

Session #1 • Cohort 2
KHC HIIN Hand Hygiene Collaborative
May 3, 2019
11:00 a.m. to 12:00 p.m.



KHC
Kansas Healthcare Collaborative
623 SW 10th Ave. • Topeka, KS 66612 • (785) 235-0763 • www.khconline.org

KANSAS MEDICAL SOCIETY
Established 1849

KHA
Kansas Hospital Association

American Hospital Association

HRET
HEALTH RESEARCH & EDUCATIONAL TRUST

Welcome and Introduction

Dial-in and Chat

- Participants may listen in on their computer speakers or by phone.
- Dial-in number: (800) 311-9409
- Passcode: SCRUB



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Welcome and Introduction


Presenters

Cynosure Health <ul style="list-style-type: none">• Barbara DeBaun, RN, MSN, CIC Improvement Advisor bdebaun@cynosurehealth.org• Qualaris Healthcare Solutions Daniel Bishop, Co-Founder, CEO Daniel@qualaris.com	Kansas Healthcare Collaborative <ul style="list-style-type: none">• Chuck Duffield Performance Improvement Manager cduffield@khconline.org• Eric Cook-Weins Data and Measurement Director ecook-wiens@khconline.org• Michele Clark Program Director mclark@khconline.org
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Agenda

- Welcome and Introductions
- News and Updates
- Hand Hygiene Advisor
- Cohort 2 - Hospital Information
- Q&A (Polling)
- Enrollment, Surveys
- Timeline, data collection, evaluation
- Qualaris Overview
- Cohort 2 Homework Assignment
- Resources and Upcoming Events
- Open Discussion



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Polling Question

Polling Question #1

Which is accurate:

- I participated in Cohort #1 of the KHC HIIN HH Collaborative and just had to come back for more fun.
- I am new to this collaborative and have enrolled in Cohort #2.
- I am curious about this collaborative and still deciding whether to enroll.

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Welcome and Introduction

Welcome and Introductions



- Barbara DeBaun, RN, MSN, CIC
- Improvement Advisor
- Cynosure Health

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Tanya McIntosh

Tanya's baby boy, Caedan, who was born April 23



Tanya McIntosh, BSN, RN, CIC
The University of Kansas Health System
Infection Prevention and Control



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Hand Hygiene Advisor

KHC HIIN Hand Hygiene Advisor



Barbara DeBaun, RN, MSN, CIC

Polling Question

Polling Question #2

A recent study determined that what percentage of healthcare workers could recall ALL of the WHO “five moments’ of hand hygiene?

- 50%
- 72%
- 21%
- 95%


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Polling Question Reference

New Study


American Journal of Infection Control 47 (2019) 487–491

Contents lists available at ScienceDirect



American Journal of Infection Control

journal homepage: www.ajicjournal.org




Major Article

Beyond entry and exit: Hand hygiene at the bedside

Jennifer A. Woodard BS, BA, Surbhi Leekha MBBS, MPH, Sarah S. Jackson PhD, MPH, Kerri A. Thom MD, MS

Department of Epidemiology and Public Health, University of Maryland School of Medicine, Baltimore, MD

[https://www.ajicjournal.org/article/S0196-6553\(18\)31074-5/fulltext](https://www.ajicjournal.org/article/S0196-6553(18)31074-5/fulltext)



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Hand Hygiene Advisor


Most of us have not reached our hand hygiene compliance goal



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Hand Hygiene Advisor


To solve the problem, we have to ask 'why'



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Hand Hygiene Advisor

Ask 10-20 people this question: "Why do you think people don't wash their hands when they should?"



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Hand Hygiene Advisor

Download the worksheet in the resource pod


Why do you think people don't wash their hands when they should?|

Reason	Barrier	Excuse

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Hand Hygiene Advisor

Is it a 'barrier' or an 'excuse'?




The image shows two white signs with black borders and arrows pointing left. The left sign says 'Barrier' and the right sign says 'Excuse'. Both signs are set against a blue sky with white clouds.

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Hand Hygiene Advisor

“Barrier” examples

- Soap dispensers are empty
- Hand sanitizer dispensers are in an inconvenient location
- Paper towel dispensers are broken

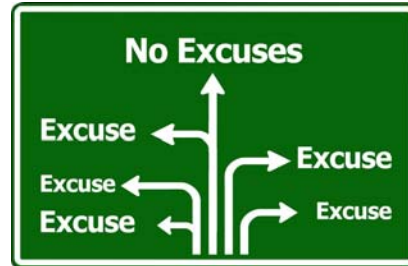


The image shows a white barrier sign with a black and yellow striped base and a red and white striped horizontal bar extending to the right.

