

# HRET Hospital Improvement Innovation Network (HIIN)

Nearly 4,000 hospitals across the nation are improving quality and patient safety through the HIIN. The HRET HIIN provides a diverse network of support and resources for more than 1,600 hospitals across 32 states, including Kansas.

## All In for HIIN!

In September 2015, the Centers for Medicare & Medicaid Services awarded the Health Research & Educational Trust (HRET) a two-year HIIN contract, with an optional third year based on performance, to pursue new goals of reducing hospital-acquired conditions by 20 percent and readmissions by 12 percent. HRET is now supporting more than 1,600 hospitals across 32 states as we work together at the national, state and local levels to achieve the 20/12 goals. In all, nearly 4,000 hospitals across the nation are now working toward the ambitious HIIN goals.

HIIN is an evidence-based initiative to improve health care quality. The HIINs will align, accelerate and amplify the recent success of the HENs (1.0 and 2.0), as well as the Quality Improvement Network-Quality Improvement Organizations (QIN-QIOs).

## Hospitals engaged in the HRET HIIN receive ongoing support and resources in:

### HIIN Core Topics

- Adverse drug events (opioids, warfarin and hypoglycemia)
- Catheter-associated urinary tract infections
- Central line-associated bloodstream infections
- *Clostridium difficile*, including antimicrobial stewardship
- Falls or immobility
- Pressure ulcers
- Readmissions
- Sepsis and septic shock
- Surgical site infections
- Venous thromboembolism
- Ventilator-associated events

### HIIN Breakthrough Aims

**20%** Reduction in all-cause patient harm  
**12%** Reduction in 30-day readmissions

### Additional Areas of Focus

- Patient and Family Engagement
- Hospital Culture of Safety
- Multi-drug Resistant Organisms
- Diversity and Equity of Care
- *And much more!*

## Our Guiding Themes

- **Patient Focused** – The patient should always be a crucial component of any care team
- **High Reliability** – HRET and KHC will guide hospitals with strategies and resources needed to build infrastructure and nurture the culture necessary for sustainability.
- **Equity** – Improving quality must be done through the lens of increasing equity.
- **Strategic Partnerships** – HRET and KHC will serve as facilitators, pulling together the voices, resources and expertise of other key professionals.
- **Partnering Beyond the Quality Team** – HRET and KHC support hospitals in increasing leadership engagement, physician engagement, patient and family insights.

## Value to Hospital Teams

- State and national **training and educational events** with subject matter experts, physician advisors, as well as opportunities for peer-to-peer networking.
- **Clinical and cross-cutting resources**, including up-to-date change packages, checklists and case studies.
- **On-site and virtual coaching and technical assistance** on quality improvement, culture change, patient and family engagement, data submission, data interpretation/analysis/comparisons and more.
- **Fellowships opportunities** to build quality improvement skills and to more effectively work with patient and family advisors in your organization.
- **Leverage stories and public narrative** to spotlight the commitment and great improvements being made by the field.