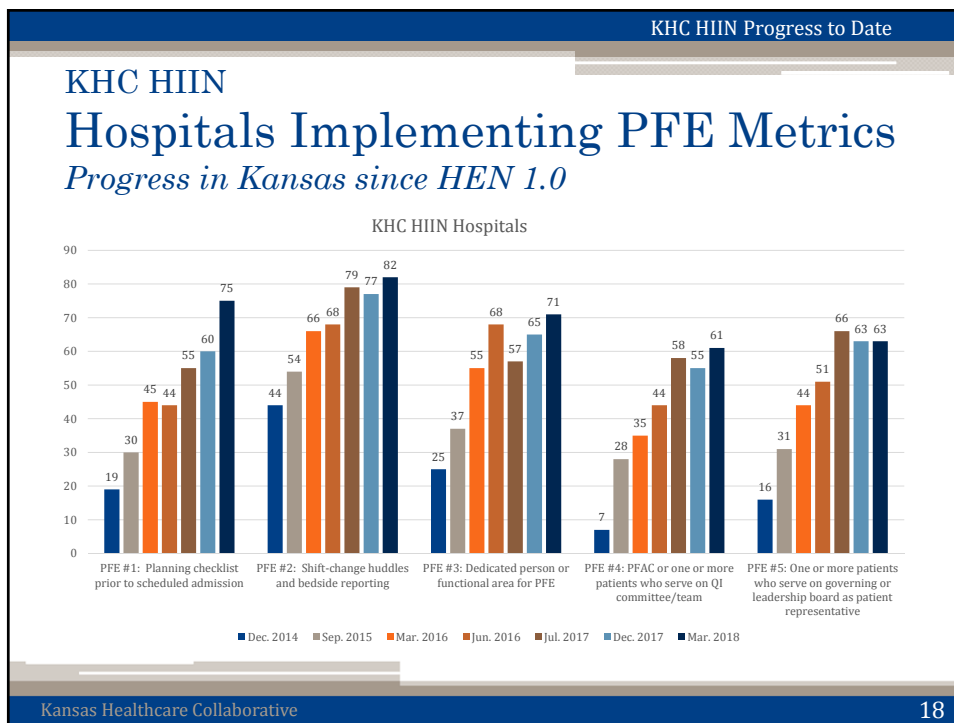
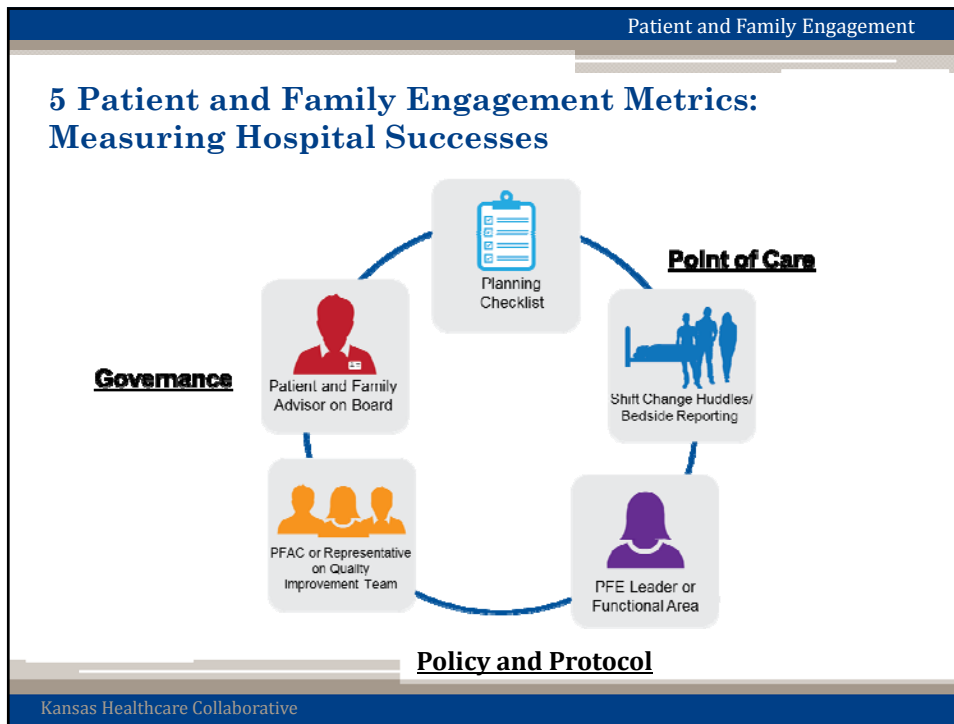
KHC HIIN Hospitals Meeting HIIN Improvement Goals *through May 2018*