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“Excuse” examples

- I am too busy
- Hand washing is over rated
- I wear gloves so I don't need to wash
- Hands are too dry
- It will ruin my manicure



Polling Question #3

I agree with which of the following statements:

- Florence Nightingale's birthday is May 12th.
- Florence Nightingale was the Crimean War hand hygiene champion.
- Florence Nightingale would flip if she knew we still didn't have hand hygiene hardwired.
- All of the above

Enrolled Hospitals

KHC HIIN Hand Hygiene Collaborative Cohort 2 - 58 hospitals to date

Allen County Regional Hospital Atchison Hospital Citizens Medical Center, Inc. Cloud County Health Center Coffeyville Regional Medical Center Community Memorial Healthcare, Inc. Decatur Health Systems, Inc. Edwards Co. Hosp. and Healthcare Ctr. Ellsworth County Medical Center F.W. Huston Medical Center Girard Medical Center Goodland Regional Medical Center Gove County Medical Center Greenwood County Hospital Hanover Hospital Hays Medical Center Hiawatha Community Hospital Hillsboro Community Hospital Hodgeman County Health Center Hospital District 6 Anthony Campus	Hutchinson Regional Medical Center Kearny County Hospital Kingman Community Hospital Labette Health LMH Health Logan County Hospital McPherson Hospital, Inc. Meade District Hospital/Artesian Valley Health System Mercy Hospital Columbus Mercy Hospital, Inc. Minneola District Hospital Mitchell County Hospital Health Systems Morton County Health System Newman Regional Health Newman Regional Health Norton County Hospital Olathe Medical Center, Inc. Osborne County Memorial Hospital Ottawa County Health Center	Phillips County Hospital Rawlins County Health Center Republic County Hospital Sabetha Community Hospital, Inc. Saint John Hospital Saint Luke Cushing Hospital Saint Luke's South Hospital Salina Regional Health Center Scott County Hospital Smith County Memorial Hospital South Central Kansas Medical Center Stafford County Hospital Sumner Community Hospital Sumner County Hospital District No. 1 Susan B. Allen Memorial Hospital Trego County Lemke Memorial Hospital Western Plains Med. Complex William Newton Hospital Wilson Medical Center
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As of May 2, 2019

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Enrolled Hospitals

KHC HIIN Hand Hygiene Collaborative Cohort 2 - 58 hospitals to date

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Enrolled Hospitals

KHC HIIN Hand Hygiene Collaborative Participant Commitments

By enrolling in Cohort 2 of the KHC HIIN Hand Hygiene Collaborative, your hospital's hand hygiene leaders are committing to be active in the following ways:


- Attend quarterly hand hygiene webinars (May 3, Aug. 16, Nov. 1 and Feb. 7, 2019-20)
- Create and implement a team-based action plan with SMART goals.
- Collect at least 30 hand hygiene observations each month.
- (Optional) Utilize the Qualaris web-based tool for monitoring hand hygiene compliance.
- Submit hand hygiene data monthly to NHSN or QHi.
- Share hand hygiene data with others in your facility.
- Be engaged in learning and sharing with your colleagues and peers.
- Engage in the collaborative's "SOAP UP" list-serv.
- Participate in occasional coaching calls.

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Enrollment Survey

Participant Aims/Hopes - How your hospital hopes to benefit through the Hand Hygiene Collaborative


- Hope to get new ideas on how to monitor effectively, creative ideas for educating staff on hand hygiene, get access to Qualaris and effectively track audits and analyze data
- Improve and maintain Hand hygiene compliance to greater than 90%.
- Conversations about it and sharing results with departments has improved our compliance rate. Also the fun facts that are sent out, we share within our organization and everyone has really enjoyed those.



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Enrollment Survey

Participant Aims/Hopes - How your hospital hopes to benefit through the Hand Hygiene Collaborative



- Our facility participation in hand hygiene is less than optimal. The hope is by participating in the collaborative, giving me additional resources and contacts with other facilities that struggle to have their employees see the importance of tracking HH.
- Get better ways to monitor hand hygiene. Make improvements on our hand hygiene. Cut down on infections.
- Increase in compliance, increase in ideas to encourage compliance, evidence based tools to use with staff -- in all areas of.
- To help raise awareness of the importance hand hygiene compliance. Continue to keep our HALs down.

