

Kansas Hospital Engagement Network 2.0

July 13, 2016



623 SW 10th Ave. • Topeka, KS 66612 • (785) 235-0763 • www.khonline.org



Kansas HEN 2.0 July 13, 2016

Agenda


- Welcome and Announcements
- Patient and Family Engagement
Follow-up to Kansas Regional PFE Workshops
- Data and Measures Update
- Upcoming Events, Resources
- Contact Us



Kansas Healthcare Collaborative 2

Introductions

Presenters



Tanya Lord, MPH, PhD
Director of Patient and Family Engagement
Foundation for Healthy Communities
tanyalord@comcast.net

Also

Robert L. Geist, MPH, CIC, FAPIC
Advanced Epidemiologist
Kansas Department of Health &
Environment Healthcare-Associated
Infections Program
rgeist@kdheks.gov

Michele Clark, MBA, CPHQ, ABC
Program Director
Kansas Healthcare Collaborative
mclark@khconline.org

Rob Rutherford, BA
Senior Health Care Data Analyst
Kansas Healthcare Collaborative
rrutherford@khconline.org

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Announcements

July = Survey time!

- 1. KHC's 8th Annual Health Care Personnel (HCP) Influenza Immunization Survey**
(Attn: Designated employee Health/Infection Prevention Contact)
- 2. KHC Early Elective Delivery Follow-up Survey**
(Attn: Obstetric Contact)
- 3. HEN 2.0 PFE Metrics Survey (through today)**
(Attn: Primary/Secondary HEN Contact)

We appreciate your assistance in 100% response for each survey. Statewide results will be shared.


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Announcements

Proposed CMS rule Conditions of Participation for infection control and inappropriate antibiotic use

Comment period is open until August 15, 2016.

For more information, visit:
<https://www.federalregister.gov/articles/2016/06/16/2016-13925/medicare-and-medicaid-programs-hospital-and-critical-access-hospital-cah-changes-to-promote>



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Patient and Family Engagement

Follow up to Kansas HEN 2.0 Regional PFE Workshops

- Topeka, June 23
- Hays, June 24

Patient and Family Engagement

PFE Workshop Participants

<p>TOPEKA, June 23</p> <ul style="list-style-type: none">• Allen County Regional Hospital• Cloud County Health Center• Coffeyville Regional Medical Center• F.W. Huston Medical Center• Greenwood County Hospital• Harper Hospital District No. 5• Hiawatha Community Hospital• Holton Community Hospital• Horton Community Hospital• Labette Health• Lawrence Memorial Hospital• Minneola Hospital• Nemaha Valley Community Hospital• Neosho Memorial Regional Medical Center• Ransom Memorial Hospital• Saint Luke's Cushing Hospital	<p>HAYS, June 24</p> <ul style="list-style-type: none">• Cheyenne County Hospital• Comanche County Hospital• Edwards County Hospital• Ellsworth County Medical Center• Gove County Medical Center• Grisell Memorial Hospital• Hays Medical Center• Kiowa District Hospital• Lincoln County Hospital• Lindsborg Community Hospital• Memorial Health System• Mitchell County Hospital• Ness County Hospital• Osborne County Memorial Hospital• Ottawa County Health Center• Rice County District Hospital• Rooks County Health Center	 <ul style="list-style-type: none">• Rush County Memorial Hospital + LTC• Russell Regional Hospital• Satanta District Hospital• Scott County Hospital• Sheridan County Health Complex• Smith County Memorial Hospital• Trego County Lemke Memorial Hospital• Wichita County Health Center
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Patient and Family Engagement

Polling Question #1

Did your hospital participate in one of the regional Patient and Family Engagement (PFE) workshops held in Topeka and Hays last month?

Yes

No

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Patient & Family Engagement

Patient and Family Engagement 5 Best Practice Metrics

Point of Care

- Planning checklist for patients known to be coming to the hospital.
- Conducting shift change huddles and bedside reporting with patients and family members in all feasible cases.

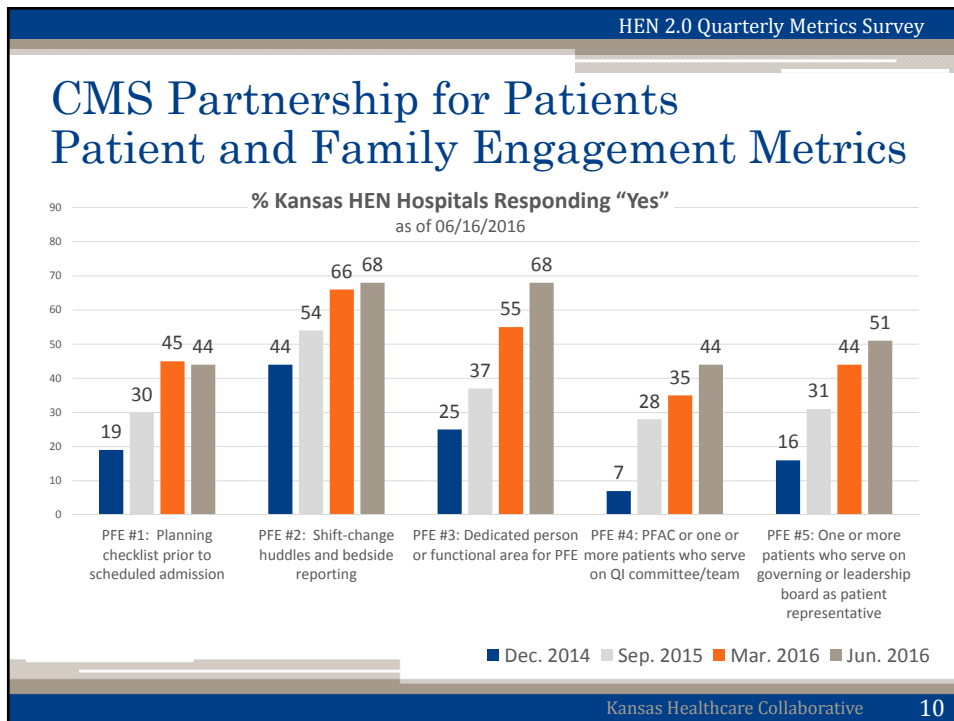
Policy and Protocol

- Designation of an accountable leader in the hospital who is responsible for PFE.
- Hospital has an active PFAC or other committees where patients are represented.