Topic	Hospitals Meeting Goal for at Least 1 Measure (%)
Readmissions	~40
Falls	~48
C-Diff	~65
Work Safety	~70
ADE	~82
VTE	~85
CAUTI	~88
SSI	~90
MDRO	~92
Sepsis	~95
VAE	~95
CLABSI	~95
Pressure Ulcers	~95

Hospitals Meeting Goal for at Least 1 Measure (%)

Kansas Healthcare Collaborative16



Patient and Family Engagement

KHC HIIN Hospitals Implementing PFE Metrics

Number of PFE Metrics Met	Number of Hospitals
1 or more	95 (80%)
2 or more	87 (73%)
3 or more	76 (64%)
4 or more	66 (55%)
All 5	40 (34%)

Congratulations for your continued commitment to meeting the five PFE Metrics to improve patient safety!

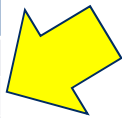
Out of 119 Facilities responding

Kansas Healthcare Collaborative19

HIIN Data Schedule

KHC HIIN Data Submission Schedule

Outcome & Process Measures for HACs occurring in:	Readmissions for index discharges in, and SSI for procedures performed in:	Submission Due
July 2018	June 2018	August 31, 2018
August 2018	July 2018	September 30, 2018
September 2018	August 2018	October 31, 2018
October 2018	September 2018	November 30, 2018
November 2018	October 2018	December 31, 2018
December 2018	November 2018	January 31, 2019
January 2019	December 2018	February 28, 2019
February 2019	January 2019	March 31, 2019



Kansas Healthcare CollaborativeKHC HIIN – August 22, 201820

Health Research & Educational Trust **HIIN Extension!**



Through March 27, 2019 (with an optional additional year through March 2020)

HRET HIIN – Achieving Results Together

1,600 hospitals in 34 states

Since the start of HIIN in September of 2016, together we have achieved **\$625** million in saving to health care, **63,840** fewer harms, and **5,023** lives saved by HRET HIIN.

Type in the chat

What is your proudest accomplishment in the HIIN project thus far?

- Patient and Family Engagement
- Falls Reduction
- Readmission Reduction
- Antibiotic Stewardship
- CAUTI Reduction
- CLABSI Reduction
- Sepsis Reduction
- Improved Data Collection Strategies
- Bedside Huddles
- Other

Kansas Healthcare Collaborative 23

HRET HIIN Extension



Important Themes

- Advance care to meet or exceed the top 25% of providers. (Getting to zero.)
- Rising all boats.
 - High quality care in all settings.
- Power of the collaborative.
- Transparency to support improvement.
- Clear and consistent strategy.
- Meet hospitals where they are.

Kansas Healthcare Collaborative 24

HRET HIIN Extension

Proven Solutions Taken to a New Level



- Strategic topic concentration events on the most challenging areas of safety.
- Skill building, networking, and access to subject matter experts to implement evidence-based best practices.

Kansas Healthcare Collaborative 25

HRET HIIN Extension

Expansion – Next Level

- **Spread** plan to a broad range of HIIN hospitals on work related to “other topics”
 - Opioid Stewardship
 - Patient and Family Engagement
 - Disparities
 - Diagnostic Error
 - Age Friendly (by member request)
 - Burden Reduction/Burnout (by member request)

Could change based on budget

Kansas Healthcare Collaborative 26

HRET HIIN Extension

Expansion – Next Level

- Address **disparities**
 - Collect, validate, and stratify data, communicating findings/opportunities
 - Four topics
 - Readmissions is one of the four topics
 - Include addressing organizational infrastructure that may have contributed to disparity
 - Monthly data, progress, challenges, how obstacles were overcome

Kansas Healthcare Collaborative
27

HRET HIIN Extension

Expansion – Next Level

- Evaluate the relationship between **PFE and quantifiable harm reduction** – HRET level

Comparing Minnesota PPR of Low Performers (0-3 PFE) to High Performers (4-5 PFE)

Year	# PFE met 0-3	# PFE met 4-5
2009	0.987	0.817
2010	~0.95	~0.78
2011	~0.92	~0.80
2012	~0.90	~0.75
2012...	~0.85	~0.72
2012...	~0.82	~0.78
2012...	~0.80	~0.75
2013...	~0.88	~0.80
2013...	~0.82	~0.72
2013...	~0.82	~0.75
2013...	0.798	0.631