Note: Please download the Aims-Hopes file from the download pod for more comments

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Characteristics – Method

Pre-Collaborative Participant Characteristics

Hand Hygiene Monitoring Method

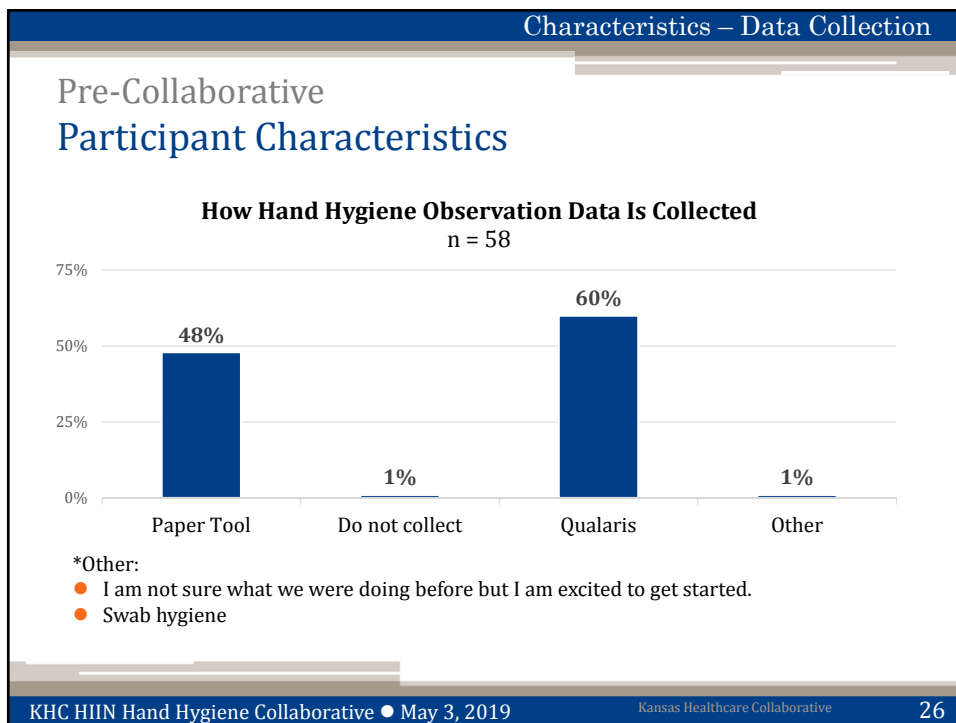
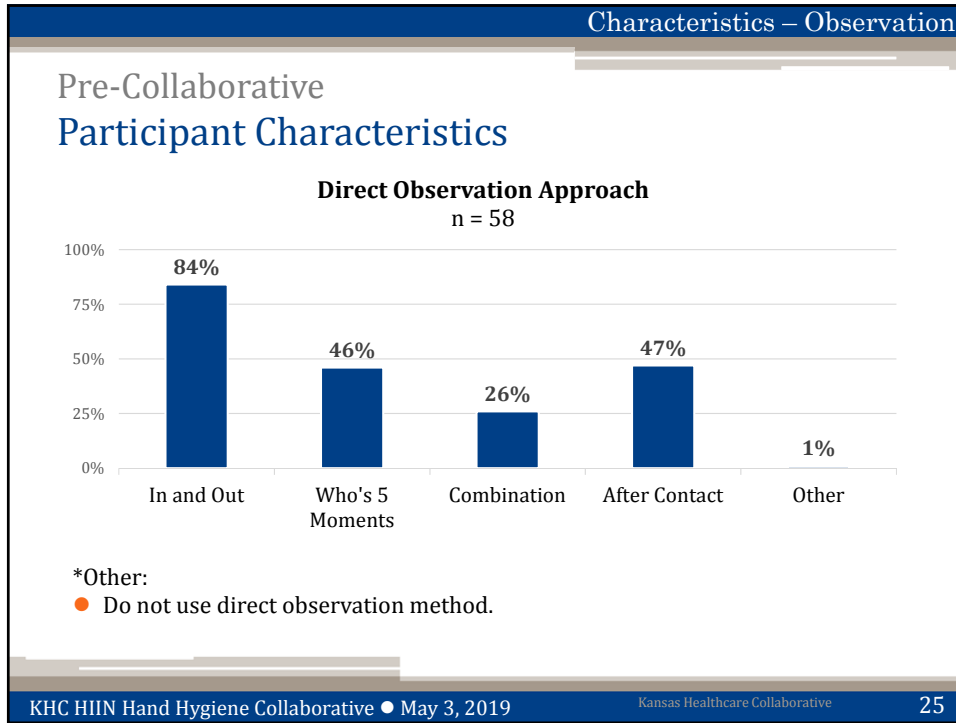
n = 58

Method	Percentage
Direct Observation	97%
Product Use	5%
A combination of both	5%
Technology-based	2%
Other*	4%

*Other:

- Patient Questionnaire
- Employees fill out hand hygiene audit forms and return

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Goal / Aim

Our aim is to provide KHC HIIN hospitals with valuable software resources paired with a collaborative learning environment for improving hand hygiene to $\geq 95\%$.