Governance

- Hospital has one or more patient representatives serving on the hospital Board of Directors.

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Patient & Family Engagement

PfP PFE 2.0 Strategic Vision and Roadmap

Strategic Vision Roadmap for PFE
January 2016

www.hret-hen.org/topics/pfe/FINALPfPStratVisionRoadmap.pdf

Addendum, May 2016

www.hret-hen.org/resources/Addendum-to-Roadmap-PFPDefinitions-20160523.pdf

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Patient and Family Engagement

Ideas to Take Home

"I Like It" Sheet

Kansas HEN 2.0
Regional PFE Workshops
June 23, 2016 - Topeka # June 24, 2016 - Topeka

I like it! Write down any improvement ideas you would like to pursue with your organization.

Improvement Ideas to Test:	PFE Metrics				
	1	2	3	4	5
1.					
2.					
3.					
4.					
5.					
6.					
7.					
8.					
9.					
10.					
11.					
12.					

1. Implementation of a planning check list for patients known to have a planned admission to the hospital.
 2. Conducting self-care activities and bedside reporting with patients and families.
 3. Participation of an appropriate leader on the hospital who is responsible for person and family engagement.
 4. Hospital having an active PFE Committee or other committee, whose members are empowered.
 5. Use of some patient representative sitting on the hospital Board of Directors.

Top 5 Things To Do by Tuesday

Top 5 things to do by Tuesday:

- Evaluate if we have confidentiality agreements signed
- Written role for Board Member on PFAC
- Have 1 person Dept be responsible for PFE
- Start working on PFA on committees/disease specific teams
- Need to grow education if they go to pt case ahead.

623 SW 10th Ave.
Topeka, KS 66612
(785) 235-6763

MAIL TO: _____

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Presenter



Tanya Lord, MPH, PhD

AHA/HRET HEN Patient/Family Engagement Consultant
Director of Patient and Family Engagement, Foundation for
Healthy Communities

Tanya Lord PhD, MPH is currently the Director of Patient and Family Engagement at the Foundation for Healthy Communities, Tanya Lord also works as a patient safety, quality improvement, and patient/family engagement consultant nationally with organizations including AHA/HRET HEN, Tufts Medical Center and the Coalition for the Prevention of Medical Errors. Tanya shares her son's story of medical error and the importance of engaging and communicating with patients and families to improve quality and patient safety through informative, interactive, fun key note presentations and conference workshops. Tanya holds a Masters of Public Health from the University of New Hampshire and a Doctorate in Clinical and Population Health Research from the University of Massachusetts Medical School. Tanya may be contacted at tanyalord@comcast.net

**“The greatest asset we
have underutilized is all the
assets of the patient”**

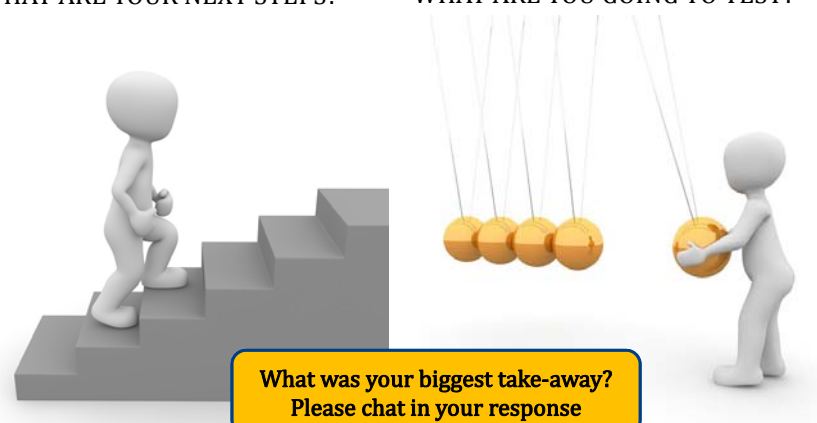
~Maureen Bisognano, president and CEO of the Institute for Healthcare
Improvement.

(and Family)

Patient and Family Engagement

Moving from Learning to Action

WHAT ARE YOUR NEXT STEPS?WHAT ARE YOU GOING TO TEST?



What was your biggest take-away?
Please chat in your response

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Top 5 things to do by Tuesday (samples)

Get it going!

- 4. Create bedside rounding checklist.
- 4. Provide information nurse managers
- 5. check with staff to see how bedside report is going
- 3. Formulate our committee
- 1. Share Roots Co. start up pkg & PFAC group
- 2. start planning PFAC
- 3. Patient Education on Bedside Rounding
- 2. Set up steering committee (identify members)
- 5. (Use Betsy spider song / demonstration)
- 3. share bedside checklist @D.N.
- How of PFA spot orientation for new hires

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Polling Question #2

For those who attended the workshop, how are you coming along with your action items listed on your self-addressed postcard?

- Knocked it out of the park
- Making good progress
- Vacations, etc., will get to it soon
- What postcard?

PFE Metric 1: Planning checklist for scheduled admissions

The intent of this metric is not the distribution of the physical checklist alone but the use of it by admissions staff, an admitting nurse or physician, or other health care professional to guide a conversation with patients and families at the earliest point possible before their care.

For more information, see Partnership for Patients Addendum to the Strategic Vision and Roadmap: Defining the PFE Metrics for Improved Measurement: Purpose and Intention of the Five PFE Metrics, May 2016
www.hret-hen.org/resources/Addendum-to-Roadmap-PFPDefinitions-20160523.pdf

Patient and Family Engagement

Strategy #1 *Sample Attendee Action Items*

Planning checklist for scheduled admissions

- Review what we currently do.
- Discuss patient discharge envelope
- Improve discharge planning checklist
- Share discharge checklist examples with case management and surgery
- Finalize checklist with marketing for July PFAC meeting
- Form committee to develop pre-admission checklist and discharge packet
- Add bedside report explanation, name, DOB to admission checklist
- Revise the procedure for discharge checklist
- Write the discharge goals on the white boards
- Increase bedside discharge planning meetings

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Patient and Family Engagement

Strategy #1 Resources

Planning checklist for scheduled admissions

- Kansas HEN Webinar with Cheryl Ruble (9/23/15)
 - Webinar recording
<https://cc.readytalk.com/cc/playback/Playback.do?id=erpk0c>
 - Presentation handout
www.khconline.org/files/KS-HEN-webinar-092315-handout.pdf
- Partnership for Patients Master Class #6 (1/27/14)
www.healthcarecommunities.org/ResourceCenter/PartnershipforPatientsLibrary.aspx?CategoryId=828931&EntryId=73653
- Partnership for Patients Strategic Vision Roadmap for PFE (1/8/16)
www.hret-hen.org/topics/pfe/FINALPFESTratVisionRoadmap.pdf#page=13

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PFE Metric 2: Shift change huddles / bedside reporting with patients and families

The intent of this metric is to include the patient and/or family caregiver in as many conversations about their care as possible throughout the hospital stay. The patient and/or family member is able to hear, question, correct or confirm, and/or learn more about the next steps in their care as it is discussed between nurses changing shifts or clinicians making rounds. Patients and/or family members should be more than present during these meetings. They should be encouraged and prompted by the clinical staff to be active participants to whatever degree they desire, and add to the information being shared between the nurses or other clinicians discussing their care.