Kansas Healthcare Collaborative
28

Expansion – Next Level

- **Timely data** to inform hospital quality improvement efforts and for CMS
 - **Submission Rate** - 85% for eligible hospitals
 - **Real-time Data** - Submit each month for data two months prior
 - i.e. Submit in July for data from May
 - Readmissions submit for April
 - **Submit data in monthly increments**

Expansion – Next Level

- Update **baseline** periods against which to compare progress on harm reduction
 - CY 2015 for NHSN SIR and rate measures
 - October 1, 2015-September 30, 2016 for AHRQ PSI measures
 - Harm events patient handling 4Q2016
 - Harm events workplace violence 2014
 - HRET evaluating other baselines

Expansion – Next Level

- Review of all measures with CMS, eg, relevance to rural hospitals.
- Core topics will be mostly the same. HRET is considering another VAP measure, “Possible VAP.”
- Wide range of **collaborative relationships** with multiple organizations and stakeholders
 - Engagement and sharing with community

Kansas Healthcare Collaborative

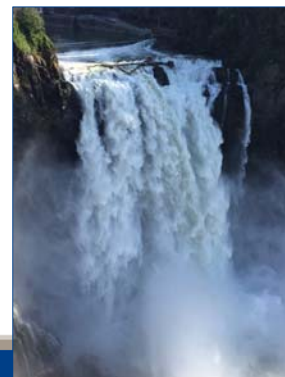
Next Milestones

- Data submission
- Improvement
- Plus PFE and Disparity Metrics

More information will be available by
end of October

Photograph by Carol Wagner

Kansas Healthcare Collaborative





Resources and Upcoming Events

Michele Clark
Program Director
Kansas Healthcare Collaborative
mclark@khconline.org
(785) 235-0763 x1321

Resources

KHC HIIN Hand Hygiene Collaborative



Best Practices Checklist


- Hand hygiene performed?
- Correct hygiene method used in the situation observed?
- If sanitizer, full quantity dispensed?
- If soap, adequate scrubbing time performed?
- Gloves used properly?
- Nails 1/4 inch or shorter?

Enrollment is still open!

The KHC's Hand Hygiene Collaborative is offered to help hospitals track and improve hand hygiene within their facilities. Participation includes easy-to-use, mobile software provided at no cost to each hospital for observation-based measurement.

Next collaborative learning session will be held **Friday, November 9, at 11 a.m. CT.**

For more information, visit:
www.khconline.org/initiatives/hiin-initiatives/hand-hygiene-collaborative




QualarisAudit
Software for Improving best practices

Kansas Healthcare Collaborative
35

Resources

BCBS Kansas 2019 QBRP



Hand Hygiene Quality Measure

Clarification for PPS QM14 and CAH QM10:

I attest that our hospital is participating in the KHC HIIN collaborative to improve hand hygiene within our organization. ~~Our facility will use the KHC sponsored software tools for this project.~~

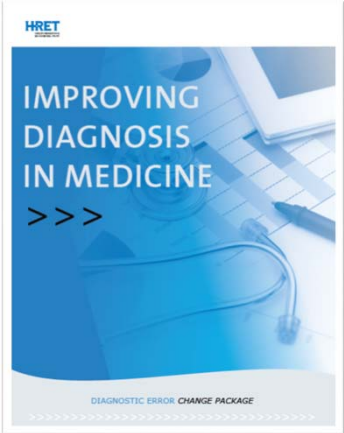
The incentive will be earned if [the provider is submitting monthly hand hygiene surveillance data to the KHC HIIN.](#)

Questions?
 Contact Misty Burgen
 Provider Program Specialist
 Blue Cross and Blue Shield of Kansas
 Phone: (785) 291-6593
 Email: misty.burgen@bcbsks.com

Kansas Healthcare Collaborative

Resources

New HRET HIIN Change Package Diagnostic Error




http://www.hret-hiin.org/Resources/diagnostic_error/18/diagnostic-error-change-package.pdf

Kansas Healthcare Collaborative 37

Resources


Use Antibiotics Wisely Week

- When: November 12 - 18, 2018
- Resources and posts to share at: UseAntibioticsWisely.org
Or contact KHC for more info.



Taking antibiotics when they are not needed can actually hurt your health.
It increases risk of later getting an infection that resists antibiotic treatment.