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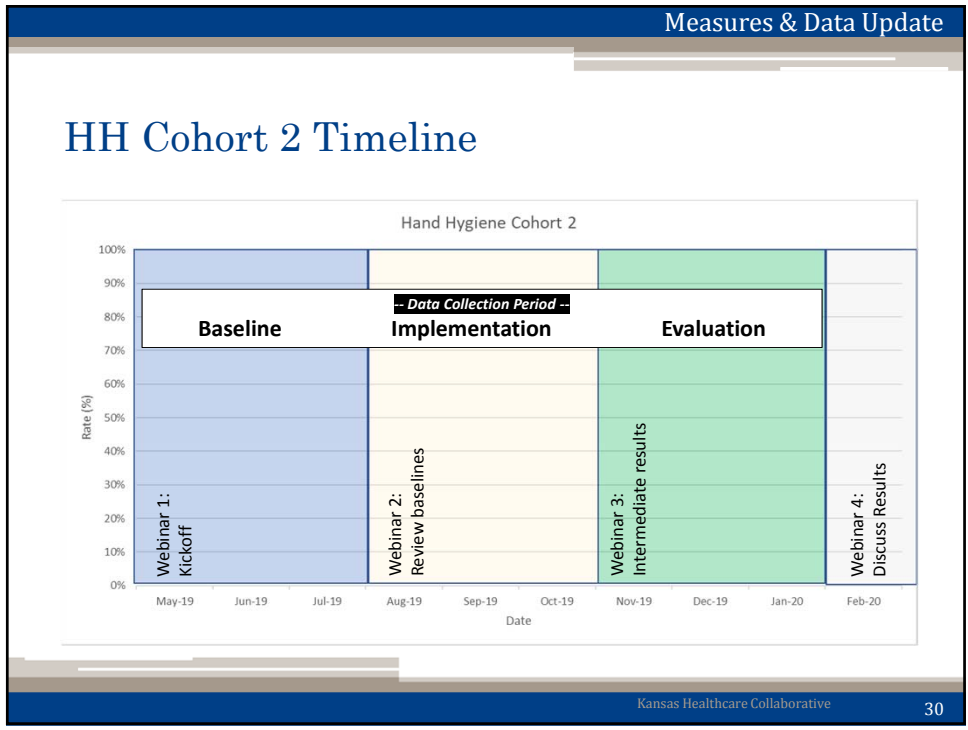
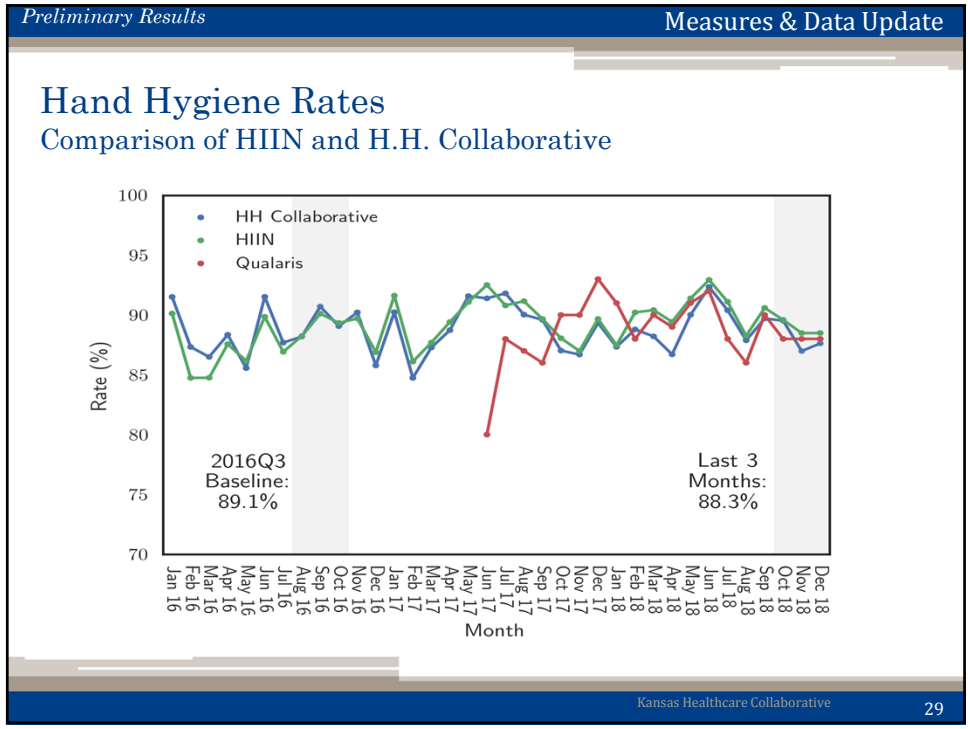
Measures & Data Update