Patient and Family Engagement

Strategy #2

Sample Attendee Action Items

Shift change huddles/bedside reporting with patients and families

- Observe bedside shift reports. Are they being done consistently, or slipping?
- Share checklists with social services, admissions, and DON.
- Create checklist for bedside reporting.
- Plan to practice bedside rounding/reporting with a patient to assess plan.
- Competency check-off. Huddle/structure.
- Share idea of room signage for bedside reporting “occurs between 7-7:30 a.m.”
- Bedside/AIDET (checklist) sign posted.
- Work on ways to get staff buy-in on bedside report.
- See videos on KHC website about bedside shift report.
- Discuss verbal authorization for bedside rounding with patients.

Strategy #2 Resources

Shift change huddles/bedside reporting with patients and families

- Partnership for Patients Master Class #3 (9/23/13)
www.healthcarecommunities.org/ResourceCenter/PartnershipforPatientsLibrary.aspx?CategoryId=828928&EntryId=73487
- AHRQ Nurse Bedside Shift Report Implementation Handbook
<http://www.ahrq.gov/professionals/systems/hospital/engagingfamilies/strategy3/index.html>
- Modern Healthcare: Bedside handoffs boost patient satisfaction (Dec. 7, 2015)
www.modernhealthcare.com/article/20151205/MAGAZINE/312059996/bedside-handoffs-boost-patient-satisfaction
- Sample hospital videos demonstrating bedside handoffs with patients and families
www.khconline.org/patient-and-family-engagement#metrics

PFE Metric 3: PFE leader or function area exists in the hospital

The intent of this metric is to ensure that PFE efforts are built into the management of hospital operations and given the attention and resources needed to be successful and sustained over time

Patient and Family Engagement

Strategy #3 *Sample Attendee Action Items*
PFE Leader or Function Area Exists in the Hospital

- Help facility designate PFE leader and introduce in the newsletter.
- Think about who in hospital personnel may be interested in PFE.
- Add patient document portion to transitional care coordinator role.
- Look for sample PFE leader job descriptions
- Write job description for PFE.
- Add a job description role of PFE coordinator to my job or another's position.
- Add to formal organizational chart.

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Patient and Family Engagement

Strategy #3 Resources
PFE Leader or Function Area Exists in the Hospital

- Partnership for Patients Master Class #4 (10/21/13)
www.healthcarecommunities.org/ResourceCenter/PartnershipforPatientsLibrary.aspx?CategoryId=828929&EntryId=73488
<http://www.healthcarecommunities.org/ResourceCenter/PartnershipforPatientsLibrary.aspx?CategoryId=828929&EntryId=73488>
- Institute for Patient- and Family-Centered Care (IPFCC) compilation of sample job and volunteer descriptions shared by other hospitals
www.ipfcc.org/tools/position.html

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PFE METRIC 4: PFAC or Representative on hospital committee

The intent of this metric is that a hospital has a formal relationship with patient and family advisors from the local community who provide input and guidance from the patient perspective on hospital operations, policies, procedures, and quality improvement efforts.

Strategy #4

Sample Attendee Action Items

PFAC or Patient Representative on Hospital Committee

- Come up with a group to help start PFAC
- Discuss PFAC with CEO and the board.
- Work on developing specific goals for PFAC Committee
- Explore the possibility of holding open house to “ramp up” interest.
- Education to the community: newsletter, facebook.
- Have HIPPA forms for PFAC committee to sign.
- Share Rooks County start-up package with internal PFAC group.
- Look at patient voice for quality improvement committee.
- Discuss with CEO steps to implement to start committee
- PFAC information and staff application in the newsletter.
- Have PFA speak at orientation for new hires.
- Add PFA to job descriptions and orientation, as well as patient packet. Brochure at discharge/suggestion box.
- Plan to join KHC’s next PFAC Collaborative.
- Provide staff education.

Strategy #4 Resources PFAC or Representative on Hospital Committee

- Partnership for Patients Master Class #2 (8/19/13)
www.healthcarecommunities.org/ResourceCenter/PartnershipforPatientsLibrary.aspx?CategoryId=828926&EntryId=73486
- AHRQ Implementation Handbook, sample training materials and guides
www.ahrq.gov/professionals/systems/hospital/engagingfamilies/strategy1/index.html
- Sample hospital videos
[https://youtu.be/luxHx4Va EE](https://youtu.be/luxHx4VaEE) (3:36 min.)
<https://youtu.be/wbO9TfgOSmw> (4:55 min.)
- Kansas PFAC Collaborative
www.khconline.org

PFE metric 5: Patient and family on hospital governing and/or leadership board

The intent of this metric is to ensure that at least one Board member with full voting rights and privileges provides the patient and family perspective on all matters before the Board, similar to other Board members who represent specific interests in the community.

