

# Welcome

**Health Research & Educational Trust (HRET)**  
an affiliate of the  
**American Hospital Association (AHA)**

**Hospital Engagement Network (HEN)**

**Introductory Webinar**

**Thursday, February 2, 3:00 – 3:30 PM, CT**  
**(Repeated) Friday, February 3, 11:00 – 11:30 AM, CT**



TRANSFORMING HEALTH CARE THROUGH RESEARCH AND EDUCATION



# Goals

We believe the combination of the support and sharing we can facilitate within our HEN and the access to national experts and to peer organizations from across the country will create a unique opportunity to improve the quality and efficiency of care that your patients receive.

We have had many questions from interested hospitals about the HEN, what you will gain by participating, what resources will be available to you, and what requirements you must meet. This call will:

- Provide an overview of the project
- Describe the improvement resources and support participating hospitals will receive
- Explain what the expectations are for participants
- Detail the concrete next steps we will be taking, and the next steps we need you to take
- Address the most common questions that we are receiving from interested hospitals

# Team

- CMS: Mary A. Andrawis, PharmD, MPH, serves on the core Partnership for Patients (PfP) team within the Center for Medicare and Medicaid Innovation (CMMI)
- HRET: Maulik Joshi, Steve Hines, Linnea O'Neill et. al
- Primary Subcontractors: Institute for Healthcare Improvement (IHI), Cynosure Health et. al
- 33 States

## Themes


1. Results-Focused
2. Accelerating Improvement
3. Flexible
4. Unknown
5. All Teach, All Learn

## The WHAT

1. Reduce Harm by 40%

2. Reduce Readmissions by 20%

# HEN Overview

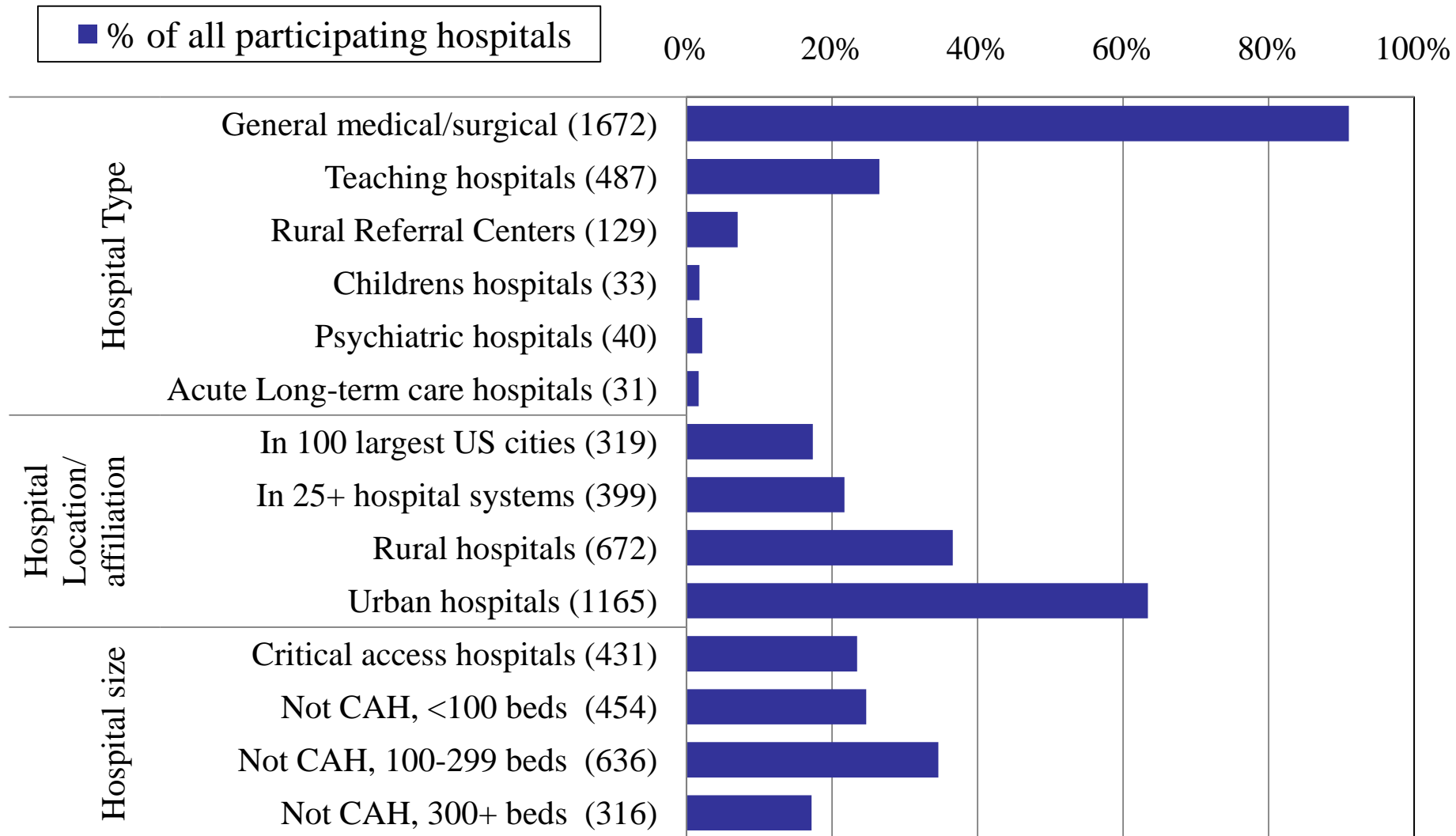
- Support the PfP campaign 
- Help you implement best practices to reduce harm and readmissions
- Provide education and improvement support
- Ten clinical topics, leadership, and culture
- A national improvement campaign