Hand Hygiene Collaborative
Cohort 2

- Results from Cohort 1
- Cohort 2
 - Timeline
 - Data Collection
 - Evaluation

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Measurement & Evaluation Strategy

HH Cohort 2 Collaborative

Data collection

Baseline Period

- May, June and July 2019

Implementation Period

- August, September, October 2019

Evaluation Period

- November, December, 2019 and January 2020

Expectations for full participation

- Observations for EACH month
- At least 30 observations per month per facility

NHSN or QHi will be used for the evaluation.

NOTE:

Turnaround time before quarterly HH webinars is short. Could everyone strive to submit data a week early in July, October and January?

This would allow us to have as complete of data as possible for the webinars.

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Measurement & Evaluation Strategy

HH Cohort 2 Collaborative

Evaluation

- KHC will collect and aggregate data for each period.
- New facility-specific reports will include:
 - Submitted hand hygiene data over time
 - Comparative hand hygiene data for the collaborative
 - Current status of related infection measures
 - Ex. CAUTI, CLABSI, SSI, CDI, MRSA
- Only facilities with complete data will receive reports.

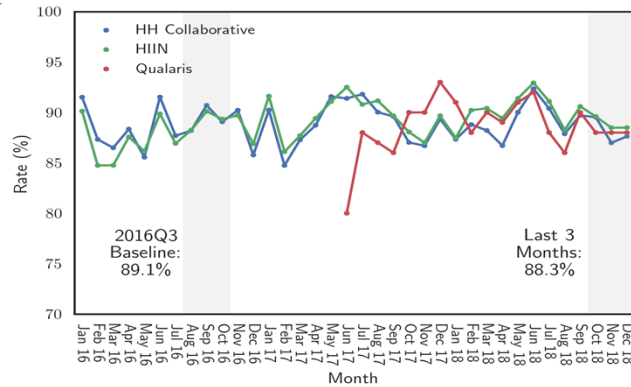
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Hand Hygiene Collaborative Cohort 2

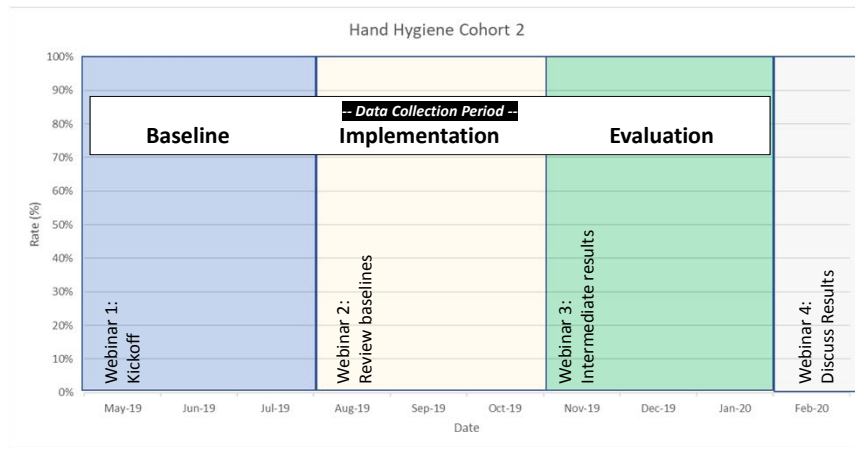
- Results from Cohort 1
- Cohort 2
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Hand Hygiene Rates Comparison of HIIN and H.H. Collaborative



HH Cohort 2 Timeline



HH Cohort 2 Collaborative Measures

Hand-Hygiene Adherence Rate - HEN 2.0 & KHC HIIN



Dashboard Title: Hand-Hygiene Adherence Rate

Graph Title: Hand-Hygiene Adherence Rate - HEN 2.0

Definition: (Hand hygiene performed consistent with guidelines / Total number of hand-hygiene observation opportunities) x 100

Included elements

- Total number of hand-hygiene observation opportunities (denominator).
- Hand hygiene performed consistent with guidelines (numerator).

- May also be collected through NHSN – just add to you reporting plan
- Other measures: TBD – Infection outcome measures

HH Cohort 2 Collaborative *Data collection*

Baseline Period

- May, June and July 2019

Implementation Period

- August, September, October 2019

Evaluation Period

- November, December, 2019 and January 2020

Expectations for full participation

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HH Cohort 2 Collaborative *Evaluation*

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Qualaris

Data and reports

- Qualaris
 - What is Qualaris
 - Qualaris Tips
 - Develop a plan
 - Observers
 - Who are they
 - Training
 - Validations



Daniel Bishop
CEO, Co-Founder
(602) 448-9933
daniel@qualaris.com


Qualaris

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Qualaris

What is Qualaris Health Solutions?