Patient and Family Engagement

PFE Metric #5 *Sample Attendee Action Items*
Patient and Family on Governing and/or Leadership Board

- Talk with CEO about patient liaison on board, share information and learnings
- Find out if we have an active board member who has been a patient
- Educate board member to bring patient voice, see if role is written into bylaws
- Present alternative options to CEO for governing board rep (current board member as pt?)
- Leadership rounds
- Check bylaws re: members
- Start talking about how to put PFA on the board or alternative

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Patient and Family Engagement


PFE Metric #5 Resources
Patient and Family on Governing and/or Leadership Board

- Partnership for Patients Strategic Vision Roadmap for PFE
<http://www.hret-hen.org/topics/pfe/FINALPFEStratVisionRoadmap.pdf#page=28>
- Partnership for Patients Master Class #5
<http://www.healthcarecommunities.org/ResourceCenter/PartnershipforPatientsLibrary.aspx?CategoryID=828930&EntryID=73489>
- Institute for Healthcare Improvement:
 Guidelines for Using Patient Stories with Boards of Directors
<http://www.ihl.org/resources/Pages/Tools/GuidelinesforUsingPatientStorieswithBoardsOfDirectors.aspx> (free log in)
 Governance Leadership “Boards on Board” How-to Guide
<http://www.ihl.org/resources/pages/tools/howtoguidegovernanceleadership.aspx> (free log in)

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PFE Metric Learning Modules

Partnership for Patients Resources



This is the Partnership for Patients Community of Practice's dedicated Resource Center for sharing public documents, presentations, webinar recordings and other helpful tools. Feel free to browse through the folder tree to the left of the document listing, or click the links below. This will allow you to access our many resources.

> PFP Resource Library > Patient and Family Engagement > Resources by PFE Metric

Metric 1-Admission Checklist	Metric 2-Shift Change Huddles and Bedside Reporting
Metric 3-PFE Leader or Functional Area	Metric 4-PFAC or Representative on Quality Improvement Team
Metric 5-Patient and Family Advisor on Board	PFE Metric Learning Modules

Choose Another Category
Login to Add Your Comment

<http://www.healthcarecommunities.org/ResourceCenter/PartnershipforPatientsLibrary.aspx?CategoryId=834180&EntryId=98336>

Patient & Family Engagement

General Resources

- AHA/HRET Hospital Engagement Network: www.hret-hen.org/topics/patient-family-engagement.shtml
- Kansas Healthcare Collaborative: www.khconline.org
- AHRQ's Guide to Patient and Family Engagement in Hospital Quality and Safety www.ahrq.gov/professionals/systems/hospital/engagingfamilies/guide.html
- Partnership for Patients Healthcare Communities www.healthcarecommunities.org/ResourceCenter/PartnershipforPatientsLibrary.aspx?CategoryId=828914
- The Institute for Patient and Family Centered Care. www.ipfcc.org
- Institute for Healthcare Improvement. www.ihl.org
- The American Hospital Association and Institute for Family Centered Care's Strategies for Leadership: Advancing the Practice of Patient-and Family-Centered Care. www.aha.org/content/00-10/resourceguide.pdf
- The American Hospital Association and Institute for Family Centered Care's Strategies for Leadership: Patient-and Family-Centered Care: A Hospital Self-Assessment Inventory. www.aha.org/content/00-10/assessment.pdf
- The Institute for Healthcare Improvement report "Partnering with Patients and Families To Design a Patient- and Family-Centered Health Care System - A Roadmap for the Future" Jim Conway, Bev Johnson, Susan Edgman-Levitan, Juliette Schlucter, Dan Ford, Pat Sodomka, & Laurel Simmons www.ihl.org/knowledge/pages/publications/partneringwithpatientsandfamilies.aspx

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Patient & Family Engagement

References

- Agency for Healthcare Research and Quality & National Institute of Mental Health. (2001). *Patient-centered care: Customizing care to meet patients' needs: Program Announcement*. <http://grants.nih.gov/grants/pa-files/PA-01-124.html>
- Institute of Medicine. (2001). *Crossing the quality chasm: A new health system for the 21st century*. Washington, DC:IOM. www.iom.edu/report.asp?is=5432
- Institute for Patient and Family- Centered Care. (2011). Advancing the practice of patient-and family-centered care in hospitals: How to get started. www.ipfcc.org/pdf/getting_started.pdf
- Shaller, D. (2007, October). Patient-centered care: what does it take? *The Commonwealth Fund*.
- Balik, B, Conway, J., Zipperer, L, Watson, J. *Achieving an Exceptional Patient and Family Experience of Inpatient Hospital Care* IHI Innovations Series white paper. Cambridge, Massachusetts: Institute for Healthcare Improvement; 2011. (available on [www. IHI.org](http://www.IHI.org))

Additional References

- Gerteis, M, et al (Eds.). (1993). *Through the patient's eyes: Understanding and promoting patient-centered care*. San Francisco, CA: Jossey-Bass.

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Patient & Family Engagement

Questions?



Contact:
 Tanya Lord
tanyalord@comcast.net

Michele Clark, KHC
mclark@khconline.org

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Measures & Data Update

- HEN 2.0 Milestones
- Data Reports
- Statewide Progress
- Data Systems
- FAQs




Rob Rutherford
Senior Health Care Data Analyst
Kansas Healthcare Collaborative
rrutherford@khconline.org
(785) 235-0763 x1326

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HEN 2.0 Data and Measures Update

HRET HEN 2.0 Milestones

- Milestone 1:** (Nov 2, 2015)
 - Hospital Commitments
- Milestone 2:** (Feb 8, 2016)
 - Hospital site visits
 - Baseline data
- Milestone 3:** (Apr 29, 2016)
 - Monitoring data for all topics for the period of Oct 1, 2015 through Jan 31, 2016
- Milestone 4:** (Aug 31, 2016)
 - Monitoring data is current, hospitals reach HEN 2.0 goals for at least 5 topics, preferably ≥ 8 .



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HEN 2.0 Data and Measures Update

Kansas HEN Data Reports:

- HEN 2.0 data analytic reports
 - Preliminary to be released July 14.
 - Final to be released July 21.
- Milestone 4 side-by-side progress report
 - Preliminary Side-by-Side will be released with the analytic reports on July 14.
 - Measures with “stale” data – older than April, will not be counted.