#UseAntibioticsWisely



Kansas Department of Health and Environment
Healthcare-Associated Infections & Antimicrobial Resistance Program
Kansas Healthcare COLLABORATIVE

Partnership for Patients

PFE #1: Sample Preadmission Planning Checklist Pilot Results

In the spring of 2018, the PFP Person and Family Engagement Contractor (PFEC) conducted a pilot of a sample preadmission planning checklist (PFE Metric 1) with four hospitals in the New Jersey Hospital Association (NJHA) Hospital Improvement Innovation Network (HIIN).

All hospitals reported benefits to using the checklist for patients, care partners, and staff. The key takeaways for successfully using the checklist included:

- Customize the checklist for different patient populations.
- Make the checklist available in different formats, including a trifold brochure.
- Be sure to adequately train hospital clinicians and staff to use the checklist with patients and families.
- Bundle the checklist with existing processes and patient education materials to avoid additional burden for patients.

A summary of the pilot, English and Spanish versions of the checklist, and additional guidance on how to implement the checklist can be found here

<https://www.healthcarecommunities.org/ResourceCenter?CategoryID=838953&EntryID=127911>

Save the date

Partnership for Patients
October PFE #2 Event:

Revisiting Shift Change Huddles and Bedside Reporting: Two New Perspectives

Thursday, October 11
12:00 to 1:00 p.m. CT

To register, please click on the following link and follow the instructions on the registration page

<https://secure.confertel.net/tsRegisterD.asp?course=68601105>

Announcements

New KHC HIIN Falls Sprint to Launch

Join us for our next KHC HIIN webinar
for the launch of our new **KHC HIIN Falls Sprint**
featuring Jackie Conrad, Cynosure Health

Wednesday, October 24
10:00 to 11:00 a.m.

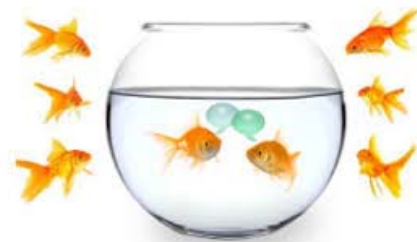
<https://www.khconline.org/events/hiin-events>

Upcoming Events

New! Falls Delirium Fishbowl Series

Recruitment for the new falls delirium fishbowl series is now underway! HRET HIIN is seeking up to five hospitals interested in testing new strategies and receive customized quality improvement coaching.

The series will consist of four webinars starting in October and run through January. Interested hospitals must submit an application by Friday, Sept. 28:



<https://www.surveymonkey.com/r/fallsfishbowl>

Upcoming Events

New! *C. difficile* Sprint

The HRET HIIN is now recruiting for the Fall 2018 Clostridium difficile infections (CDI) Sprint. The purpose of the CDI Sprint is to assist participants in using Q.I. techniques to assess root causes and themes of healthcare-onset CDI and the impact of culturing practices.

This program will take place over the course of 6-8 weeks starting Oct. 17. It is a goal for the person completing the recruitment survey to be familiar with the organization's *C. difficile* specimen collection and antibiotic prescribing practices.

If interested, please complete the recruitment survey by Friday, Sept. 28.
<https://www.surveymonkey.com/r/CDISprintRecruitment>

Kansas Healthcare Collaborative 43

Upcoming Events

New! Multi-Visit Patients (MVPs) Readmissions webinar series

The HRET HIIN recently launched a new readmissions webinar series introducing "The MVP Method" by Amy E. Boutwell, MD, MPP, to focus on identifying and addressing "drivers of utilization."

The recording is now available at
<http://www.hret-hiin.org/resources/display/hret-hiin-readmissions-max-mvp-webinar-recruitment-webinar>

Hospitals can participate in the six-part webinar series, which starts October 5 and ends March 20. If interested in joining the cohort, send an email by October 1 to Jordan Steiger at HRET, jsteiger@aha.org.