Partnering with Qualaris gives your hospital access to automated tools that help collect Hand Hygiene observances. The web-based audit tool helps your observers easily collect observation data digitally on mobile devices and computers. The system also includes other features, including data analytic reports.




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Qualaris

Tips from Qualaris

How to make the observation tools more easily accessible, eg,:

- Placing helpful browser links
- Setting up mobile collection
- Creating accounts for staff without (regular) email access
- Checking on collection progress

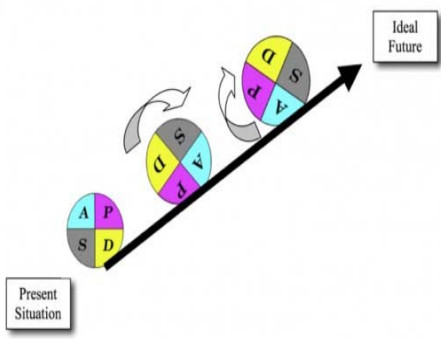


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Qualaris

Step 2: Develop a Plan

- Start with a small test of change
- Engage stakeholders
- Identify observers
- Train observers
- Validate
- Report results to front line staff
- Use data for action




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Qualaris

Observers

Who in hospital performs the observations? Check all that apply.

- Medical staff
- Nursing staff/Aides
- Managers/Educators
- Unit Secretaries
- Infection Preventionist
- Volunteers/Secret shoppers



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Observers

- What shifts are you collecting hand hygiene data? Check all that apply
 - Day shift
 - Night shift
 - Weekends



Training Observers



- Explain why we collect data
- Importance of hand hygiene
- Define the opportunities for HH
- Alcohol hand rub vs soap and water
- Standardize observations



Qualaris

Validating Observers

- Validation at time of training
- Ensure knowledge of the process
- Clear expectations




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Qualaris

For additional information on Improving

- Visual management for compliance, data collection, and project outcomes
- Keeping track of your project documentation
- Managing opportunities for improvement

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Melanie Burnett William Newton Hospital

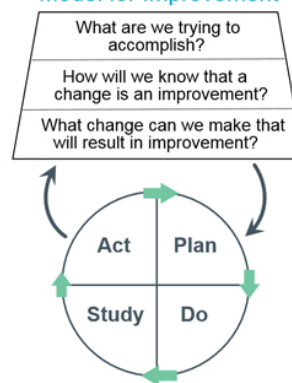
A quick word from Melanie about Hand Hygiene at William Newton Hospital and their use of Qualaris in obtaining and reporting observations.

Science of Improvement: Testing Changes


Reasons to Test Changes

- To increase your belief that the change will result in improvement.
- To decide which of several proposed changes will lead to the desired improvement.
- To evaluate how much improvement can be expected from the change.
- To decide whether the proposed change will work in the actual environment of interest.
- To decide which combinations of changes will have the desired effects on the important measures of quality.
- To evaluate costs, social impact, and side effects from a proposed change.
- To minimize resistance upon implementation.

Model for Improvement



Source: Institute for Healthcare Improvement
www.dhik.org/resources/Cases/Howtoimprove/ScienceofImprovementTestingChanges.aspx



Hand Hygiene Project template

KHC HIIN Hand Hygiene - Cohort 2

Aim Statement

Box 1
(complete by Aug. 16)

Why is this focus important?


Box 2
(complete by Aug. 16)

Changes Being Tested

Box 3
(update monthly through Feb 2020)

Hand Hygiene Data

Box 4
(Add after Aug 16, update regularly with chart from HIIN report and/or Qualaris reports)



Lessons Learned

Box 5
(Start by Aug. 16, update monthly)

Next Steps

Box 6
(Start May 3, update monthly)


Team Members

Box 7
(complete by Aug. 16)

Add team photo (optional)

Adapted from the Institute for Healthcare Improvement, 2012
When completed, email to info@khconline.org

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Hand Hygiene Project template

KHC HIIN Hand Hygiene - Cohort 2

Aim Statement

By when, what, for whom, how much eg: By _____, improve _____ for _____ by ____%.

Why is this focus important?

Preventing the spread of germs is especially important in hospitals and other facilities such as dialysis centers and nursing homes. Hand hygiene is a great way to prevent infections.