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HEN 2.0 Data and Measures Update

Kansas HEN 2.0 Data Analytic Report

Executive snapshot

Hospital de-identifier

Community Hospital Outcome Measures

Summary of Kansas HEN Outcome Measures

Area	Outcome Measure	Most Recent	Months Submitted	Current Performance
ADE	Naloxone Administration	04/2016	7	No reduction
	Hypoglycemia in Inpatients Receiving Insulin	05/2016	8	Zero = 4 iso.
CAUTI	Excessive Anticoagulation with Warfarin - Inpatients	05/2016	8 (4)	Zero = 4 iso.
	CAUTI rate per 1,000 Catheter Days - ICUs + Other Inpatient Units	05/2016	8	Zero = 8 iso.
CLABSI	CLABSI Rate per 1,000 Catheter Days - ICUs	N/A	N/A	N/A
	CLABSI Rate per 1,000 Central-Line Days (All Unit)	05/2016	8 (5)	Zero = 5 iso.
FALLS	CLABSI Rate per 1,000 Central-Line Days (ICUs)	N/A	N/A	N/A
	Falls With Injury	05/2016	8	Zero = 8 iso.
OB	Falls With or Without Injury	05/2016	8	No reduction
	Elective Deliveries at >= 37 Weeks and < 39 Weeks	05/2016	8	No reduction
	Massive OB Blood Transfusions	05/2016	8 (4)	Zero = 4 iso.
HAPU	Pre-eclampsia - ICU Admissions	12/2015	2 (0)	Insuff. data
Readmit.	Patients with at Least One Stage II or Greater HAPU	05/2016	8	Zero = 5 iso.
	Readmission Within 30 Days (All Cause)	05/2016	8	96.89% iso.
SSI	SSI Rate: Colon Surgeries			
	SSI Rate: Abdominal Hysterectomies			
	SSI Rate: Total Knee Replacements	N/A	N/A	N/A
VAE	SSI Rate: Total Hip Replacements			
	SSI Rate: All Surgical Procedures	-	0	No data
VTE	VAC Rate - All Units (CDC NHSN)	N/A	N/A	N/A
	IVAC Rate - All Units (CDC NHSN)	N/A	N/A	N/A
CDI	Hospital Acquired Potentially-Preventable VTE	05/2016	8 (0)	Sparse data
WS	Facility-wide C. difficile Rate	05/2016	8	Zero = 9 iso.
	Harm Events Related to Patient Handling	-	0	No data

Preliminary Kansas HEN 2.0 Analytic Report Kansas Healthcare Collaborative June 16, 2016 3 / 28

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HEN 2.0 Data and Measures Update

HEN 2.0: The final stretch

We can make an impact!

What if:

- every Kansas hospital prevented at least 1 more harm... each month... in each HAC...?

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HEN 2.0 Data and Measures Update

ADE: Hypoglycemia

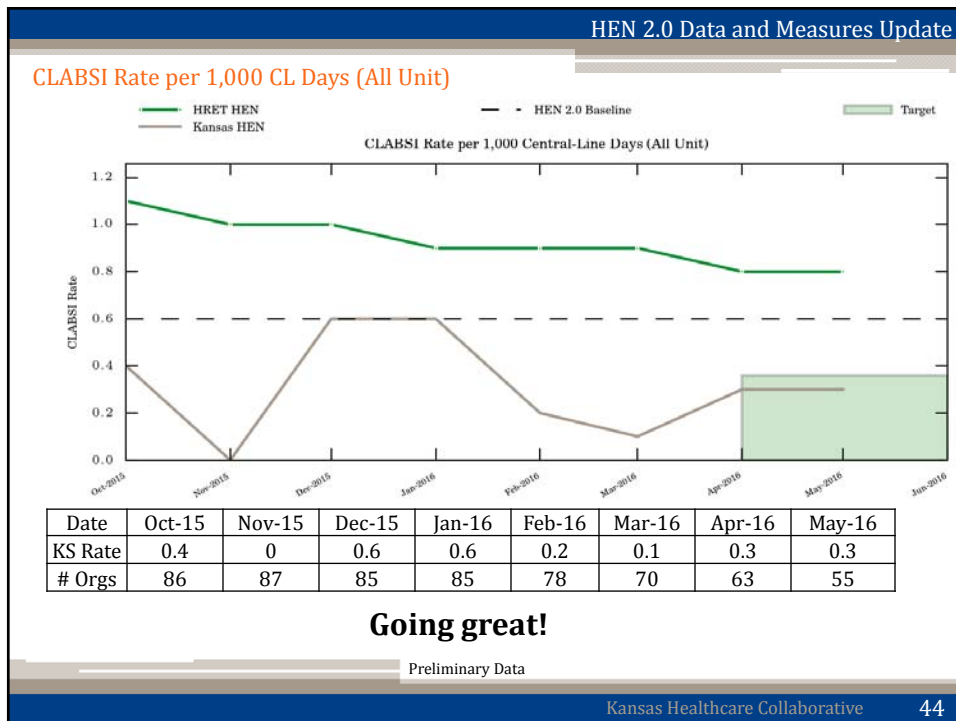
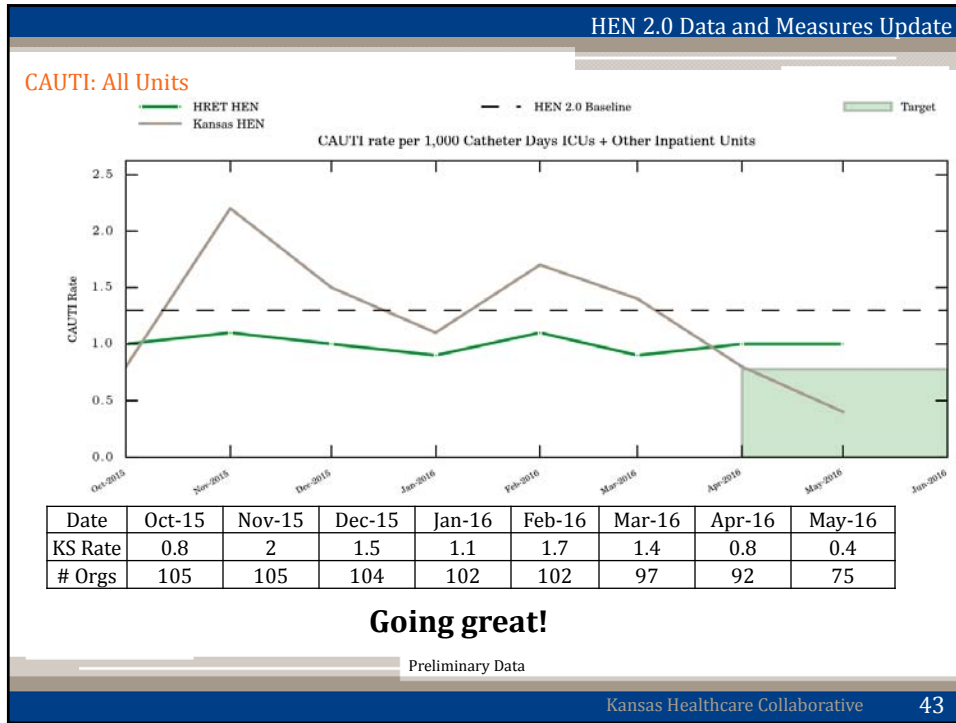
Hypoglycemia in Inpatients Receiving Insulin