Kansas Healthcare Collaborative 44

Upcoming Events

MVP Program Schedule

MVP Webinar Series
Open to All

- Friday, October 5 11-12 CT
- Friday, November 9 11-12 CT
- Friday, December 7 11-12 CT
- Friday, January 4 11-12 CT
- Friday, February 1 11-12 CT
- Friday, March 1 11-12 CT
- Friday, March 20 11-12 CT

MVP Implementation Cohort
Limited Enrollment

October: Coaching Calls* Oct 17, 18,19

November: Workshops Nov 14, 15, 16

December: Coaching Calls Dec 12, 13,14

January: Workshops Jan 16, 17, 18

February: Coaching Calls Feb 13, 14, 15

March: Coaching Calls Mar 13, 14, 15

*coaching calls = 45 minutes

Kansas Healthcare Collaborative
Kansas Healthcare Collaborative
45

Upcoming Events

Upcoming events

Thursday, Sept. 27
2018-19 Flu Vaccination Campaign kick-off

The CDC invites everyone to tweet messages about flu prevention and why you choose to vaccinate using the hashtag #FightFlu. The Twitterstorm is scheduled for 9 am to 1 pm CT. Retweet messages posted by your peers, #CDCflu and @NFIDvaccines.

- [Register to tune in to the NFID press conference \(9 am CT, 9/27\)](#)
- [FAQs: 2018-19 Influenza Season](#)

Kansas Healthcare Collaborative
46

Upcoming Events

Upcoming Webinars

AHA/HRET Institute for Diversity and Health Equity
Resiliency, Aging and the Personal Determinants of Health
September 27 ● 12:00 - 1:00pm
 Register here:
https://events-na12.adobeconnect.com/content/connect/c1/1309328635/en/events/event/private/1817952494/2036390209/event_landing.html?sco-id=2043432845

HRET HIIN: Reducing Diagnostic Errors: Leading Practices
October 4 ● 11:00am - 12:00pm
 Register here:
<http://hret.adobeconnect.com/diagnostic-error-20181004/event/registration.html>

KHA: QHi Back to Basics Session
October 4 ● 2:00 to 1:00pm
 Register here:
<https://cc.readytalk.com/r/m22s04sma46r&eom>

All times listed are Central Time.

Kansas Healthcare Collaborative47

Upcoming Events

Upcoming Webinars

HRET HIIN: Readmissions | MVP Webinar Series #1
October 5 ● 11:00am to 12:00pm
 Register here:
<http://hret.adobeconnect.com/readmissions-20181005/event/registration.html>

HRET HIIN: Falls Delirium Fishbowl
October 15 ● 11:00am - 12:00pm
 Register here:
<http://hret.adobeconnect.com/falls-20181018/event/registration.html>

HRET HIIN: MDRO Session 1
October 18 ● 1:00 - 2:00pm
<http://hret.adobeconnect.com/mdro-20181018/event/registration.html>


CMS Office of Minority Health
Mapping Medicare Disparities (MMD) Tool
October 25 ● 12:00 - 1:00pm
<http://hret.adobeconnect.com/health-disparities-20181025/event/registration.html>

Kansas Healthcare Collaborative48

Feedback
















**Please provide feedback to this webinar
Let us know your next steps.**

<https://www.surveymonkey.com/r/KHC-HIIN-092618>



Kansas Healthcare Collaborative 49

Your KHC Team

 Kendra Tinsley Executive Director ktinsley@khconline.org	 Michele Clark Program Director mclark@khconline.org	 Eric Cook-Wiens Data and Measurement Director ecook-wiens@khconline.org	 Rosanne Rutkowski Program Director rrutkowski@khconline.org	 Phil Cauthon Communications Manager pcauthon@khconline.org
 Chuck Duffield Performance Improvement Manager cduffield@khconline.org	 Rhonda Lassiter Executive Assistant rlassiter@khconline.org	 Amanda Prosser Project Coordinator aprosser@khconline.org	 Jill Daughette Quality Improvement Advisor jdaughette@khconline.org	 Jana Farmer Quality Improvement Advisor jfarmer@khconline.org
 Azucena Gonzalez Health Care Quality Data Analyst agonzalez@khconline.org	 Malea Hartvickson Quality Improvement Advisor mhartvickson@khconline.org	 Devin June Quality Improvement Advisor djune@khconline.org	 Patty Thomsen Quality Improvement Advisor pthomsen@khconline.org	 Rebecca Thurman Quality Improvement Advisor rthurman@khconline.org

Kansas Healthcare Collaborative 50

Your HIIN Contacts

		
Michele Clark Program Director x1321 mclark@khconline.org	Eric Cook-Wiens Data and Measurement Director x1324 ecook-wiens@khconline.org	Chuck Duffield Performance Improvement Manager x1327 cduffield@khconline.org


Kansas Healthcare
COLLABORATIVE

Contact us anytime:
(785) 235-0763

Connect with us on:

-  KHCqi
-  @KHCqi
-  KHCqi

For more information:
→ KHConline.org