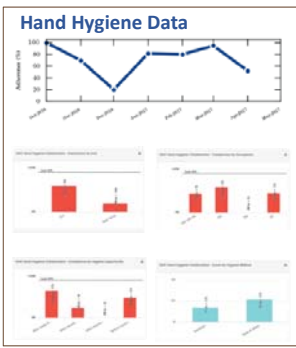
According to the CDC, studies show that on average, healthcare providers clean their hands less than half of the times they should. This contributes to the spread of healthcare-associated infections that affect 1 in 25 hospital patients on any given day.

Changes Being Tested

Add a bullet for each change currently being tested (T), Implemented (I), or Spread(S).

- Change (X)
- Change (X)
- Change (X)

Hand Hygiene Data



Lessons Learned


- Bullet 1
- Bullet 2

Next Steps

- Bullet 1
- Bullet 2

Team Members

- Team Leader name, title
- Team Member; title
- Team Member; title
- Team Member; title



Add team photo (optional)

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Hand Hygiene Homework Assignment

KHC HIIN Hand Hygiene Cohort 2 Homework assignments

- 1. Pre-register for webinar series:** Aug. 16, Nov. 1, Feb. 7
- 2. Brief staff interviews**
In the next 2-3 weeks, ask 10-20 people this question: "Why do you think people don't wash their hands when they should?"
 - Download the worksheet "Barrier or Excuse" in the webinar pods
 - Document the responses (no names)
 - Send the results by May 31 to:
cduffield@khconline.org or fax to 785-861-7482
- 3. Draft an aim statement** and start your project template.
- 4. Collect data:** A minimum of 30 observations monthly.
- 5. Submit data:** Into NHSN or QHi

Resources and Upcoming Events

Resources and Upcoming Events



Resources and Upcoming Events

World Hand Hygiene Day – May 5, 2019

World Hand Hygiene Day takes place on May 5, 2019. The day is declared by the World Health Organization (WHO) and encourages patients and their family members to join health workers in their efforts to practice good hand hygiene.



Time to chat

Time to chat!

What is your hospital doing to celebrate “World Hand Hygiene Day”?

Please type your answer in the chat box!

Resources and Upcoming Events

Additional Resources

MMWR Guideline for Hand Hygiene in Health-care Settings



<https://www.cdc.gov/mmwr/previww/mmwrhtml/rr5116a1.htm>

Strategies to Prevent Healthcare-Associated Infections through Hand Hygiene



<https://www.cambridge.org/core/journals/infection-control-and-hospital-epidemiology/article/strategies-to-prevent-healthcare-associated-infections-through-hand-hygiene/2AA26D45C59B8F9B3DF91EF76DC2AAD>



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Resources and Upcoming Events

Additional Resources

Patient Education Posters: Hand Hygiene for Patients From CDC



https://www.cdc.gov/handhygiene/pdfs/Patient-Poster-Ask-For-Safe-Care_508.pdf



<https://www.cdc.gov/handhygiene/pdfs/patient-poster-its-ok-to-ask-508.pdf>



<https://www.cdc.gov/handhygiene/pdfs/patient-poster-speak-up-for-clean-hands-508.pdf>

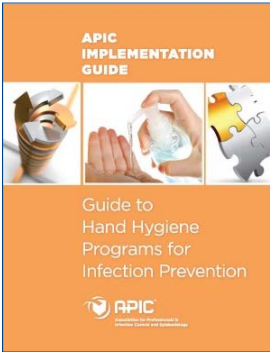
https://www.cdc.gov/handhygiene/campaign/promotional.html#anchor_1555100516

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Resources and Upcoming Events

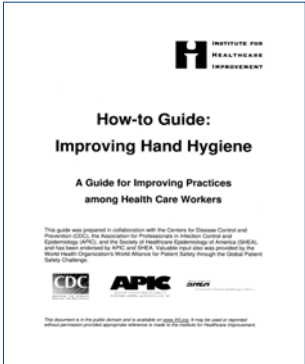
Additional Resources

APIC Guide to Hand Hygiene Programs for Infection Prevention



[Click here for the PDF Guide](#)

IHI How to Guide: Improving Hand Hygiene




[Click here for the PDF Guide](#)

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Resources and Upcoming Events

CDC Quick Observation Tools (QUOTS)

 **Standard Precautions: Observation of Hand Hygiene Provision of Supplies** 4

Instructions: Observe patient care areas or areas outside of patient rooms. For each category, record the observation. In the column on the right, sum (across) the total number of "Yes" and the total number of observations ("Yes" + "No"). Sum all categories (down) for overall performance.