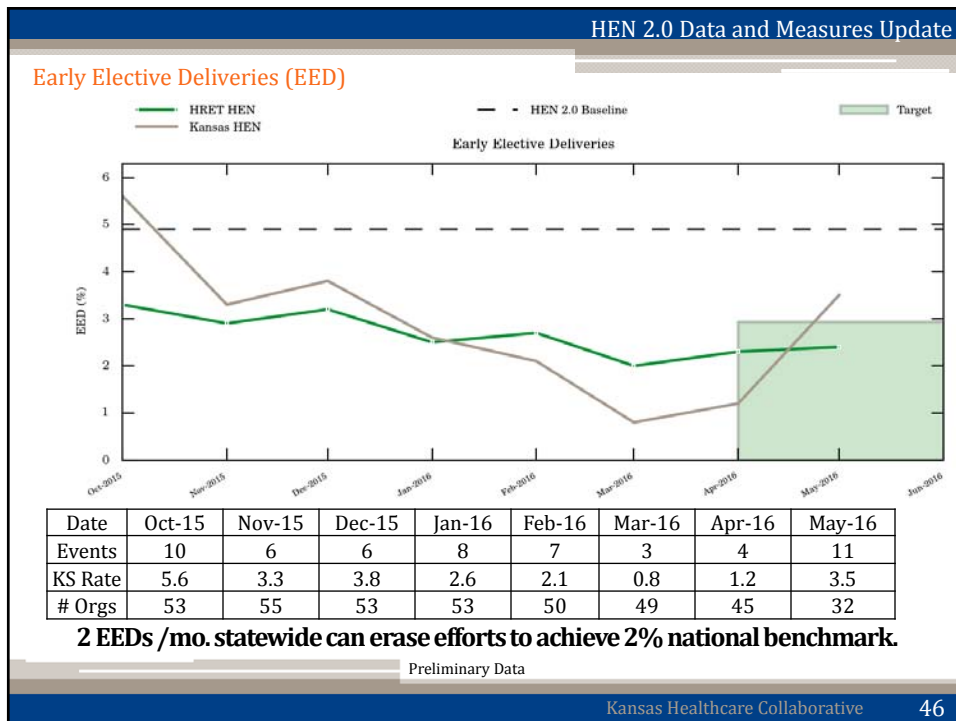
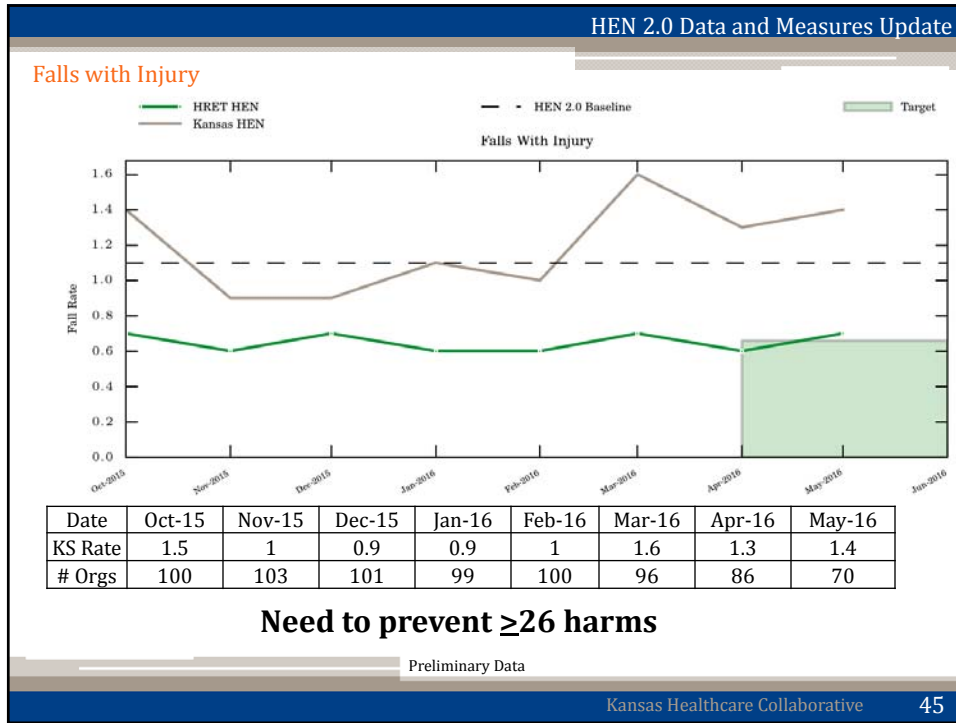
Date	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16
KS Rate	6.2	6.7	5.7	6.2	5.9	5.8	6	7.1
# Orgs	100	100	99	99	97	90	71	67