# HEN Topics

- Central line-associated blood stream infections (CLABSI)
- Catheter-acquired urinary tract infections (CAUTI)
- Surgical infections and complications
- Venous thromboembolisms (VTE)
- Adverse drug events
- Falls
- Birth-related injuries
- Pressure ulcers
- Ventilator-associated pneumonia (VAP)
- Readmissions
- Teamwork, culture, and leadership

# The WHO – 33 states & nearly 2,000 hospitals

## Characteristics of Participating Hospitals





# Hospital Requirements

1. Participate, and
  2. Submit data
- We will leverage existing data collection

## Engage Leaders

**Driver:** Engage your leadership staff for commitment of resources and to ensure accountability of improvement (will)

### HRET HEN Support

- Feedback reports
- Toolkits
- Recognition

# Activities Available Through HRET HEN

## Provide Best Practice Education

**Driver:** Evidence and best practices of what works in different settings is needed (ideas)

### HRET HEN

- Webinars
- Website – [www.hpoe.org](http://www.hpoe.org)
- Speakers
- Affinity Learning Groups

# Activities Available Through HRET HEN

## Develop Improvement Capability

**Driver:** Ability to implement improvement is a needed skill for (your) hospital leaders (execution)

### HRET HEN

- Improvement Leader Fellowship

# Activities Available Through HRET HEN

## Implement Collaborative Improvement Projects

**Driver:** Peer-to-peer learning is an effective adoption of best practices method (execution)

## HRET HEN

- Implement Collaboratives / Improvement Projects (**CUSP CLABSI, CUSP CAUTI**)
- Safe Surgery

# HRET HEN Advantages

- Experts available for all topics
- HRET will link hospitals of similar types to each other so you will have opportunities to share and learn from peer organizations within your state and across the country
- Close coordination with ongoing improvement activities
- Alignment and integration with ongoing CUSP: CLABSI; CUSP: CAUTI; TeamSTEPPS training; and other national projects.

# Questions

- This webinar is Listen-only mode
- Questions will be answered, via the chat platform
- All questions that HRET cannot answer, within our given timeframe, will be compiled into an FAQ document
- An FAQ document, the archive of this webinar, and the PowerPoint will be distributed to your SHA
- Your SHA will disseminate today's resources to you
- You can share today's resources with additional hospital staff who could not participate

# Thank You & Next Steps

- Contact your state hospital association if you have not signed up
- Share and learn
- Submit data
- **HEN@aha.org**