Standard Precautions: Observation Categories	Room					Summary of Observations	
	Room 1	Room 2	Room 3	Room 4	Room 5	Yes	Total Observed
1 Are functioning sinks readily accessible in the patient care area?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No		
2 Are all handwashing supplies, such as soap and paper towels, available?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No		
3 Is the sink area clean and dry?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No		
4 Are any clean patient care supplies on the counter within a splash-zone of the sink?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No		
5 Are signs promoting hand hygiene displayed in the area?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No		
6 Are alcohol dispensers readily accessible?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No		
7 Are alcohol dispensers filled and working properly?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No		
Total YES and TOTAL OBSERVED							



<http://ipcoobservationtools.site.apic.org/observation-tools-library/>

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Resources and Upcoming Events

Learn more at: <http://www.hret-hiin.org/engage/up-campaign.shtml>

Communication Resources	
Watch The UP Campaign How It Helps YOU The Patient video	
Download the Up Campaign Brief	More Info
Download the UP Campaign Sample Presentation	More Info
View The UP Campaign: Patient Facing Posters	More Info
Audience Specific Resources	
Download The Up Campaign Leadership Focus Poster	More Info
Download The Up Campaign Physician Focus Poster	More Info
Download The Up Campaign Quality Leaders Focus Poster	More Info
Download The Up Campaign Nursing Staff Focus Poster	More Info
Download The Up Campaign State Leaders Focus Poster	More Info

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Resources and Upcoming Events

Up Campaign Posters

For Patients

For Nursing Staff

<http://www.hret-hiin.org/engage/up-campaign.shtml>

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Resources and Upcoming Events

Learn more at: <http://www.hret-hiin.org/engage/up-campaign.shtml>

Implementation Tools	
Download The Up Campaign Implementation Self-Assessment Tool	More Info
Download The Up Campaign Performance Monitoring Tool	More Info

Virtual Events	
Watch Past GET Up Webinars	
Watch Past SOAP Up Webinars	
Watch Past WAKE Up Webinars	
Watch Past SCRIPT Up Webinars	

Other Up Campaign Resources	
Access Additional Up Campaign Resources	



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Resources and Upcoming Events

HRET HIIN Soap Up Campaign

Recorded "Soap Up" Webinars

"Making It Fun Makes A Difference"

"Soap Up Hand Hygiene Game"

<http://www.hret-hiin.org/resources?topic=soap-up>




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Resources and Upcoming Events

Hand Hygiene Website Access

- Hand Hygiene Web page for members
 - <https://www.khconline.org/>
- The Hand Hygiene members page and the Hand Hygiene Toolkit access instructions will be sent to all members of the Cohort 2 on Monday May 6, 2019 in a message using the SoapUp Listserv. Be sure to watch your mail for more information coming soon.



Hand Hygiene Collaborative




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Resources and Upcoming Events

Hand Hygiene Listserv

- The Hand Hygiene LISTSERV serves as a primary communication platform for the members of the KHC Hand Hygiene (HH) Collaborative – Cohort 2
- The primary goal of this LISTSERV is to provide participants an engaging community to seek and share information, practical strategies, resources and project updates in support of your continued growth in Hand Hygiene development.
- To send an email to the HH LISTSERV: KHC-SOAPUP@LIST.KHCONLINE.ORG
 - (Note: The email address is case-sensitive, so be sure to use all upper-case letters. A slight delay may be expected as your message is processed.) [Recommended guidelines](#) (pdf)



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Resources and Upcoming Events

Hand Hygiene Resources

- [Joint Commission-updated hand hygiene standards for 2019](#)
- North Carolina Statewide Program for Infection Control and Epidemiology [hand hygiene competency checklist](#)
- APIC [2016](#), [2017](#) and [2018](#) Festival Winners
- [Veteran's Administration hand hygiene posters](#)



Resources and Upcoming Events

General discussion and questions?

- **Suggestions for next six months**
- **Upcoming Events**
 - Next HH Collaborative webinar event:
 - Aug. 16, 2019
 - 11:00 am - 12:00 pm CT

- **Past events**

For state and national archived hand hygiene events, visit our private web page for the KHC HIIN Hand Hygiene Collaborative.

<https://www.khconline.org/initiatives/hiin/education/khc-hiin-past-educational-events>

Resources and Upcoming Events

Upcoming HIIN Webinars

KHC HIIN: May Virtual Meeting
May 22 • 10:00 - 11:00 am (CT)
Register here:
<https://khconline.adobeconnect.com/khc-hiin-05-22-19/event/registration.html>

HRET HIIN: Upcoming Events
<http://www.hret-hiin.org/events/index.dhtml>



For other upcoming events, visit:
www.khconline.org and
<http://www.hret-hiin.org/events/index.dhtml>

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Contact Us

Send an email
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Kansas Healthcare
COLLABORATIVE

Contact us anytime:
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Connect with us on:

 KHCq
 @KHCqi
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For more information:
→ KHConline.org

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