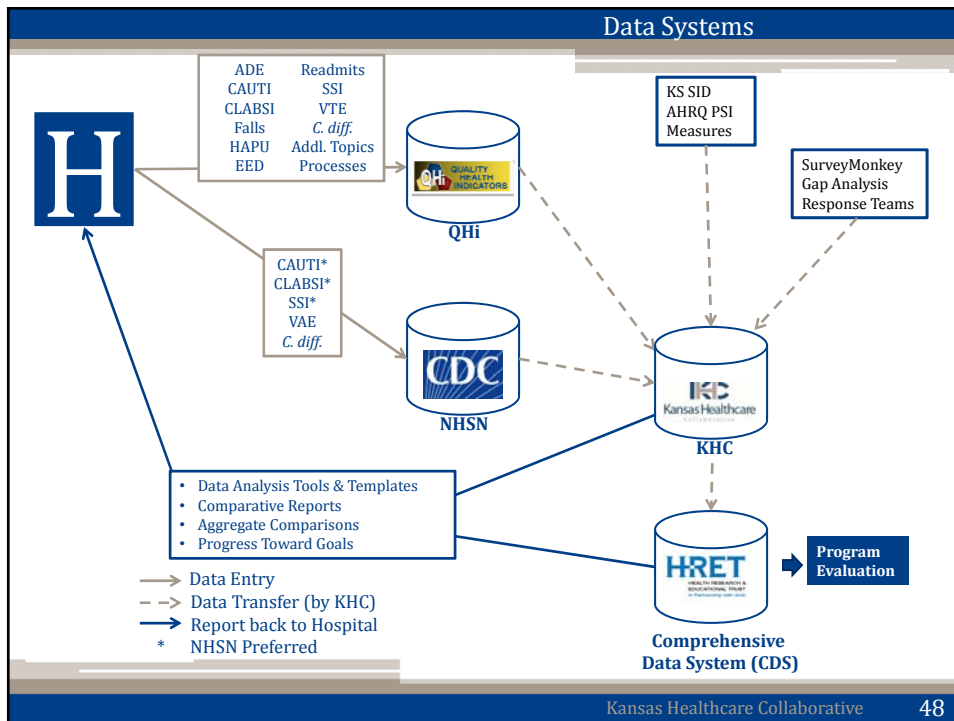
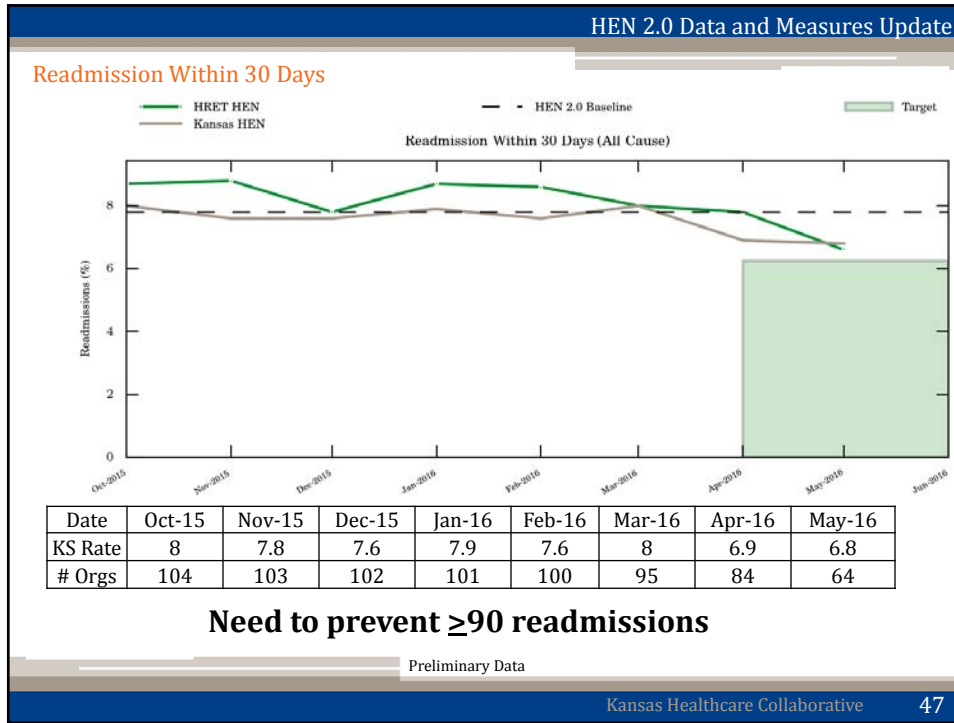
Need to prevent ≥ 24 Harms

Preliminary Data


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Data Systems



- ADE
- CAUTI
- CLABSI
- Falls
- OB
- PrU
- Readmits
- SSI
- VTE
- *C. diff.*
- Sepsis
- Worker Safety
- Process Measures

What if I need help?
(Passwords, adding users, measure selection, reports, etc.)

Stuart Moore
QHI Program Manager
785-276-3104
Smoore@kha-net.org

Sally Othmer
Sr. Director of Data Services and Quality
785-276-3118
Sothmer@kha-net.org

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Data Systems

NHSN

- CAUTI
- CLABSI
- SSI
- VAE
- *C. diff.*

What if I need help?

Robert Geist
KDHE Health. Assoc. Infections Program
785-296-4202
RGeist@kdheks.gov

NHSN technology support:
nhsn@cdc.gov

The CDC has extensive training documents and videos here:
www.cdc.gov/nhsn/training/index.html

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HEN 2.0 Data and Measures Update

FAQs


- What if I have data for a measure in both NHSN and QHi?
- When picking a data source, we choose based on which system has more information. So if NHSN has 3 months of data, and QHi has 5, we'd use QHi for any reports.

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HEN 2.0 Data and Measures Update

Kansas HEN 2015-2016 Data Submission Schedule

Outcome & Process Measures for HACs occurring in:	Readmissions for index discharges in, and SSI for procedures performed in:	Submission Due
October, 2015	September, 2015	November 30, 2015
November, 2015	October, 2015	December 31, 2015
December, 2015	November, 2015	January 31, 2016
January, 2016	December, 2015	February 29, 2016
February, 2016	January, 2016	March 31, 2016
March, 2016	February, 2016	April 30, 2016
April, 2016	March, 2016	May 31, 2016
May, 2016	April, 2016	June 30, 2016
June, 2016	May, 2016	July 31, 2016
July, 2016	June, 2016	August 31, 2016
August, 2016	July, 2016	September 30, 2016



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Resources & Upcoming Events



Michele Clark, MBA, CPHQ, ABC
Program Director
Kansas Healthcare Collaborative
mclark@khconline.org
(785) 235-0763 x1321

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Resources & Upcoming Events

HRET HEN 2.0 Action Leader Fellowship

Faculty: Institute for Healthcare Improvement

July 13 ● August 17 ● September 7
September: Showcase and sharing of improvement projects

Two tracks:

Foundational	Experienced
11:00 a.m. to 12:00 pm	12:30 to 1:30 p.m.

Register at www.hret-hen.org/events/

More information and educational archive:
www.hret-hen.org/engage/fellowship.shtml

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Resources & Upcoming Events

Wanted: Case studies, success stories

Categories	Focus
Topic-specific Case Studies	HEN 2.0 topics – core and optional
Equity of Care	Hospital success stories on reducing disparities and promoting diversity and inclusion.
Patient and Family Engagement	HEN hospital success stories in patient and family engagement, specifically the 5 key strategies.
Huddle for Care www.huddleforcare.org	Readmissions, transitions of care

For information about how to submit an idea for a case study, contact Michele Clark, KHC, mclark@khconline.org.

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Resources & Upcoming Events

HRET’s New “Up” Campaign

3-Part Webinar Series

Recording are available!

- **WAKE UP**
www.hret-hen.org/resources/display/hen-20-english-l-up-campaign-wake-up-webinar
- **GET UP**
www.hret-hen.org/resources/display/hen-20-get-up-webinar-l-move-it-or-lose-it-crosscutting-interventions-to-accelerate-improvement
- **SOAP UP**
www.hret-hen.org/topics/up_campaign/20160609-soapup-webinar-english.shtml

Up Campaign highlights the role of crosscutting interventions in reducing multiple hospital-acquired conditions: shifting focus from many interventions to a few with far-reaching impact.

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Resources & Upcoming Events

Featured National Webinars

HRET HEN 2.0 **Foundational Fellowship** Webinar #8
Wednesday, July 13 ● Foundational - 11:00 to 12:00p.m.
 Pre-register at: <https://hret.adobeconnect.com/foundational20160713/event/registration.html>

HRET HEN 2.0 **Experienced Fellowship** Webinar #8
Wednesday, July 13 ● Experienced - 12:30 to 1:30p.m.
 Pre-register at: <https://hret.adobeconnect.com/experienced20160713/event/registration.html>

NCD Pacing Event: **Colon Surgery SSI**
Thursday, July 14 ● 2:00 to 3:00 p.m.
 Pre-register at: <https://secure.confertel.net/tsRegister.asp?course=6860857>

HRET HEN 2.0 **Surgical Site Infections** Webinar
Thursday, July 21 ● 11:00 to 12:00 p.m.
 Pre-register at: <https://hret.adobeconnect.com/ssi/event/registration.html>

See full list of
 Upcoming
 Events at
www.hret-hen.org/events
 (Recordings
 available on
 topic pages.)

All times listed are Central Time (CT)

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Resources & Upcoming Events

Featured National Webinars (cont'd)

HRET HEN 2.0 **Sepsis** Webinar
Tuesday, July 26 ● 11:00 to 12:00 p.m.
 Pre-register at: <https://hret.adobeconnect.com/sepsis20160726/event/registration.html>

HRET HEN 2.0 **Data** Webinar
Thursday, July 28 ● 11:00 to 12:00p.m.
 Pre-register at: <https://hret.adobeconnect.com/data20160728/event/registration.html>

HRET HEN 2.0 **Ventilator-Associated Events** Webinar
Tuesday, August 2 ● 11:00 to 12:00p.m.
 Pre-register at: <https://hret.adobeconnect.com/vae20160802/event/registration.html>

HRET HEN 2.0 **CAUTI** Webinar
Tuesday, August 9 ● 11:00 to 12:00 p.m.
 Pre-register at: <https://hret.adobeconnect.com/cauti20160809/event/registration.html>

All times listed are Central Time (CT)

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Resources & Upcoming Events

Featured National Webinars (cont'd)

Readmissions Affinity Group: Addressing Behavioral Health
Tuesday, August 9 ● 12:00 to 1:00 p.m.
 Pre-register at: <https://secure.confertel.net/tsRegister.asp?course=6860871>

HRET HEN 2.0 **Foundational Fellowship** Webinar
Wednesday, August 17 ● Foundational - 11:00 to 12:00p.m.
 Pre-register at: <https://hret.adobeconnect.com/founational20160817/event/registration.html>

HRET HEN 2.0 **Experienced Fellowship** Webinar
Wednesday, August 17 ● Experienced - 12:30 to 1:30p.m.
 Pre-register at: <https://hret.adobeconnect.com/experienced20160817/event/registration.html>

See full list of Upcoming Events at
www.hret-hen.org/events
 (Recordings available on topic pages.)

All times listed are Central Time (CT)

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Educational Opportunities

Upcoming KHC Events

Kansas HEN 2.0 PFAC Collaborative Learning Session
 Monday, August 15 ● 2:00 – 3:00 pm
 Registration link is available on private PFAC Collaborative web page.

Kansas HEN 2.0 August Webinar
 Wednesday, August 24 ● 10:00 – 11:00 am
 Register at: <https://cc.readytalk.com/r/6y7dmflee1un&eom>

Kansas HEN 2.0 Convening Meeting
 Wednesday, September 15 ● Topeka
 Registration will open soon.

All times listed are Central Time (CT)

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Announcements

Upcoming In-person Events

Kansas Hospital Engagement Network

HEN 2.0 Sharing/Celebration

Thursday, September 15

*KMS KaMMCO Conference Center
Topeka, KS*

Featuring national faculty
and Kansas hospitals:


*Kathy Duncan
Institute for Healthcare Improvement
with Kansas Action Leader Fellows*

*Tiffany Christensen and Allison Chrestensen
North Carolina Quality Center
with Kansas PFAC Collaborative*

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Kansas Hospital Engagement Network

Thanks for all you do!



START BY DOING WHAT IS NECESSARY;
THEN DO WHAT'S POSSIBLE;
AND SUDDENLY YOU'RE DOING THE IMPOSSIBLE.

- Saint Francis of Assisi

Next Kansas HEN Webinar:
Wednesday, August 24, 2016
10:00 to 11:00 a.m. CDT

Pre-register at: <https://cc.readytalk.com/r/6y7dmflee1un&eom>

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Contact Us

Your KHC Team

785-235-0763

 <p>Kendra Tinsley Executive Director ktinsley@khconline.org</p>	 <p>Michele Clark Program Director mclark@khconline.org</p>	 <p>Susan Runyan Program Director srunyan@khconline.org</p>	 <p>Janie Rutherford Communications Director jrutherford@khconline.org</p>	 <p>Rob Rutherford Senior Health Care Data Analyst rrutherford@khconline.org</p>	 <p>Eric Cook-Wiens Data and Measurement Manager ewiens@khconline.org</p>
 <p>Rhonda Lassiter Executive Assistant rlasiter@khconline.org</p>	 <p>Rosanne Rutkowski Program Director rrutkowski@khconline.org</p>	 <p>Karlén Haury Quality Improvement Advisor khaury@khconline.org</p>	 <p>Mary Monasmith Quality Improvement Advisor mmonasmith@khconline.org</p>	 <p>Josh Mosier Quality Improvement Advisor jmosier@khconline.org</p>	 <p>Jonathan Smith Quality Improvement Advisor jsmith@khconline.org</p>
 <p>Alyssa Miller Project Coordinator amiller@khconline.org</p>					

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